



2017 Senior Companion Program Performance Measures



Agenda



- Performance Measurement Basics Refresher
- Renewal Performance Measurement Requirements
- New Performance Measures Available to SCP
- Performance Measure Work Plans in eGrants



Performance Measurement Basics Refresher

Performance Measurement Basics

- What are:
 - **National** Performance Measures?
 - Performance Measures **Requirements**?
 - Performance Measures **Instructions**?

Managing Senior Corps Grants



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- AmeriCorps
- Social Innovation Fund
- Volunteer Generation Fund

Managing Senior Corps Grants

Grant Renewals Only - Invitations to Apply, Application Instructions, and Training and Technical Assistance Calls

Senior Corps has released the Invitations to Apply for the FGP and SCP grant renewals.

- FGP Invitation to Apply
- RSVP Invitation to Apply
- SCP Invitation to Apply
- FGP/SCP Grant Application Instructions
- RSVP Grant Application Instructions
- Work Plan Development Worksheets (FGP) (RSVP) (SCP)
- Appendix B: National Performance Measures Instructions (FGP) (RSVP) (SCP)
- Appendix C: Evidence-based Programs (Updated 2/24/2016)
- Appendix D: Terms and Definitions

Grant Continuations Only - Grant Application Instructions

Senior Corps has FGP, RSVP, and SCP grant continuations documents available. Senior Corps grantees should be referencing the same materials

- FGP/SCP Grant Application Instructions
- RSVP Grant Application Instructions
- National Performance Measures Instructions (FGP) (RSVP) (SCP)
- Work Plan Development Worksheets (FGP) (RSVP) (SCP)
- Volunteer Station Roster Instructions
- eGrants Visual Instructions

Managing Senior Corps Grants

Already have a grant? Log in to eGrants to manage it. Have questions about getting started or the grants process? View our [Managing Senior Corps Grants](#) page.

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Marketing and Media Resources



Renewal Performance Measurement Requirements

Starting in 2016

All New and Renewal Grants Started in 2016

- Updated performance measure requirements
 - *Removed:* % of unduplicated volunteers in work plans removed
 - *Replaced with:* minimum number of VSYs that meet performance measurement requirements
- New service activities, output and outcome measures

Performance Measure Requirement: Cost per VS^Y

- For every **\$6,000** in annual base federal funding, at least one Volunteer Service Year (VS^Y) worth of service must be placed in work plans that result in:
 - National Performance Measure outcomes in **Healthy Futures Independent Living**.
 - **Historical Programs Only**: output in Inclusion of individuals with developmental disabilities.

National Performance Measure Requirement

How many Volunteer Service Years (VSYs) do I need in order to meet the requirements?

- Calculate: Total Federal Funding Level divided by \$6,000 = the number of VSYs

National Performance Measures Example

For Example:

- Annual Federal Funding Level = **\$360,000**
- Current number of VSYS = **100**
- $\$360,000 / \$6,000 = \mathbf{60\ VSYS}$ in work plans with outcomes in Healthy Futures Independent Living*

* Programs historically supporting inclusion of people with disabilities may use output H15 to meet this requirement

Example Cont'd



- Grantees may:
 - Reduce the number of VSYS to **60** (minimum requirement) and place all in Healthy Futures Independent Living outcomes
 - Retain **100 or fewer VSYS** (up to 60); place **at least 60 in Healthy Futures Independent Living outcomes** and place the remaining VSYS in other available measures

National Performance Measures Example

For Example:

- Annual Federal Funding Level = \$210,000
- Current number of VSYS = 30
- $\$210,000 / \$6,000 = 35 \text{ VSYS}$ in work plans with outcomes in Healthy Futures Independent Living*

* Programs historically supporting inclusion of people with disabilities may use output H15 to meet this requirement

Example Cont'd



- Grantee must:
 - **Increase** the number of VSYS to **35** and place all in Healthy Futures Independent outcomes

Implementing the New Requirements

- Remember: Requirements apply to **Year 3** of your Performance Period
- For projection purposes, 1 VSY = 1 unduplicated volunteer
- Direct Benefit (80/20) Ratio still applies



New Performance Measures Available to SCP

Additions to Measures



- New measures or service activities available
 - Healthy Futures
 - Other Community Priorities

New in Healthy Futures

- **Created Objective:** Inclusion of people with disabilities
- **Created** output measure to accommodate programs serving individuals with developmental disabilities better integrate into their communities
- This measure is only available to programs that historically support placements in this area. Senior Corps will not expand efforts in this area.

Objective	Output	Service Activity	Outcome
Inclusion of people with disabilities	H15. Number of individuals with developmental disabilities receiving services that promote self-determination, independence, productivity, and integration and inclusion in in community-based settings	Transportation; Companionship; Companionship—Dept. of Veterans Affairs; Financial Literacy or Housing Services; Preventing Elder Abuse; Supporting Integration	None

New Option-Other Community Priorities

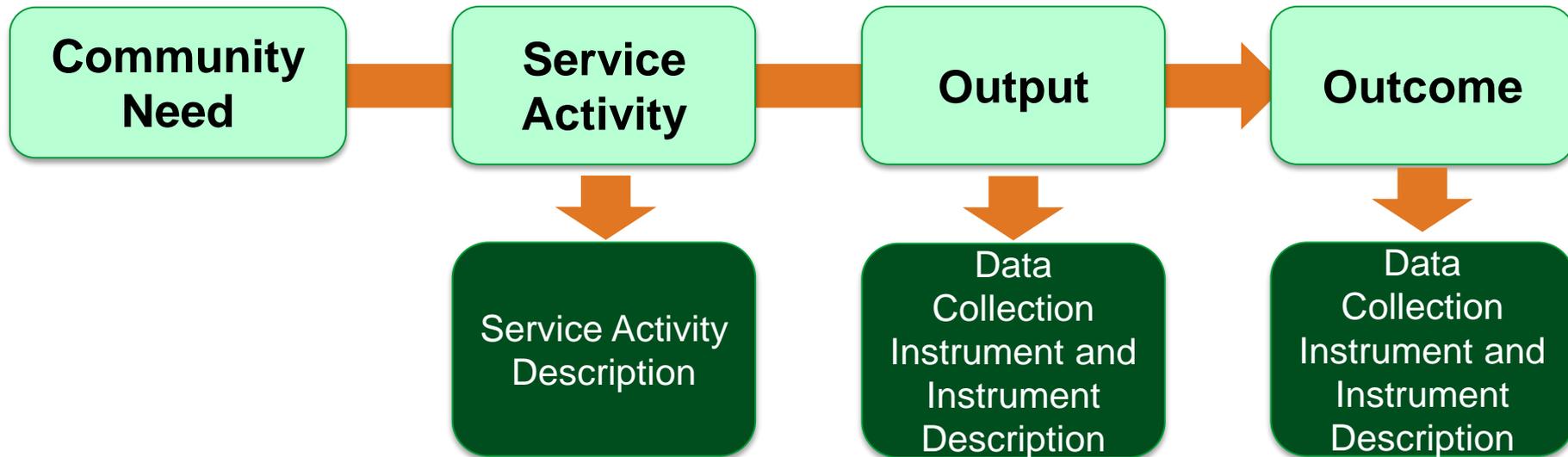
- All Senior Corps programs given the option to utilize Other Community Priorities if necessary.

Other Community Priorities		
Objective	Output	Outcome
Other	SC1. Grantee met their target for community priority activity. (Yes/No)	None.



Performance Measures Work Plans in eGrants

Performance Measures Work Plans



Performance Measures Module Home Page Tab

[home](#) | [back to eGrants application](#) | [my account](#) | [help](#) | [logout](#)



Grant application ID: 16SC180351
NOFA: FY 2016 SCP Quarter 3 (Year 1 of single or multi year grant)
Type: New Application
Status: Grantee Initial Entry
Submitted:
Legal Applicant Name: Test Account

eGRANTS Performance Measures

Home PagePerformance MeasureTargetSummary

Screen Instructions

Welcome to The Performance Measures Module. Please click on the "Begin" button to start the process of creating Performance Measures. The applicant will be completing the following tasks in the specified order:

- Selecting Objectives
- Allocating Volunteers to each Objective.
- Creating one or more Performance Measures for each Objective.
- Provide "anticipated" data for each of the Performance Measures.
- Complete and submit Performance Measures and exit the Module.

Add New Performance Measures

[Begin](#)

Edit Volunteer Allocation

[Edit Volunteer Allocation](#)

Delete or Edit Performance Measures Created

Objective	ID	Category Title	Service Activity	Output	Output Target	Outcome	Outcome Target	# of Unduplicated Vols	# of Total Vols Contributing	# of Vol Stations
There are currently no performance measure created for this application.										

[Add New Performance Measures](#)

[Next](#)

Performance Measures Module

Performance Measures Tab

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Grant application ID: 16SC180430

NOFA: FY 2016 SCP Quarter 3 (Year 1 of single or multi year grant)

Type: New Application

Status: Grantee Initial Entry

Submitted:

Legal Applicant Name: Test Account

eGRANTS Performance Measures

Home Page
Performance Measure
Target
Summary

Summary of Performance Measures								
Objective	ID	Category Title	Service Activities	Output	Outcome	Complete	Delete	Edit
Aging in Place	1	Outcome Work Plans	Companionship	H8	H9	No	Delete	Edit
Other Healthy Futures	2	Output Only Work Plans	Companionship	H15		Yes	Delete	Edit

Screen Instructions

This tab allows you to create sets of aligned performance measures for all the grant activities you will measure.

- Begin by selecting a category title.

- Select an objective for your aligned performance measure.

- Provide a brief description of the need your project will address in this performance measure.

- Select the output you wish to measure in this set of workplans.

Performance Measures

- * Select Category Title
- * Select Objective
- * Enter Community Need
 The description of the community need must be completed for each output you select. This needs statement should explain the compelling need that will be addressed by the volunteers. When you develop your community need, be sure to:
 • Describe the need in enough detail to convey its importance in the community. Use of local statistics can be helpful to make your case.
- * Select Output
- * Select Instrument
 - * Enter Instrument Description
- Select Outcome
- Select Instrument
 - * Enter Instrument Description
- * Select Service Activities
 - Description

Performance Measures Module

Target Tab

home | back to eGrants application | my account | help | logout

Grant application ID: 16SC180430
NOFA: FY 2016 SCP Quarter 3 (Year 1 of single or multi year grant)
Type: New Application
Status: Grantee Initial Entry
Submitted:
Legal Applicant Name: Test Account

eGRANTS Performance Measures

Home Page | Performance Measure | **Target** | Summary

Screen Instructions

PLEASE DOUBLE-CHECK the Performance Measure requirements outlined in the PM Instructions/Appendix B and verify that your work plans accurately reflect the requirements.

• Success: All allocation rules satisfied

Volunteer Calculator

Total # of Unduplicated Volunteers

My project's total # of unduplicated volunteers is: .

Summary of Performance Measures

Objective	ID	Category Title	Service Activity	Output	Output Target	Outcome	Outcome Target	# of Unduplicated Vols	# of Total Vols Contributing	# of Vol Stations
Aging in Place	1.1	Outcome Work Plans	Companionship	H8	<input type="text" value="120"/>	H9	<input type="text" value="95"/>	* <input type="text" value="60"/>	* <input type="text" value="60"/>	* <input type="text" value="3"/>
Other Healthy Futures	2.1	Output Only Work Plans	Companionship	H15	<input type="text" value="85"/>			* <input type="text" value="40"/>	* <input type="text" value="40"/>	* <input type="text" value="2"/>

Save | Review Allocations | Back | Next

Performance Measures Module Summary Tab

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Grant application ID: 16SC180430

NOFA: FY 2016 SCP Quarter 3 (Year 1 of single or multi year grant)

Type: New Application

Status: Grantee Initial Entry

Submitted:

Legal Applicant Name: Test Account

eGRANTS Performance Measures

[Home Page](#)[Performance Measure](#)[Target](#)[Summary](#)

Screen Instructions

This page provides a summary of all the information you have entered in this module.

- To print the entire summary, click "Print PDF for all Performance Measures".

- To print one performance measure, expand the measure and click "Print This Measure".

- Click "Edit Performance Measures" to return to the PM tab.

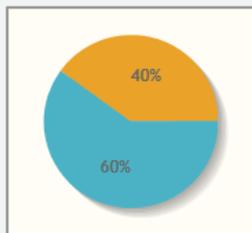
- Click "Edit Targets" to return to the Target tab.

- Click "Validate Performance Measures" to validate this module prior to submitting your application.

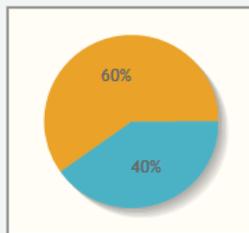
Summary

- **Success: All Performance Measures are valid. Please exit the performance measures section and go back to the main application**

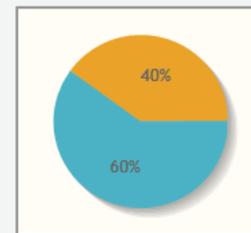
Unduplicated Volunteers by Objective



Unduplicated Volunteers by Category Title



% of Unduplicated Volunteers working on/not working on Results tied to Outcome

[Print PDF for all Performance Measures](#)▼ **PM 1.1-Companionship**[Back](#)[Validate Performance Measures](#)

Common Pitfalls



Community Need/Problem statement	Explains service activities instead of presenting data demonstrating the specific issue in the community that the service activities will address.
	Turns into a “data dump” with too many indirect or unrelated statistics provided.
	The community need and intended outcome are not closely related.
Service Activity	Description of the design and service (how often, for how long, and where the service will take place, and who are the beneficiaries) is incomplete.
Outcome	Isn't likely to result from the service activities proposed.
	Doesn't directly relate to the community need.
Statistics	<p>Are not relevant, compelling, or current</p> <p>Do not come from data on program similar to the one proposed (based on design and dosage)</p> <p>Do not make a strong case for the choice of intervention (service activity)</p> <p>Sources are not cited</p>



- Questions?