

What a Typical Debriefing Reveals

Dustin Speakman, Ohio Benefit Bank (Columbus, OH)

Dustin: Their experiences have run the gamut. Some of our VISTA members have had wonderful experiences; they've gone in, sat down, and seen a case worker the same day, and just had a really good experience. And others, you know, have had the opposite; they've gone in and they've been told immediately at the counter that they're not eligible, when in fact they know, because we've told them, that they probably are.