



**Senior Corps 2.0**  
Experience for the Future

Experience for the Future



## **New Project Directors' Orientation**

# **Senior Companions** **Make Independence a Reality**

## **Presentation 1**

**Introduction to the  
Corporation for National & Community Service  
and Senior Corps**





## ●●● **Module 1: Introduction to CNCS and the Senior Corps**

### Agenda

- Welcome
- Review of NPDO Curriculum
- Introduction to CNCS
- History & Mission
- Strategic Initiatives
- Organization & Staff Roles
- Resources for Grantees
- Senior Corps Overview
- FGP
- SCP
- RSVP- Purpose and Goals
- Preparation for Unit 2: Project Management
- Next Steps





## **Introduction: The New Project Directors' Orientation Curriculum**

**New Project Directors' Orientation curriculum, consisting of four modules.**

Introduction to CNCS and Senior Corps

Project Management

Stations and Volunteers

Reports, Budgets and Fiscal Management

**Each modules has three parts:**

- 1.Preparation
- 2.Presentation
- 3.Consultation



## ●●● **Module 1: Introduction to CNCS**

### Mission Statement

The mission of the Corporation for National & Community Service is to improve lives, strengthen communities and foster civic engagement through service and volunteering.

[http://www.nationalservice.gov/about/role\\_impact/mission.asp](http://www.nationalservice.gov/about/role_impact/mission.asp)

Corporation for  
**NATIONAL &  
COMMUNITY  
SERVICE** 



## ●● **Module 1: Introduction to CNCS**

### Our Guiding Principles

As we pursue our goals, we are guided by principles including:

- Put the needs of local communities first.
- Strengthen the public-private partnerships that underpin all of our programs.
- Use our programs to build stronger, more efficient, and more sustainable community networks capable of mobilizing volunteers.
- Help rural and economically distressed communities obtain access to public and private resources.
- Support diverse organizations, including faith-based and other community organizations, minority colleges, and disability organizations.
- For a complete list go to [http://www.nationalservice.gov/about/role\\_impact/mission.asp](http://www.nationalservice.gov/about/role_impact/mission.asp)



## ●●● **Module 1: Introduction to CNCS**

### How does CNCS achieve its mission?

- Provides grants and training and technical assistance to developing and expanding volunteer organizations.
- Explores, develops, and models effective approaches for using volunteers to meet the nation's human needs.
- Conducts and disseminates research that helps develop and cultivate knowledge that will enhance the overall effectiveness of national and community service programs.



# Module 1: Introduction to CNCS –National Service Timeline

On the National Service Timeline you can review the history of national service—from the creation of the Civilian Conservation Corps in 1933 to the launch of FEMA Corps in 2012. This timeline provides a quick glance at key dates and milestones during the past century, including these Senior Corps milestones:

## 1960s

Demonstration projects for the Retired and Senior Volunteer Program (RSVP), the Foster Grandparent Program, and the Senior Companion Program (which together are known today as Senior Corps) are launched to demonstrate the effectiveness of the service model and to engage older Americans in a range of service activities. **1969-** Retired Senior Volunteer Program was authorized under Title VI of the Older Americans Act.

## 1973

The Foster Grandparent Program, the Retired Senior Volunteer Program, and the Senior Companion Program are authorized under the Domestic Volunteer Service Act of 1973.

## September 1993

President Bill Clinton signs the National and Community Service Trust Act of 1993, creating the Corporation for National and Community Service to expand opportunities for Americans to serve their communities. The Foster Grandparent Program, the Retired and Senior Volunteer Program, and the Senior Companion Program are combined to create Senior Corps. With passage of National and Community Service Act, Congress changes Retired Senior Volunteer Program to Retired “and” Senior Volunteer program to reflect that not all volunteers were retired.

## April 2009

On April 21, 2009, President Barack Obama signed the Edward M. Kennedy Serve America Act, which reauthorizes and expands national service programs administered by the Corporation for National and Community Service. [http://www.nationalservice.gov/about/role\\_impact/history\\_timeline.asp](http://www.nationalservice.gov/about/role_impact/history_timeline.asp)



## ●●● **Module 1: Domestic Volunteer Service Act of 1973 - DVSA**

- Authorized:
  - RSVP
  - Senior Companion Program
  - Foster Grandparent Program
  
- Created the federal agency ACTION to administer:
  - VISTA
  - Peace Corps
  - RSVP
  - Senior Companion Program
  - Foster Grandparent Program
  - [http://www.nationalservice.gov/about/role\\_impact/history.asp](http://www.nationalservice.gov/about/role_impact/history.asp)



## Module 1: The National and Community Service Trust Act of 1993 - NCSA

- Created the Corporation for National and Community Service
- Combined ACTION and the Commission on National and Community Service
- Created State Commissions
- Made VISTA and the NCCC part of AmeriCorps
- Encompassed Foster Grandparent Program, RSVP, and Senior Companion Program into Senior Corps
- [http://www.nationalservice.gov/about/role\\_impact/history.asp](http://www.nationalservice.gov/about/role_impact/history.asp)



## ●● **Module 1: The Edward Kennedy Serve America Act of 2009 - SAA**

- Reauthorized and expanded National Service programs
- Amended the NCSA and DVSA
- Created the Social Innovation Fund, the Volunteer Generation Fund, and the Nonprofit Capacity Building Program
- Required competition for RSVP grants
- Elevated the importance of evaluation for CNCS and its grantees
- Drives service as a solution in the areas of education, health, clean energy, veterans, and economic opportunity
- Increases service opportunities for older Americans by expanding age and income eligibility for Foster Grandparents and Senior Companions.



## Modules 1: CNCS Special Initiatives & Special Days of Service

- September 11th National Day of Service and Remembrance
- Martin Luther King Jr. Day of Service
- National Mentoring Month
- President's Volunteer Service Award
- Veterans and Military Families
- Senior Corps Week
- The complete list of special initiatives: <http://www.nationalservice.gov/about/initiatives/index.asp>



## ●● **Module 1: Authorizing Legislation Highlights**

<b>DOMESTIC VOLUNTEER SERVICE ACT OF 1973 AS AMENDED</b>	<b>NATIONAL COMMUNITY SERVICE TRUST ACT OF 1993</b>	<b>KENNEDY SERVE AMERICA ACT OF 2009</b>
<p>VISTA – Volunteer s in Service to America.</p> <p>RSVP</p> <p>Foster Grandparent Program (FGP)</p> <p>Senior Companion Program (SCP)</p>	<p>AmeriCorps encompassed:</p> <p>AmeriCorps *State and National AmeriCorps*VISTA</p> <p>AmeriCorps*National Civilian Community Corps (NCCC)</p> <p>Senior Corps encompassed:</p> <p>FGP, SCP and RSVP.</p>	<p>Reauthorized all Corporation-funded programs</p> <p>Social Innovation Fund (SIF)</p> <p>Nonprofit Capacity Building Program (NCBP)</p> <p>Volunteer Generation Fund (VGF)</p>





## Module 1: 2011-2015 Strategic Plan

Corporation for  
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SERVICE** ★★ ★

THE CORPORATION FOR NATIONAL  
AND COMMUNITY SERVICE

# Strategic Plan

2011-2015





## Module 1: 2011-2015 Strategic Plan - Four Strategic Goals

To focus our efforts, the Strategic Plan lays out four Strategic Goals:

- Increase the impact of national service on community needs in communities served by CNCS-supported programs

1. Strengthen national service so that participants engaged in CNCS-supported programs consistently find satisfaction, meaning and opportunity

2. Maximize the value we add to grantees, partners and participants

2. Fortify management operations and sustain a capable, responsive and accountable organization

- [http://www.nationalservice.gov/about/focus\\_areas/index.asp](http://www.nationalservice.gov/about/focus_areas/index.asp)

- [http://www.nationalservice.gov/pdf/11\\_0203\\_cnsc\\_strategic\\_plan.pdf](http://www.nationalservice.gov/pdf/11_0203_cnsc_strategic_plan.pdf)



## ●●● **Module 1: 2011-2015 Strategic Plan – Six Priority Areas**

1. Disaster Services
2. Economic Opportunity
3. Education
4. Environmental Stewardship
5. Healthy Futures
6. Veterans and Military Families

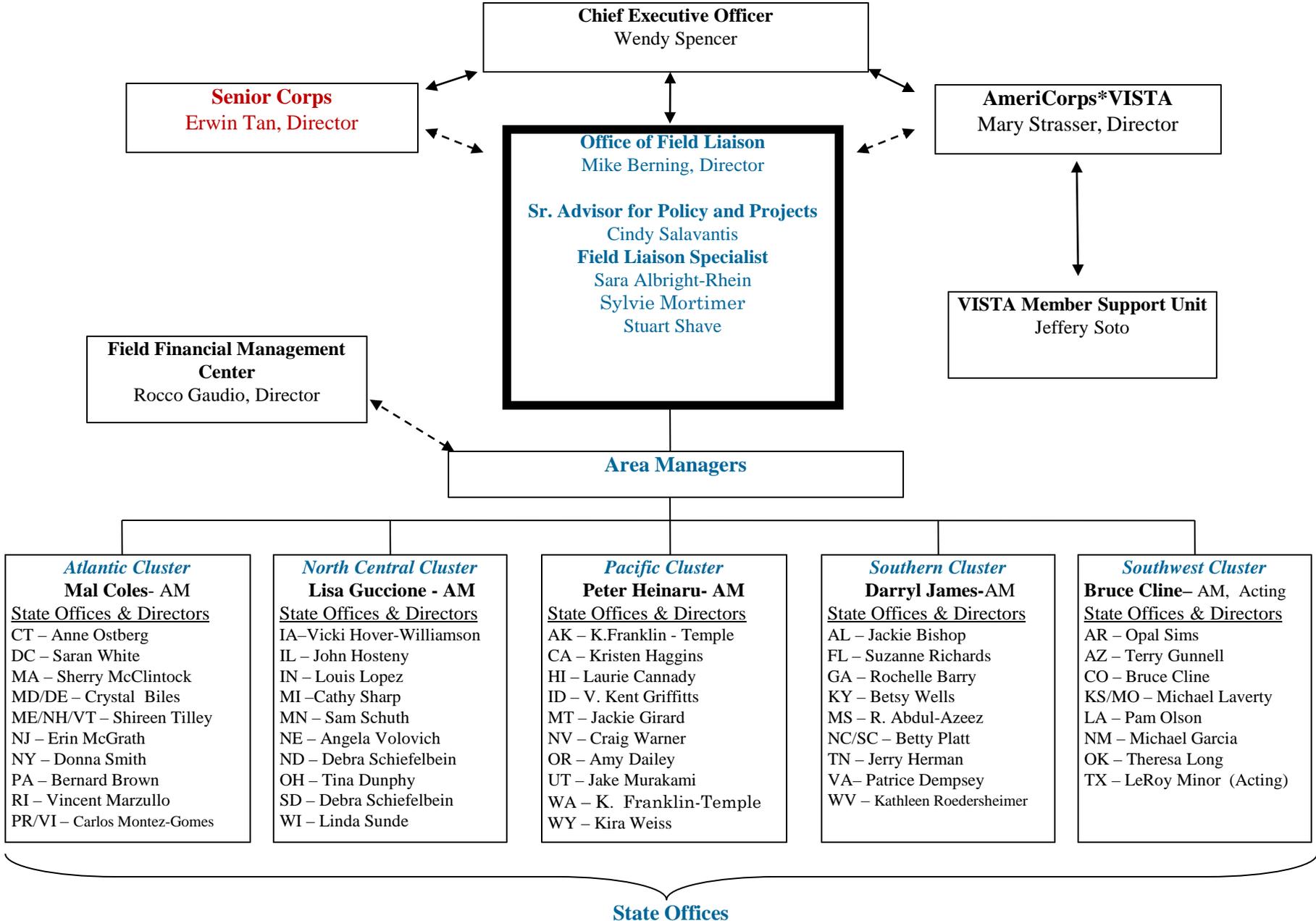


## Module 1: Leadership and Organization

- The Corporation for National and Community Service, is an **independent federal agency**. The Corporation has a Board of Directors and Chief Executive Officer appointed by the President and confirmed by the Senate.
- The Chief Executive Officer oversees the agency, which includes about 600 employees operating throughout the United States and its territories.
- The Board of Directors sets policies and direction for the Corporation and is responsible for all actions taken by the Chief Executive Officer with respect to standards, policies, procedures, programs and initiatives as are necessary to carry out the mission of the Corporation.



Wendy Spencer, CEO





## ●● **Module 1: Roles of CNCS State Office Staff**

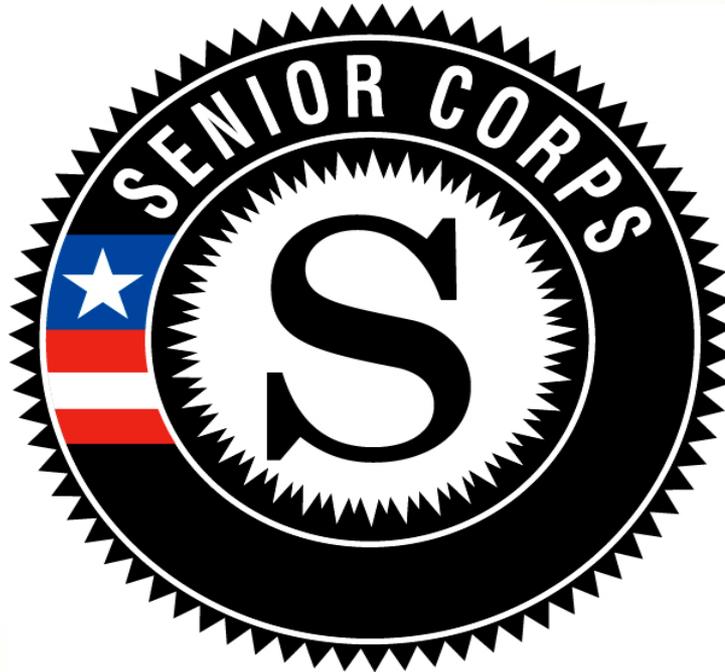
**The CNCS State Office is the face of National Service in each state.**

State Program Specialist and State Program Directors' duties include:

- Administering the Senior Corps and AmeriCorps\* VISTA programs
- Providing training and technical assistance to grantees
- Conducting compliance monitoring reviews with grantees
- Assisting with special assignments
- Supporting service as a strategy to meet local needs.



## ●● Module 1: The Senior Corps Programs





## ●●● **Module 1: The Foster Grandparent Program**

### Foster Grandparents: Share Today. Shape Tomorrow

- devote their volunteer service to disadvantaged or disabled youth.
- are 55 and older.
- serve 15 - 40 hrs./week.
- Income-eligible participants receive a stipend.

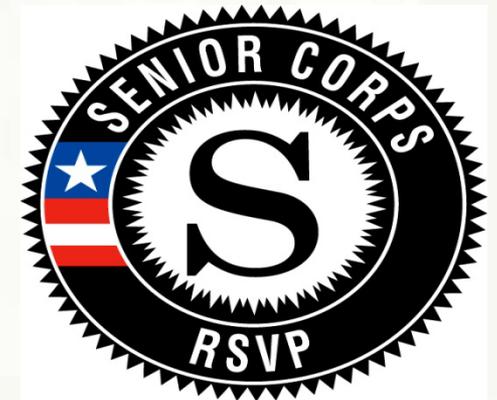




## ●●● **Module 1: RSVP**

### RSVP Volunteers: Lead With Experience

- have flexibility to choose where they want to serve
- serve a few hours to more than 40 hours a week.
- provide a wide variety of community services





## ●● **Module 1: Senior Companion Program**

### Senior Companions: Making Independence A Reality

- help adults who need extra assistance to live independently in their own homes
- are 55 and older
- serve 15 - 40 hrs./week
- Income-eligible participants receive a stipend.





## ●●● **Module 1: SCP - Purpose and Goals**

### Purpose:

Under the authority of the Domestic Volunteer Service Act, the Corporation for National and Community Service provides grants to qualified agencies and organizations for the dual purpose of: engaging persons 55 and older, particularly those with limited incomes, in volunteer service to meet critical community needs; and to provide a high quality experience that will enrich the lives of the volunteers.

Program funds are used to support Senior Companions in providing supportive, individualized services to help adults with special needs maintain their dignity and independence.





## ●● Module 1: SCP - Goals

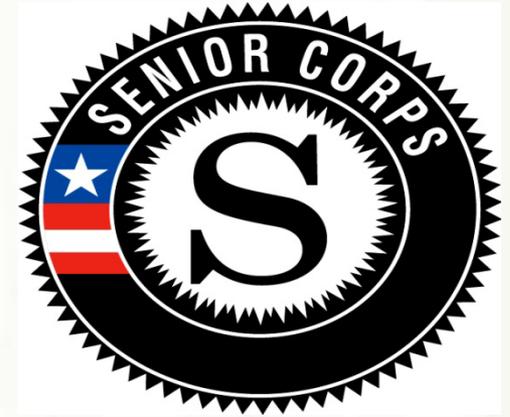
### Goals:

- Enable low-income persons aged 55 and over to remain physically and mentally active and to enhance their self-esteem through continued participation in needed community services;
- Provide supportive services to adults with physical, emotional, or mental health limitations, especially older persons, in an effort to achieve and maintain their highest level of independent living; and
- Provide a stipend and other benefits which enable eligible persons to participate as Senior Companions without cost to themselves.



## ●● **Module 1: CNCS Resources for Senior Corps Projects**

- CNCS Website
- Senior Corps Website
- GetInvolved.gov is where you will find:
- Senior Corps logos
- Brochures
- Fact Sheets
- Templates
- Videos
- VolunteerMatch
- <http://www.volunteermatch.org/>





## ●● **Module 1: CNCS Resources for Senior Corps Projects**

The National Service Knowledge Network is where you will find:

- Performance Measurement and Work Plan tools
  - Forms
  - Program Handbooks
  - Online courses
  - Effective Practices
  - Enrollment for NSSctalk (Senior Corps online discussion group)
- 
- <http://www.nationalservicerresources.org/lists/nssctalk>
  - <http://nationalservicerresources.org/>



## ●●● **Module 1: Next Steps**

### Preparation:

- If you have not completed the first Preparation assignment, take some time to complete it.
  - Review the Introduction and Chapter 1 of the SCP Operations Handbook.
  - Locate all of the documents that will be used in the New Project Directors' Orientation
  - Visit National Service Knowledge Network: <http://nationalserviceresources.org/>
  - Visit [www.GetInvolved.gov](http://www.GetInvolved.gov) and order supplies or download logos.
  - Check-out NSSCTalk: [www.nationalserviceresources.org/lists/nssctalk](http://www.nationalserviceresources.org/lists/nssctalk)

### Consultation:

- Schedule time with your CNCS State Program Officer to discuss the first module.



## ●● **Module 2 – Project Management**

Module 2 will cover the following chapters of the SCP Operations Handbook.

### **CHAPTER 2: PROJECT OPERATIONS**

Eligibility, Awards, and Sponsorship  
Sponsor Responsibilities  
Special Limitations

### **CHAPTER 4: COMMUNITY PARTICIPATION**

Local Ownership.  
Community Advisory Group

### **CHAPTER 5: PROJECT STAFF**

General Provisions  
Structure  
Personnel Policies for Project Staff  
Project Staff Roles  
Volunteer Supervision

Please note that Chapter 3: Performance Measurements, will not be discussed in the New Project Directors Orientation . Training for the new Performance Measurements can be found on the National Service Knowledge Network: <http://www.nationalserviceresources.org/npm/scp>



## ●● **Module 2: Preparation Assignment**

### Preparation:

- Review Chapters: 2, 4, 5 of the Operations Handbook
- Review Compliance Monitoring Guide, Sections: A.1-6; B-2; D-all
- Review the policies and procedures manual for your project
- Review your Notice of Grant Award, the Certifications, and Assurances.
- Complete Self- Assessment Checklist described in Chapter 13 and found in Appendix 10 of the Operations Handbook. Write down your questions and areas for improvement as you go through the assessment.



## Module 1: Websites

Code of Federal Regulations for SCP:

- <http://www.ecfr.gov/cgi-bin/text-idx?c=ecfr&sid=2ad75ce3228c3d23240af035df353e7c&rgn=div5&view=text&node=45:4.1.9.11.33&idno=45>

SCP Operations Handbook: [http://www.seniorcorps.gov/pdf/scp\\_handbook.pdf](http://www.seniorcorps.gov/pdf/scp_handbook.pdf)

2010 Handbook Supplement: <http://www.nationalservicerresources.org/files/FY-2010-Handbooks-Annual-Supplement.pdf>

OMB Circulars:

- [http://www.whitehouse.gov/omb/circulars\\_default](http://www.whitehouse.gov/omb/circulars_default)
- <http://www.nationalservicerresources.org/demystifying-omb>

CNCS Website:

- [http://www.nationalservice.gov/about/role\\_impact/mission.asp](http://www.nationalservice.gov/about/role_impact/mission.asp)
- [http://www.nationalservice.gov/about/role\\_impact/history.asp](http://www.nationalservice.gov/about/role_impact/history.asp)
- [http://www.nationalservice.gov/about/focus\\_areas/index.asp](http://www.nationalservice.gov/about/focus_areas/index.asp)
- [http://www.nationalservice.gov/pdf/11\\_0203\\_cnsc\\_strategic\\_plan.pdf](http://www.nationalservice.gov/pdf/11_0203_cnsc_strategic_plan.pdf)
- <http://www.getinvolved.gov>

National Service Knowledge Network:

- <http://nationalservicerresources.org/>
- <http://www.nationalservicerresources.org/lists/nssctalk>

VolunteerMatch: <http://www.volunteermatch.org/>