



Senior Corps 2.0
Experience for the Future

Experience for the Future



New Project Directors' Orientation

RSVP

Lead With Experience

Presentation 1

**Introduction to the
Corporation for National & Community Service
and
Senior Corps**





●●● **Module 1: Introduction to CNCS and the Senior Corps**

Agenda

- Welcome
- Review of NPDO Curriculum
- Introduction to CNCS
- History & Mission
- Strategic Initiatives
- Organization & Staff Roles
- Resources for Grantees
- Senior Corps Overview
- FGP
- SCP
- RSVP- Purpose and Goals
- Preparation for Unit 2: Project Management
- Next Steps



●● **Module 1: *Introduction to CNCS and the Senior Corps***

The New Project Directors' Orientation Curriculum

New Project Directors' Orientation curriculum, consisting of four modules.

Introduction to CNCS and Senior Corps

Project Management

Stations and Volunteers

Reports, Budgets and Fiscal Management

Each modules has three parts:

- 1.Preparation
- 2.Presentation
- 3.Consultation



●●● **Module 1: Introduction to CNCS**

Mission Statement

The mission of the Corporation for National & Community Service is to improve lives, strengthen communities and foster civic engagement through service and volunteering.

http://www.nationalservice.gov/about/role_impact/mission.asp

Corporation for
**NATIONAL &
COMMUNITY
SERVICE** 



●● **Module 1: Introduction to CNCS**

Our Guiding Principles

As we pursue our goals, we are guided by principles including:

- Put the needs of local communities first.
- Strengthen the public-private partnerships that underpin all of our programs.
- Use our programs to build stronger, more efficient, and more sustainable community networks capable of mobilizing volunteers.
- Help rural and economically distressed communities obtain access to public and private resources.
- Support diverse organizations, including faith-based and other community organizations, minority colleges, and disability organizations.
- For a complete list go to http://www.nationalservice.gov/about/role_impact/mission.asp



●●● **Module 1: Introduction to CNCS**

How does CNCS achieve its mission?

- Provides grants and training and technical assistance to developing and expanding volunteer organizations.
- Explores, develops, and models effective approaches for using volunteers to meet the nation's human needs.
- Conducts and disseminates research that helps develop and cultivate knowledge that will enhance the overall effectiveness of national and community service programs.



Module 1: Introduction to CNCS –National Service Timeline

On the National Service Timeline you can review the history of national service—from the creation of the Civilian Conservation Corps in 1933 to the launch of FEMA Corps in 2012. This timeline provides a quick glance at key dates and milestones during the past century, including these Senior Corps milestones:

1960s

Demonstration projects for the Retired and Senior Volunteer Program (RSVP), the Foster Grandparent Program, and the Senior Companion Program (which together are known today as Senior Corps) are launched to demonstrate the effectiveness of the service model and to engage older Americans in a range of service activities. **1969-** Retired Senior Volunteer Program was authorized under Title VI of the Older Americans Act.

1973

The Foster Grandparent Program, the Retired Senior Volunteer Program, and the Senior Companion Program are authorized under the Domestic Volunteer Service Act of 1973.

September 1993

President Bill Clinton signs the National and Community Service Trust Act of 1993, creating the Corporation for National and Community Service to expand opportunities for Americans to serve their communities. The Foster Grandparent Program, the Retired and Senior Volunteer Program, and the Senior Companion Program are combined to create Senior Corps. With passage of National and Community Service Act, Congress changes Retired Senior Volunteer Program to Retired “and” Senior Volunteer program to reflect that not all volunteers were retired.

April 2009

On April 21, 2009, President Barack Obama signed the Edward M. Kennedy Serve America Act, which reauthorizes and expands national service programs administered by the Corporation for National and Community Service. http://www.nationalservice.gov/about/role_impact/history_timeline.asp



●●● **Module 1: Domestic Volunteer Service Act of 1973 - DVSA**

- Authorized:
 - RSVP
 - Senior Companion Program
 - Foster Grandparent Program

- Created the federal agency ACTION to administer:
 - VISTA
 - Peace Corps
 - RSVP
 - Senior Companion Program
 - Foster Grandparent Program
 - http://www.nationalservice.gov/about/role_impact/history.asp



Module 1: The National and Community Service Trust Act of 1993 - NCSA

- Created the Corporation for National and Community Service
- Combined ACTION and the Commission on National and Community Service
- Created State Commissions
- Made VISTA and the NCCC part of AmeriCorps
- Encompassed Foster Grandparent Program, RSVP, and Senior Companion Program into Senior Corps
- http://www.nationalservice.gov/about/role_impact/history.asp



●● **Module 1: The Edward Kennedy Serve America Act of 2009 - SAA**

- Reauthorized and expanded National Service programs
- Amended the NCSA and DVSA
- Created the Social Innovation Fund, the Volunteer Generation Fund, and the Nonprofit Capacity Building Program
- Required competition for RSVP grants
- Elevated the importance of evaluation for CNCS and its grantees
- Drives service as a solution in the areas of education, health, clean energy, veterans, and economic opportunity
- Increases service opportunities for older Americans by expanding age and income eligibility for Foster Grandparents and Senior Companions.



Modules 1: CNCS Special Initiatives & Special Days of Service

- September 11th National Day of Service and Remembrance
- Martin Luther King Jr. Day of Service
- National Mentoring Month
- President's Volunteer Service Award
- Veterans and Military Families
- Senior Corps Week
- The complete list of special initiatives: <http://www.nationalservice.gov/about/initiatives/index.asp>



Module 1: Authorizing Legislation Highlights

DOMESTIC VOLUNTEER SERVICE ACT OF 1973 AS AMENDED	NATIONAL COMMUNITY SERVICE TRUST ACT OF 1993	KENNEDY SERVE AMERICA ACT OF 2009
<p>VISTA – Volunteer s in Service to America.</p> <p>RSVP</p> <p>Foster Grandparent Program (FGP)</p> <p>Senior Companion Program (SCP)</p>	<p>AmeriCorps encompassed:</p> <p>AmeriCorps *State and National AmeriCorps*VISTA</p> <p>AmeriCorps*National Civilian Community Corps (NCCC)</p> <p>Senior Corps encompassed:</p> <p>FGP, SCP and RSVP.</p>	<p>Reauthorized all Corporation-funded programs</p> <p>Social Innovation Fund (SIF)</p> <p>Nonprofit Capacity Building Program (NCBP)</p> <p>Volunteer Generation Fund (VGF)</p>





●●● **Module 1: 2011-2015 Strategic Plan**

Corporation for
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SERVICE** ★★ ★

THE CORPORATION FOR NATIONAL
AND COMMUNITY SERVICE

Strategic Plan

2011-2015





Module 1: 2011-2015 Strategic Plan - Four Strategic Goals

To focus our efforts, the Strategic Plan lays out four Strategic Goals:

- Increase the impact of national service on community needs in communities served by CNCS-supported programs

1. Strengthen national service so that participants engaged in CNCS-supported programs consistently find satisfaction, meaning and opportunity

2. Maximize the value we add to grantees, partners and participants

2. Fortify management operations and sustain a capable, responsive and accountable organization

- http://www.nationalservice.gov/about/focus_areas/index.asp

- http://www.nationalservice.gov/pdf/11_0203_cnsc_strategic_plan.pdf



●●● **Module 1: 2011-2015 Strategic Plan – Six Priority Areas**

1. Disaster Services
2. Economic Opportunity
3. Education
4. Environmental Stewardship
5. Healthy Futures
6. Veterans and Military Families

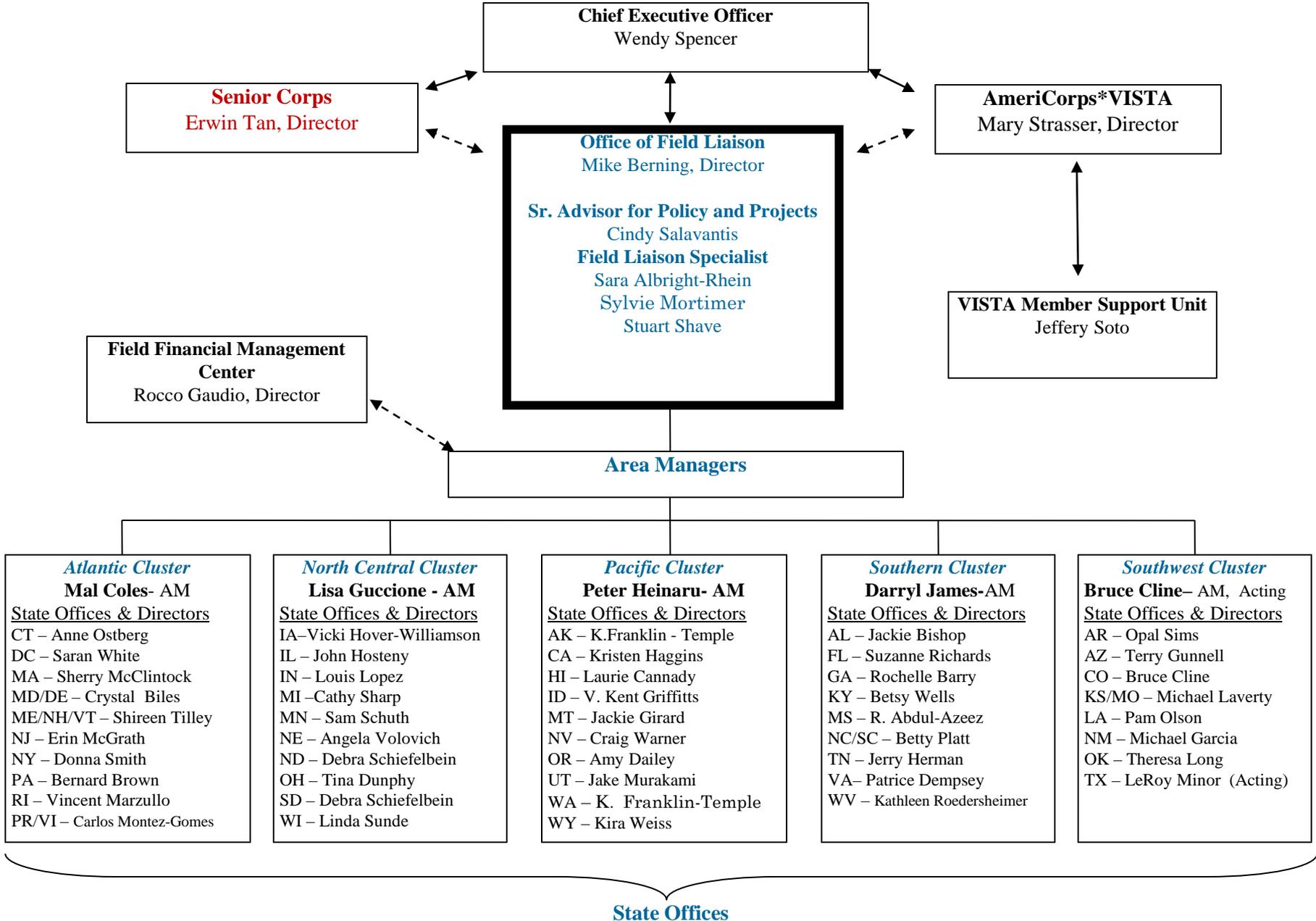


Module 1: Leadership and Organization

- The Corporation for National and Community Service, is an **independent federal agency**. The Corporation has a Board of Directors and Chief Executive Officer appointed by the President and confirmed by the Senate.
- The Chief Executive Officer oversees the agency, which includes about 600 employees operating throughout the United States and its territories.
- The Board of Directors sets policies and direction for the Corporation and is responsible for all actions taken by the Chief Executive Officer with respect to standards, policies, procedures, programs and initiatives as are necessary to carry out the mission of the Corporation.



Wendy Spencer, CEO



Chief Executive Officer
Wendy Spencer

Senior Corps
Erwin Tan, Director

Office of Field Liaison
Mike Berning, Director

Sr. Advisor for Policy and Projects
Cindy Salavantis

Field Liaison Specialist
Sara Albright-Rhein
Sylvie Mortimer
Stuart Shave

AmeriCorps*VISTA
Mary Strasser, Director

VISTA Member Support Unit
Jeffery Soto

Field Financial Management Center
Rocco Gaudio, Director

Area Managers

Atlantic Cluster
Mal Coles- AM
State Offices & Directors
CT – Anne Ostberg
DC – Saran White
MA – Sherry McClintock
MD/DE – Crystal Biles
ME/NH/VT – Shireen Tilley
NJ – Erin McGrath
NY – Donna Smith
PA – Bernard Brown
RI – Vincent Marzullo
PR/VI – Carlos Montez-Gomes

North Central Cluster
Lisa Guccione - AM
State Offices & Directors
IA – Vicki Hover-Williamson
IL – John Hosteny
IN – Louis Lopez
MI – Cathy Sharp
MN – Sam Schuth
NE – Angela Volovich
ND – Debra Schiefelbein
OH – Tina Dunphy
SD – Debra Schiefelbein
WI – Linda Sunde

Pacific Cluster
Peter Heinaru- AM
State Offices & Directors
AK – K. Franklin - Temple
CA – Kristen Haggins
HI – Laurie Cannady
ID – V. Kent Griffiths
MT – Jackie Girard
NV – Craig Warner
OR – Amy Dailey
UT – Jake Murakami
WA – K. Franklin-Temple
WY – Kira Weiss

Southern Cluster
Darryl James-AM
State Offices & Directors
AL – Jackie Bishop
FL – Suzanne Richards
GA – Rochelle Barry
KY – Betsy Wells
MS – R. Abdul-Azeez
NC/SC – Betty Platt
TN – Jerry Herman
VA – Patrice Dempsey
WV – Kathleen Roedersheimer

Southwest Cluster
Bruce Cline- AM, Acting
State Offices & Directors
AR – Opal Sims
AZ – Terry Gunnell
CO – Bruce Cline
KS/MO – Michael Laverty
LA – Pam Olson
NM – Michael Garcia
OK – Theresa Long
TX – LeRoy Minor (Acting)

State Offices



●● **Module 1: Roles of CNCS State Office Staff**

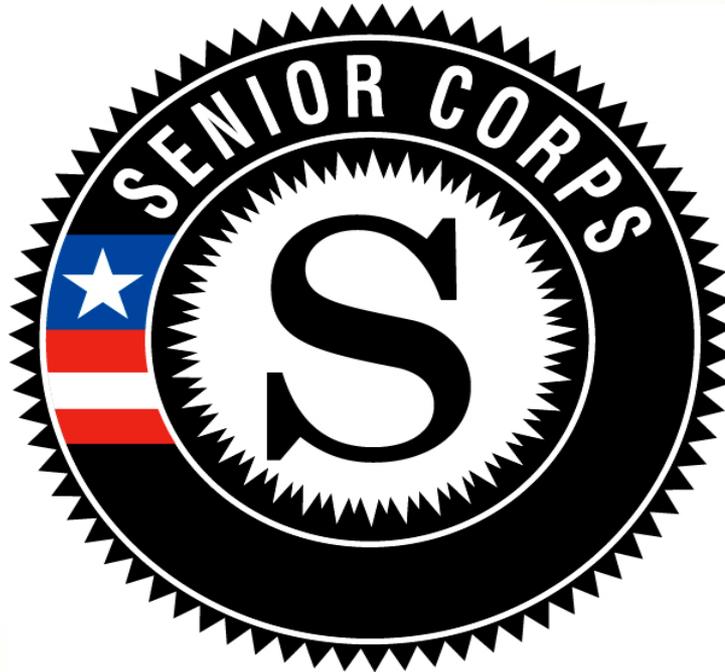
The CNCS State Office is the face of National Service in each state.

State Program Specialist and State Program Directors' duties include:

- Administering the Senior Corps and AmeriCorps* VISTA programs
- Providing training and technical assistance to grantees
- Conducting compliance monitoring reviews with grantees
- Assisting with special assignments
- Supporting service as a strategy to meet local needs.



●●● **Module 1: The Senior Corps Programs**





●●● **Module 1: The Foster Grandparent Program**

Foster Grandparents: Share Today. Shape Tomorrow

- devote their volunteer service to disadvantaged or disabled youth.
- are 55 and older.
- serve 15 - 40 hrs./week.
- Income-eligible participants receive a stipend.





●● **Module 1: Senior Companion Program**

Senior Companions: Making Independence A Reality

- help adults who need extra assistance to live independently in their own homes
- are 55 and older
- serve 15 - 40 hrs./week
- Income-eligible participants receive a stipend.

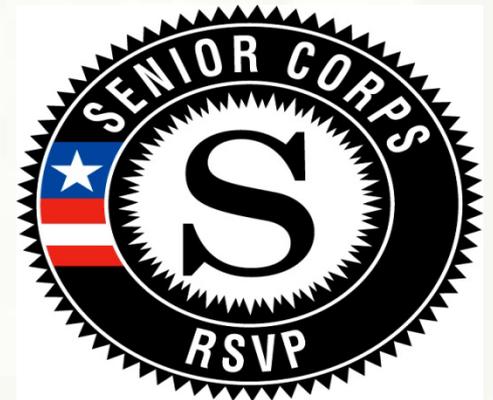




●●● **Module 1: RSVP**

RSVP Volunteers: Lead With Experience

- have flexibility to choose where they want to serve
- serve a few hours to more than 40 hours a week.
- provide a wide variety of community services





●●● **Module 1: RSVP - Purpose and Goals**

Purpose:

Under the authority of the Domestic Volunteer Service Act, the Corporation for National and Community Service provides grants to qualified agencies and organizations for the dual purpose of engaging persons 55 and older in volunteer service to meet critical community needs; and to provide a high quality experience that will enrich the lives of volunteers.



●● **Module 1: RSVP - Purpose and Goals**

RSVP promotes the engagement of older persons as community resources in planning for community improvement and in delivery of volunteer services. Achievement of RSVP's purpose is facilitated by coordination of the resources of the Corporation, the RSVP sponsor, and the community to fulfill the goals of RSVP:

- Develop a variety of opportunities for community service for older people willing to share their experience, abilities, and skills for the betterment of their community and themselves.
- Ensure that volunteer assignments are made consistent with the interests and abilities of the volunteers and the needs of the community served.
- Ensure that volunteers are provided needed orientation, in-service instruction, individual support and supervision, and recognition for their volunteer service.



●●● **Module 1: RSVP - Purpose and Goals** (continued)

4. Provide reasonable opportunity for community and volunteer involvement and support in development, operation, and appraisal of the RSVP project.
5. Develop local support to supplement available Federal sources and ensure that program expenditures are incurred at the lowest possible cost consistent with the effective operation of the project, as required by the Corporation's legislation.
5. Cooperate with agencies and organizations involved in the fields of aging and voluntarism.
6. Develop a sound, locally controlled senior volunteer program with continuing community support



●● **Module 1: CNCS Resources for Senior Corps Projects**

- CNCS Website
- Senior Corps Website
- GetInvolved.gov is where you will find:
- Senior Corps logos
- Brochures
- Fact Sheets
- Templates
- Videos
- VolunteerMatch
- VolunteerMatch: <http://www.volunteermatch.org/>





●● **Module 1: CNCS Resources for Senior Corps Projects**

The National Service Knowledge Network is where you will find:

- Performance Measurement and Work Plan tools
- Forms
- Program Handbooks
- Online courses
- Effective Practices
- Enrollment for NSSctalk (Senior Corps online discussion group)

■ <http://www.nationalservicerresources.org/lists/nssctalk>

■ <http://nationalservicerresources.org/>



●●● **Module 1: Next Steps**

Preparation:

- If you have not completed the first Preparation assignment, take some time to complete it.
 - Review the Introduction and Chapter 1 of the RSVP Operations Handbook.
 - Locate all of the documents that will be used in the New Project Directors' Orientation
 - Visit National Service Knowledge Network: <http://nationalservicerresources.org/>
 - Visit www.GetInvolved.gov and order supplies or download logos.
 - Check-out NSSCtalk: www.nationalservicerresources.org/lists/nssctalk

Consultation:

- Schedule time with your CNCS State Program Officer to discuss the first module.





●● **Module 2 – Project Management**

Module 2 will cover the following chapters of the RSVP Operations Handbook.

CHAPTER 2: PROJECT OPERATIONS

- 9. Eligibility, Awards, and Sponsorship
- 10. Sponsor Responsibilities
- 11. Special Limitations

CHAPTER 4: COMMUNITY PARTICIPATION

- 16. Local Ownership.
- 17. Community Advisory Group

CHAPTER 5: PROJECT STAFF

- 18. General Provisions
- 19. Structure
- 20. Personnel Policies for Project Staff
- 21. Project Staff Roles
- 22. Volunteer Supervision

Please note that Chapter 3: Performance Measurements, will not be discussed in the New Project Directors Orientation . Training for the new Performance Measurements can be found on the National Service Knowledge Network <http://www.nationalserviceresources.org/npm/rsvp>



●● **Module 2: Preparation Assignment**

Preparation:

- Review Chapters: 2, 4, 5 of the Operations Handbook
- Review Compliance Monitoring Guide, Sections: A.1-6; B-2; D-all
- Review the policies and procedures manual for your project
- Review your Notice of Grant Award, the Certifications, and Assurances.
- Complete Self- Assessment Checklist described in Chapter 13 and found in Appendix 10 of the Operations Handbook. Write down your questions and areas for improvement as you go through the assessment.



Module 1: Websites

Code of Federal Regulations for RSVP

▪ http://ecfr.gpoaccess.gov/cgi/t/text/text-idx?c=ecfr&sid=8c982fa75658f1dcfaac9cb74f24c8fc&tpl=/ecfrbrowse/Title45/45cfr2553_main_02.tpl

RSVP Operations Handbook: <http://www.nationalservicerresources.org/sc-rsvp-handbook>

2010 Handbook Supplement: <http://www.nationalservicerresources.org/files/FY-2010-Handbooks-Annual-Supplement.pdf>

OMB Circulars:

- http://www.whitehouse.gov/omb/circulars_default
- <http://www.nationalservicerresources.org/demystifying-omb>

CNCS Website:

- http://www.nationalservice.gov/about/role_impact/mission.asp
- http://www.nationalservice.gov/about/role_impact/history.asp
- http://www.nationalservice.gov/about/focus_areas/index.asp
- http://www.nationalservice.gov/pdf/11_0203_cnsc_strategic_plan.pdf
- <http://www.getinvolved.gov>

National Service Knowledge Network:

- <http://nationalservicerresources.org/>
- <http://www.nationalservicerresources.org/lists/nssctalk>

VolunteerMatch: <http://www.volunteermatch.org/>