Performance Measure Review Activity – Veterans and Military Families

Background Information about Program:

The Veterans Still Serve AmeriCorps Program has 20 AmeriCorps members placed in teams of 2-4 to involve local veterans in volunteer opportunities and to train veterans as volunteer and project leaders. The goal of the program is to help recently returned veterans successfully re-engage with their communities. Approximately 70% of the AmeriCorps members are veterans themselves. Members partner with local veteran serving organizations to identify projects and veteran volunteers.

Performance Measure Title: Veteran Volunteers

| Focus Area: Veterans and Military Families | Objective: Access & Attract | No. of MSY’s: 20.0 |

Output:

V2: Number of veterans engaged in service opportunities as National Service Participants or volunteers

**Target**: 500 Veterans

**Measured By**: Activity Log

**Described Instrument**: Activity logs will be kept for each service opportunity and veteran volunteers will be asked to sign in. Upon signing in at their first service event, veteran volunteers are assigned a unique identifier that is used for any subsequent volunteer activities so that no individual is counted more than once over the course of the year.

Outcome:

OUTCM2400: Number of veterans who participate in at least 2 service projects and serve as a volunteer project leader for one or more.

**Target**: 300 Veterans

**Measured By**: Attendance Log

**Described Instrument**: Activity and attendance logs will be kept for each service opportunity and veteran volunteers will be asked to sign in. Upon signing in at their first service event, veteran volunteers are assigned a unique identifier that is used for any subsequent volunteer activities so that no individual is counted more than once over the course of the year.
Questions for Discussion:

1) What aspect(s) of this performance measure need improvement? Why?

2) Propose specific change(s) that could be made to this performance measure to address the issue(s) identified in #1.