

Performance Measure Review Activity – Capacity Building

Background Information about Program:

Full time members recruit and manage volunteers at nonprofits in the areas of Education, Environmental Stewardship, and Economic Opportunity. Members also implement effective volunteer management practices that can be sustained after their term of services.

Performance Measure Title: Capacity Building

Focus Area: Capacity Building

Objective: Capacity Building & Leverage

No. of MSY's: 10.0

Output:

G3-3.1: Number of community volunteers recruited by CNCS-supported organizations or national service participants.

Target: 100 Volunteers

Measured By: Other

Described Instrument: Members will track the number of volunteers they recruit.

G3-3.2: Number of community volunteers managed by CNCS-supported organizations or national service participants.

Target: 100 Volunteers

Measured By: Attendance Sheet

Described Instrument: Volunteers will sign in when they come to volunteer and members will collect and tally the number of volunteers.

Outcome:

G3-3.3: Number of organizations implementing three or more effective volunteer management practices as a result of capacity building services provided by CNCS-supported organizations or national service participants.

Target: 5 Organizations

Measured By: Pre/Post Organizational Assessment Tool

Described Instrument: Members will deliver the pre-post test.

Performance Measure Review Activity

Questions for Discussion:

1) What aspect(s) of this performance measure need improvement? Why?

2) Propose specific change(s) that could be made to this performance measure to address the issue(s) identified in #1.