

CNCS Priority Measures

	<i>Strategic Goal</i>
	<i>Agency-wide Priority Measure</i>
	<i>Grantee/Sponsor Measure</i>
	<i>CNCS Internal data source</i>
Goal 1: Increase the impact of national service on community needs in communities served by CNCS-supported programs.	
1	Number of individuals that received assistance from CNCS-supported programs in disaster preparedness, mitigation, response, and/or recovery.
	DS1: Number of individuals that received CNCS-supported services in disaster preparedness.
	DS2: Number of individuals that received CNCS-supported services in disaster response.
	DS3: Number of individuals that received CNCS-supported services in disaster recovery.
	DS4: Number of individuals that received CNCS-supported services in disaster mitigation.
2	Percent of economically disadvantaged people that received housing-related assistance from CNCS-supported members, participants and volunteers who showed improvement in their housing situation.
	O5: Number of economically disadvantaged individuals, including homeless individuals, receiving housing services.
	O11: Number of economically disadvantaged individuals, including homeless individuals, transitioned into safe, healthy, affordable housing.
3	Percent of children that demonstrated gains in school readiness.
	ED21: Number of children that completed participation in CNCS-supported early childhood education programs.
	ED23: Number of children demonstrating gains in school readiness in terms of social and/or emotional development.
	ED24: Number of children demonstrating gains in school readiness in terms of literacy skills.
	ED25: Number of children demonstrating gains in school readiness in terms of numeracy (math) skills.
4	Percent of students served by or serving in CNCS-supported programs that demonstrated improved academic performance (including the percent meeting state proficiency levels in literacy and/or math, or whose scores on state standardized tests improved).
	ED2: Number of students that completed participation in CNCS-supported K-12 education programs.
	ED4A: Number of disadvantaged youth/mentor matches that were sustained by the CNCS-supported program for at least the required time period.
	ED5: Number of students with improved academic performance in literacy and/or math.
5	Percent of students served by CNCS-supported programs, or engaged in CNCS-supported service-learning, that demonstrated improved academic engagement.
	ED2: Number of students that completed participation in CNCS-supported K-12 education programs.
	ED27: Number of students in grades K-12 that participated in the mentoring or tutoring or other education program, including CNCS-supported service learning, who demonstrated improved academic engagement.
	ED6: Number of youth that have improved their school attendance over the course of the CNCS-supported program's involvement with the student.
6	Number of at-risk acres (land and/or water) improved by CNCS-supported members, participants and volunteers.
	EN4: Number of acres of national parks, state parks, city parks, county parks, or other public and tribal lands that are improved.
	EN5: Number of miles of trails or waterways (owned/maintained by national, state, county, city or tribal governments) that are improved and/or created.

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7	Percent of homebound OR older adults and individuals with disabilities that received CNCS-supported services who reported having increased social ties/perceived social support.
	H8: Number of homebound OR older adults and individuals with disabilities receiving food, transportation, or other services that allow them to live independently.
	H9: Number of homebound OR older adults and individuals with disabilities who reported having increased social ties/perceived social support.
8	Number of individuals that gained access to food resources provided with the assistance of CNCS-supported members, participants or volunteers.
	H10: Number of individuals receiving emergency food from food banks, food pantries, or other nonprofit organizations.
	H11: Number of individuals receiving support, services, education and/or referrals to alleviate long-term hunger.
	H12: Number of individuals that reported increased food security of themselves and their children (household food security) as a result of CNCS-supported services.
9	Number of each of the four categories of service recipients (veterans, veterans' family members, family members of active-duty military, and military service members) that received CNCS-supported assistance.
	V1: Number of veterans that received CNCS-supported assistance.
	V8: Number of veterans' family members that received CNCS-supported assistance.
	V7: Number of family members of active-duty military that received CNCS-supported assistance.
	V9: Number of military service members that received CNCS-supported assistance.
Goal 2: Strengthen national service so that participants engaged in CNCS-supported programs consistently find satisfaction, meaning and opportunity.	
10	Number of veterans and military family members engaged in providing services through CNCS-supported programs.
	V2+V5: Number of veterans engaged in service opportunities.
	Number of military family members engaged in service opportunities.
11	Percent of service participants engaged in CNCS-supported programs who report having an experience that expands educational, employment or civic opportunities.
	G2-4.1.1 Number of service participants that report that they will utilize their education award.
	G2-4.1.2 Number of service participants that report that they value the skills they gained from national service
	G2-4.1.3 Number of service participants reporting gains in leadership skills
	G2-5.1.3 Number of service participants reporting increased self-efficacy

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Goal 3: Maximize the value we add to grantees, partners and participants.	
12	Percent of organizations that implement evaluations that demonstrate stronger evidence of program effectiveness than in the year prior to receiving CNCS funding.
	G3-2.1.1. Number of SIF subgrantees that complete evaluations.
	G3-2.1.2. Number of SIF subgrantees with evaluation findings of strong or moderate evidence of effectiveness as defined in the 2010 NOFO.
	G3-2.1.3. Number of training or technical assistance sessions delivered by CNCS to SIF intermediaries on conducting evaluations and measuring program impact.
	G3-2.1.4. Number of training or technical assistance sessions delivered by SIF intermediaries to their sub-grantees on conducting evaluations and measuring program impact.
	G3-2.1.5. Number of SIF subgrantees that have approved evaluation plans with the potential to generate moderate or strong evidence as defined in the 2010 NOFO.
13	Number of community volunteers recruited and/or managed by CNCS-supported organizations or National Service Participants.
	G3-3.1. Number of community volunteers recruited by CNCS-supported organizations or National Service Participants.
	G3-3.2: Number of community volunteers managed by CNCS-supported organizations or National Service Participants.
	G3-3.3: Number of organizations implementing three or more effective volunteer management practices as a result of capacity building services provided by CNCS-supported organizations or National Service Participants.
Goal 4: Fortify management operations and sustain a capable, responsive and accountable organization.	
14	Complete modernization of IT infrastructure.
	G4-1.1.1 Redesign and improve key information technology business processes
	G4-1.1.2 Implement data warehouse capabilities that support program evidence-based performance measurement
	G4-1.1.3 Complete business process review of grants management workflow and conduct redesign of eSPAN/eGrants II supporting systems
	G4-1.1.4 Complete enhancements to CNCS web presence
	G4-1.1.5 Review and enhance protection of privacy data collected by CNCS
	G4-1.1.6 Review and improve the system security certification process.
	G4-1.1.7 Utilize the CPIC process for all information technology investments.
	G4-1.1.8 Implement a dashboard to increase transparency and accountability for information technology projects
15	Ensure that no material internal control or compliance issues are identified in annual financial statement audit.
	G4-3.2.1 No material internal control weaknesses identified in the annual financial statement audit.
	G4-3.2.2 No significant deficiencies in internal control weaknesses identified in the annual financial statement audit.
	G4-3.2.3 No compliance issues identified in the annual financial statement audit.
16	Award and close grants and contracts within prescribed timeframes.
	G4-3.3.1 Award all grants before the budget period start date.
	G4-3.3.2 Post grant competition award and review data to the internet within 90 days of completion of the award process.
	G4-3.3.3 Complete all grant monitoring activities identified in the annual monitoring plan and follow up with grantees where necessary.
	G4-3.3.4 Close all grants within 180 days of the performance period end date.