

<<Your Program Name>>
Member Quality of Service Survey

Name _____

Quarter (circle): 1 2 3 4

Please reflect on this quarter as a VISTA. We hope these reflections will help you identify areas to work on in the next quarter. The information will also be used by the VISTA program to help you reach your personal and professional goals.

1. In what concrete ways do you believe you're making an impact in your position? What personal and professional skills have you learned in the process?

2. What additional help and support do you need in order to be most effective and accomplish the goals of your work plan?

3. Do you feel that your supervisor clearly communicates her/his expectations to you? If not, what changes might you suggest?

4. On a scale of 1 to 5, with 5 being the best, how would you rate the overall quality of your work environment (tasks, supervisor, co-workers, office space, etc.)?

1 2 3 4 5

How might you improve the quality of your service experience?

5. On a scale of 1 to 5, with 5 being the best, how would you rate your ability to approach your supervisor or VISTA Project Coordinator if you have questions or if you're experiencing problems with your work plan?

1 2 3 4 5

Would you rate communications with your Project site and Co-workers the same? Please explain why or why not.

6. In what ways do you feel connected as a VISTA member and to your VISTA project?

(After 2nd quarter)

On a scale of 1 to 5, 5 being the best, how would you rate your overall term of service so far?

1 2 3 4 5

(After 3rd quarter)

What have you done to help in recruitment efforts? Do you have any ideas about how VISTA could recruit more members like you?

Based on what you've written in this survey, what are your personal and professional goals for the final months of your service term?

Additional Comments: