APPENDIX D

Resources

General Disability Resources

The Access Board: Sets guidelines for accessibility standards. Provides technical assistance on accessibility requirements for transportation, architecture, and communication. 800-872-2253 (voice), 800-993-2822 (TTY) website: www.access-board.gov

ADA Information Line: The Department of Justice’s toll-free hotline to obtain answers to general and technical questions about the ADA and to order technical assistance materials. 800-514-0301 (voice, 800-514-0383 (TTY), website: www.usdoj.gov/crt/adahoml.htm

Independent Living Centers (ILCs): Community based, consumer controlled, non-profit centers governed by a board of directors of whom at least 51% are people with disabilities. Core services provided include: peer counseling, information and referral, independent living skills training, and advocacy.

Disability and Business Technical Assistance Centers (DBTACs): DBTACs are federally-funded technical assistance and training centers that provide all members of the public assistance with the implementation of the Americans with Disabilities Act. 800 949-4232 (voice/TDD), website: www.adata.org

www.disabilitydirect.gov: This site supports President George W. Bush’s administration goals outlined in the New Freedom Initiative to use information technology to deliver government services anytime, anywhere, to reduce barriers to the employment of people with disabilities. It includes everything from the civil rights laws, including the Section 504 of the Rehabilitation Act, disability statistics, and architectural design standards, to information on interview questions, communication, web sites and other accessible technology, and personal assistance services and other accommodations. It has links to various recruitment resources, and to other federal agency and organization web sites. It is an excellent “one-stop” information center.

Job Accommodation Network (JAN): JAN is a federally funded technical assistance center for accommodations. They offer consultation and recommendations and extensive information relating to reasonable accommodations. 800-526-7234 (voice/TDD), website: www.jan.wvu.edu

National Information Center for Children and Youth with Disabilities: This site is an excellent “one stop” for contact information for various clearinghouses and disability organizations. It includes over 100 organizations, with addresses, phone numbers, e-mail addresses, and websites, and was developed under a grant from the U.S. Department of Education’s Office of Special Education Programs. The listed organization can provide a wealth of information about specific disabilities. 800-695-0285 (voice/TTY), website: www.nichcy.org

Social Security Administration (SSA): This is the federal agency responsible for administering income maintenance programs for persons with disabilities. A list of state vocational rehabilitation offices can be found on the Social Security Administration’s website. 800-772-1213 (voice) 800-325-0778 (TTY) website: www.ssa.gov

U.S. Department of Justice (DOJ): This is the federal agency charged with enforcing parts of the Americans with Disabilities Act. They provide a wealth of information on their website. www.usdoj.gov/crt/ada

National and Community Service Disability Resources

Additional resources are also available through National Service Resource Center’s website www.etr.org/nsrc:

Access: Opening the Doors Conference: Questions and Answers Responses to questions concerning legal responsibilities, reasonable accommodations, program accessibility, disability funds, member compensation, and recruitment as they relate to including people with disabilities in national service. website: www.nationalservice.org/resources/crossfindex.html


The Institute for Community Inclusion (ICI): The Corporation for National Service funded National Training and Technical Assistance provider. 617-355-4788 (voice), 617-355-6956 (TDD), 617-355-7940 (fax) email: paula.sotnik@tch.harvard.edu

The Corporation for National Service’s Equal Opportunity Office: 202-606-5000, ext. 312 (voice), 202-565-2799 (TDD), website: www.nationalservice.org, email: eo@cns.gov

The following guidelines for Corporation Grantees are available as downloadable PDF files at: www.cns.gov/about/eorndex.html

- Non-Harassment Guidelines
- Acceptable Interview Questions
- A Quick Primer on Disability Law
- Accessibility Guidelines
- Non-Discrimination Guidelines
Legal Documents and Resources

U.S. Department of Justice Guide to Disability Rights Laws
website: www.usdoj.gov/crt/ada/cguide.htm

ADA Accessibility Guidelines for Buildings and Facilities (ADAAG)
website: www.access-board.gov/adaag/htm/adaag.htm

National and Community Service Legislation and Regulations:
National Service legislation and regulations can be found through the Corporation for National and Community Service website:
www.nationalservice.org/resources/cross/regs.html

To learn more about national service programs, the National Service Fellowship program and the Corporation for National and Community Service visit the website:
www.nationalservice.org

Recruitment Resources

Employment Assistance Referral Network (EARN):
This is a free service of the U.S. Department of Labor’s Office of Disability Employment Policy which provides you with a direct connection to your local community disability service providers. When you are ready to recruit qualified candidates with disabilities for participant positions, contact EARN and its staff will locate providers in your local community who have contact with appropriate candidates. Once providers are identified, EARN will call you with the contact information for the provider so you can connect with the applicants. 866-EarnNow (866-327-6669) (voice), website: www.earnworks.com

Workforce Recruitment Program (WRP):
This is a free resource of the U.S. Department of Labor’s Office of Disability Employment Policy for locating college students and recent graduates who have severe disabilities. Beginning the Wednesday of the third week in March each year, you may request an easy-to-use database of pre-screened college students with disabilities to fill summer or permanent hiring needs. These candidates, from more than 160 colleges and universities, represent a variety of academic majors and range from college freshmen to students in graduate school or law school. 724-891-3533 (voice), 724-891-0275 (fax), website: www.wrpjobs.com

State Governors’ Committees on Employment of People with Disabilities:
The governors’ committees provide employment information and referral services within their respective states. Governors’ Committees are funded by the U.S. Department of Labor and are listed under state government agencies in your telephone directory. website: www.dol.gov/dol/odep/public/state.htm
U.S. Department of Veterans Affairs
This federal department supports a nationwide employment training program for veterans with service-connected disabilities who qualify for vocational rehabilitation. Regional or local offices are listed under federal government agencies in your telephone directory. (Do not contact the medical centers for this purpose).
800-827-1000 (voice)

State and Local Vocational Rehabilitation Agencies
These agencies, funded through U.S. Department of Education, Rehabilitation Services Administration, help individuals with physical or mental disabilities to obtain employment. They are listed under state government agencies in your telephone directory.

National Disability Organizations
The disability organizations listed below are a sampling of national disability organizations. The following organizations have worked with Access Americorps in the past. This list is not inclusive of all disability organizations that have been involved in or contributed to national and community service. A comprehensive list of disability organizations can be found at the National Information Center for Children and Youth with Disabilities (NICCY) 800-695-0285 (voice/TTY), website: www.nichcy.org.

The Arc (formerly the Association for Retarded Citizens of the U.S.)
1010 Wayne Avenue, Suite 650
Silver Spring, MD 20910
301-565-3842
E-mail: Info@thearc.org
website: www.thearc.org

Brain Injury Association
(formerly the National Head Injury Foundation)
105 North Alfred Street
Alexandria, VA 22314
800-444-6443, 703-236-6000
Publications available in Spanish
E-mail: FamilyHelpline@biausa.org
website: www.biausa.org

Easter Seals-National Office
Chicago, IL 60606
800-221-6827; 312-726-6200 (voice)
(312) 726-4258 (TTY)
E-Mail: info@easter-seals.org
website: www.easter-seals.org
Epilepsy Foundation
4351 Garden City Drive, 5th Floor
Landover, MD 20785-4941
800-332-1000, 301-459-3700
Publications available in Spanish
Spanish speaker on staff
E-mail: postmaster@efa.org
website: www.efa.org

Independent Living Research Utilization Project
The Institute for Rehabilitation and Research
2323 South Sheppard, Suite 1000
Houston, TX 77019
713-520-0232 (voice), 713-520-5136 (TTY)
E-mail: ilru@ilru.org
website: www.ilru.org

Muscular Dystrophy Association (MDA)
3300 East Sunrise Drive
Tucson, AZ 85718
800-572-1717, 520-529-2000
Publications available in Spanish. Spanish speaker on staff
E-mail: mda@mdausa.org
website: www.mdausa.org

National Alliance for the Mentally Ill (NAMI)
Colonial Place Three, 2107 Wilson Blvd, Suite 300
Arlington, VA 22201-3042
800-950-6264, 703-524-7600 (voice)
703-516-7991 (TTY)
Publications available in Spanish. Spanish speaker on staff
E-mail: helpline@nami.org
website: www.nami.org

National Association of the Deaf
814 Thayer Avenue, Suite 250
Silver Spring, MD 20910
301-587-1788 (voice), 301-587-1789 (TTY)
E-mail: nadinfo@nad.org
website: www.nad.org

National Association of Protection and Advocacy Systems (NAPAS)
900 Second Street N.E., Suite 211
Washington, DC 20002
202-408-9514 (voice), 202-408-9521 (TTY)
E-mail: napas@earthlink.net
website: www.protectionandadvocacy.com/
National Council on Independent Living
1916 Wilson Boulevard, Suite 209
Arlington, VA 22201
703-525-3406 (voice), 703-525-4153 (TTY)
E-mail: ncil@ncil.org
website: www.ncil.org

National Federation for the Blind
1800 Johnson Street
Baltimore, MD 21230
410-659-9314
E-mail: nfb@nfb.org
website: www.nfb.org

National Mental Health Association
1021 Prince Street
Alexandria, VA 22314-2971
800-969-6642, 703-684-7722 (voice)
800-433-5959 (TTY)
Publications available in Spanish
E-mail: nmhainfo@aol.com
website: www.nmha.org

National Multiple Sclerosis Society
733 Third Avenue
New York, NY 10017
800-344-4867, 212-986-3240
E-mail: info@nmss.org
website: www.nmss.org

National Parent Network on Disabilities
1130 17th Street N.W, Suite 400
Washington, DC 20036
202-463-2299 (V/TTY)
E-Mail: npnd@cs.com
website: www.npnd.org

National Spinal Cord Injury Association
8300 Colesville Road, Suite 551
Silver Spring, MD 20910
800-962-9629, 301-588-6959
E-mail: nscia2@aol.com
website: www.spinalcord.org
**Registry of Interpreters for the Deaf**
8630 Fenton Street, Suite 324
Silver Spring, MD 20910
301-608-0050 (voice/TTY)
E-mail: info@rid.org
website: [www.rid.org](http://www.rid.org)

**Self Help for Hard of Hearing People, Inc.**
7910 Woodmont Ave, Suite 1200
Bethesda, Maryland, 20814
301-657-2248 (voice)
301-657-2249 (TTY)
301-913-9413 (fax)
Email: national@shhh.org
website: [www.shhh.org](http://www.shhh.org)

**Spina Bifida Association of America**
4590 MacArthur Boulevard, N.W., Suite 250
Washington, D.C. 20007-4226
800-621-3141, 202-944-3285
Publications available in Spanish
E-mail: sbaa@sbaa.org
website: [www.sbaa.org](http://www.sbaa.org)

**Technical Assistance Alliance for Parent Centers (the Alliance)**
PACER Center
8161 Normandale Blvd.
Minneapolis, MN 55437-1044
888-248-0822, 952-838-9000 (voice)
952-838-0190 (TTY)
Spanish speaker on staff
E-mail: alliance@taalliance.org
website: [www.taalliance.org](http://www.taalliance.org)

**UCP**
1660 L Street, N.W., Suite 700
Washington, DC 20036
202-776-0406, 800-872-5827 (voice)
(202) 973-7197 (TTY)
Publications available in Spanish
E-Mail: ucpnatl@ucp.org
website: [www.ucp.org](http://www.ucp.org)

Some of the above resources were obtained through the National Information Center for Children and Youth with Disabilities (NICHY) website.