

# Introduction

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The following presentation will guide AmeriCorps State and National Program users through how to create Applicant-Determined Performance Measures and National Performance Measures.



# Entering SAA Characteristics

2

**eGRANTS**

Welcome Peaceful

Start New Grant Application

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**Serve America Act Measures**

The Serve America Act allows programs to choose to identify with one or more Priority Areas, and to report on national performance measures for each one. In the table below, check the box for each Priority Area that describes your program. Check Other if your program does not fit any Priority Area. For each Priority Area chosen, select Yes or No to the associated national performance measures.

**SAA Characteristics**

- Encore program
- Rural
- Urban
- None of the above

Serve America Act Priorities	National Performance Measures
<input type="checkbox"/> Environment/Clean Energy <a href="#">view/edit MSY slots</a>	<input type="radio"/> Yes, I will be using a national performance measure related to this Priority. <input type="radio"/> No, I will not be using a national performance measure related to this Priority.
<input type="checkbox"/> Education <a href="#">view/edit MSY slots</a>	<input type="radio"/> Yes, I will be using a national performance measure related to this Priority. <input type="radio"/> No, I will not be using a national performance measure related to this Priority.
<input type="checkbox"/> Healthy Futures	<input type="radio"/> Yes, I will be using a national performance measure related to this Priority. <input type="radio"/> No, I will not be using a national performance measure related to this Priority.

**Grant Application Info**

Grant Application ID: 10ND107460

NOFA: AmeriCorps National Planning Grant FY 2010

Type: New  
Status: Prime Applicant  
Initial Entry

**Legal Applicant Info**

Opportunity to Serve is A Privilege  
2222 Silver Avenue

Click on **Performance Measures** to open the Performance Measures Section.

Click one or more boxes in the **“SAA Characteristics”**.

# Performance Measure Types

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There are two types of Performance Measures

**Applicant-Determined**  
Performance Measures

the applicant self-identifies the outputs and outcomes which will be measured, based on its primary service activity.

**National**  
Performance Measures

the Corporation pre-determines common outputs and, in some cases, outcomes, which applicants must use.

**NOTE:** Before you decide to create National Performance Measures, you must consult the “**Detailed Background Information on National Performance Measures**” in the Notice of Funding Opportunities (NOFO) or the relevant resource packets at: <http://www.nationalserviceresources.org/national-performance-measures/home>.

# Choosing to Opt-in to National Performance Measures

4

performance measures.

**Budget Section 2**

**Budget Section 3**

Review

Authorize and Submit

**Grant Application Info**

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Planning Grant FY 2010

Type: New  
Status: Prime Applicant  
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Opportunity to Serve is A  
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2222 Silver Avenue

**SAA Characteristics ?**

Encore program

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Urban

None of the above

Serve America Act Priorities	National Performance Measures
<input checked="" type="checkbox"/> Environment/Clean Energy <a href="#">view/edit MSY slots</a>	<input type="radio"/> Yes, I will be using a national performance measure related to this Priority. <input checked="" type="radio"/> No, I will not be using a national performance measure related to this Priority.
<input type="checkbox"/> Education <a href="#">view/edit MSY slots</a>	<input type="radio"/> Yes, I will be using a national performance measure related to this Priority. <input type="radio"/> No, I will not be using a national performance measure related to this Priority.
<input type="checkbox"/> Healthy Futures	<input type="radio"/> Yes, I will be using a national performance measure related to this Priority. <input type="radio"/> No, I will not be using a national performance measure related to this Priority.

When you choose a **Priority Area**, eGrants automatically pre-populates, "No, I will not ..."

If you want to opt-in to the National Performance Measure for a specific **Priority Area**, choose "Yes".

# Choosing SAA Priority Areas

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Although eGrants allow you to choose all **Priority Areas** at once, we suggest starting with one **Priority Area** that represents your primary activity and then following the same steps to select additional priority areas if applicable.



Select the **Serve America Act Priority Area** for your primary service activity. You may select multiple Priority Areas. If your primary service activity does not fit into a Priority Area, select "Other".

You must complete the MSY Chart for each of the **Priority Areas** you selected. If you only chose "Other", then proceed to create "**Issue Areas**".

Welcome Peaceful Start new Grant Application

back save next

### Serve America Act Measures

The Serve America Act allows programs to choose to identify with one or more Priority Areas, and to report on national performance measures for each one. In the table below, check the box for each Priority Area that describes your program. Check Other if your program does not fit any Priority Area. For each Priority Area chosen, select Yes or No to the associated national performance measures.

#### SAA Characteristics

- Encore program
- Rural
- Urban
- None of the above

Serve America Act Priorities	National Performance Measures
<input type="checkbox"/> Environment/Clean Energy view/edit MSY slots	<input type="radio"/> Yes, I will be using a national performance measure related to this Priority. <input type="radio"/> No, I will not be using a national performance measure related to this Priority.
<input type="checkbox"/> Education view/edit MSY slots	<input type="radio"/> Yes, I will be using a national performance measure related to this Priority. <input type="radio"/> No, I will not be using a national performance measure related to this Priority.
<input type="checkbox"/> Healthy Futures	<input type="radio"/> Yes, I will be using a national performance measure related to this Priority. <input type="radio"/> No, I will not be using a national performance measure related to this Priority.

# Completing the MSY Chart(s)

6

Service Term (Slot Type)	MSY per slot	Enter: # of members in this slot type	Enter: Percent of time in this slot type	Total MSY
2-Year Half Time (1st Year)	.5	0	0	0
2-Year Half Time (2nd Year)	0	0	0	0
Full Time (1700 hours)	1	0	0	0
Reduced Half Time (675 hours)	38095240	0	0	0

Total MSY's Devoted to Priority: 0

First, for each slot type, enter the number of members that will be providing service in that **Priority Area**.

Second, enter the percent of time that members of each slot type will spend on activities in that **Priority Area**. Use whole numbers to represent the percent (don't use a % or decimal).

MSYs in each **Priority Area** should be mutually exclusive. Do not double count MSYs. The total MSYs across all **Priority Areas** selected should not exceed the total MSYs requested in the budget. You must allocate MSYs to each **Priority Area** selected, except if you selected "Other" because there is not an MSY Chart associated with "Other."

# Selecting an Issue Area

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Veterans  Yes, I will be using a national performance measure related to this Priority.

Other  No, I will not be using a national performance measure related to this Priority.

No, I will not be using a national performance measure related to this Priority.

Grand Total of All MSYs Entered For All Priority Areas:

### Performance Measures

In this section you will select service categories that describe your program activities. First select an Issue Area, and then choose one of the service categories on the pull-down menu. Use the "Add Service Category" link to select more than one. You will need to indicate which service category is the primary one, and which is the secondary. Only one service category can be indicated as the primary, and one as the secondary. After you have completed the Service Category section, enter your performance measures.

**Service Categories:** [add a service category](#)

Issue Area:

- Select an Issue Area ...
- Community and Economic Development
- Disaster Recovery/Relief
- Energy Conservation (NCCC)
- Education
- Environment
- Health/Nutrition
- Homeland Security
- Human Needs
- Housing
- Infrastructure (NCCC)
- Not Applicable
- Public Safety
- Urban/Rural Development (NCCC)
- Various

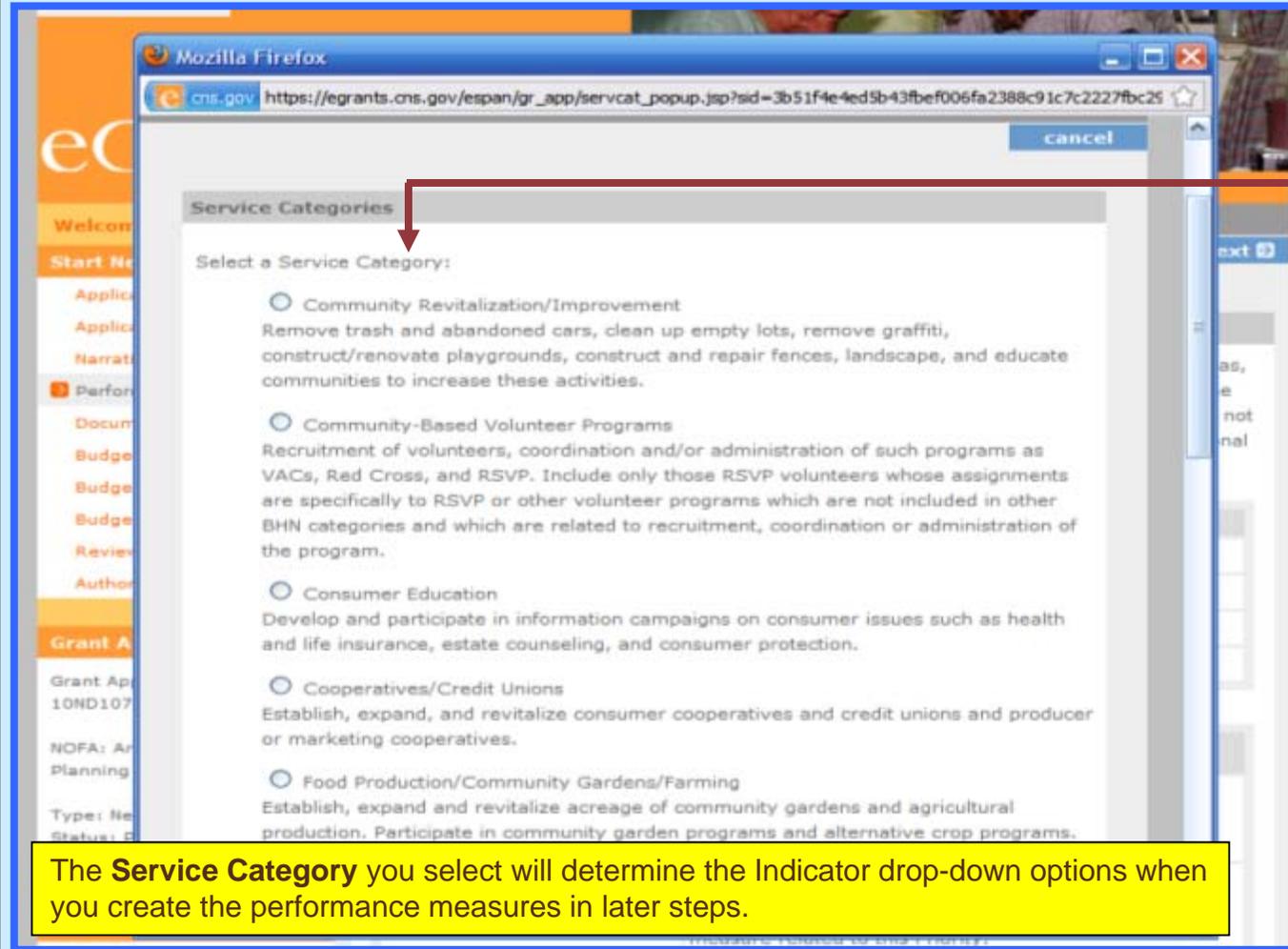
Desk | disable the pi

Click on **add a service category**.

Select an **Issue Area** from the drop down menu. The **Issue Area** you will choose determines the **Service Category** options. Click "GO."

# Selecting a Service Category

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Based on the **Issue Area** you had chosen, a list of **Service Categories** will display on a pop-up menu. Choose the appropriate **Service Category**.

# Selecting a Service Category

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**Performance Measures**

In this section you will select service categories that describe your program activities. First select an Issue Area, and then choose one of the service categories on the pull-down menu. Use the "Add Service Category" link to select more than one. You will need to indicate which service category is the primary one, and which is the secondary. Only one service category can be indicated as the primary, and one as the secondary. After you have completed the Service Category section, enter your performance measures.

**Service Categories:** [add a service category](#)

Issue Area: Community and Economic Development	
Service Category: <b>Community-Based Volunteer Programs</b>	<a href="#">delete</a>
<input checked="" type="checkbox"/> Primary <input type="checkbox"/> Secondary	

**Performance Measures:** [add a performance measure](#)

**National Performance Measures:** [add a national performance measure](#)

Desk | [disable the pictures](#) | [back](#) | [save](#) | [next](#)

The first or the only **Service Category** you create will be automatically indicated by eGrants as the "Primary" activity.

If you want to create more **Service Categories**, follow the same steps by clicking on "add a service category" link.

# Selecting a Service Category

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## Performance Measures

In this section you will select service categories that describe your program activities. First select an Issue Area, and then choose one of the service categories on the pull-down menu. Use the "Add Service Category" link to select more than one. You will need to indicate which service category is the primary one, and which is the secondary. Only one service category can be indicated as the primary, and one as the secondary. After you have completed the Service Category section, enter your performance measures.

### Service Categories: [add a service category](#)

Issue Area: Health/Nutrition

Service Category: **Delivery of Health Services**

Primary  Secondary

Issue Area: Human Needs

Service Category: **Adult Day Care**

Primary  Secondary

Issue Area: Disaster Recovery/Relief

Service Category: **Disaster Recovery**

Primary  Secondary

delete

delete

If you create more Service Categories, only one of them can be indicated as "Primary" and another as "Secondary". You could manually check which one to be "Primary" and which one to be "Secondary".

# Performance Measure Types

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**Performance Measures**

In this section you will select service categories that describe your program activities. First select an Issue Area, and then choose one of the service categories on the pull-down menu. Use the "Add Service Category" link to select more than one. You will need to indicate which service category is the primary one, and which is the secondary. Only one service category can be indicated as the primary, and one as the secondary. After you have completed the Service Category section, enter your performance measures.

**Service Categories:** [add a service category](#)

Issue Area: Community and Economic Development

Service Category: **Community-Based Volunteer Programs**

Primary  Secondary

[delete](#)

**Performance Measures:** [add a performance measure](#)

**National Performance Measures:** [add a national performance measure](#)

Desk | [disable the pictures](#) | [back](#) | [save](#) | [next](#)

If you have not opted-in to National Performance Measures, you will only see **"add a performance measure"** link to create applicant-determined performance measures.

If you have opted-in to National Performance Measures you will see both **"add a performance measure"** and **"add a national performance measure"** links.

# Adding an Applicant-Determined Performance Measure

**Performance Measures**

In this section you will select service categories that describe your program activities. First select an Issue Area, and then choose one of the service categories on the pull-down menu. Use the "Add Service Category" link to select more than one. You will need to indicate which service category is the primary one, and which is the secondary. Only one service category can be indicated as the primary, and one as the secondary. After you have completed the Service Category section, enter your performance measures.

**Service Categories: [add a service category](#)**

Issue Area: Community and Economic Development	
Service Category: <b>Community-Based Volunteer Programs</b>	<a href="#">delete</a>
<input checked="" type="checkbox"/> Primary <input type="checkbox"/> Secondary	

**Performance Measures: [add a performance measure](#)**

**National Performance Measures: [add a national performance measure](#)**

Desk | [disable the pictures](#)    [back](#)    [save](#)    [next](#)

If you are choosing to enter a National Performance Measure you may skip forward to slide 20 in this tutorial.

Click on "**add a performance measure**" link. This will create a performance measure worksheet.

# Entering Performance Measure Title

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The screenshot shows a web browser window titled "Performance Measures - Mozilla Firefox" with the URL [https://egrants.cns.gov/espan/gr\\_app/acobjective\\_popup.jsp?app=10ND107460&seq=0&sid=3b51f4e4ed5b431](https://egrants.cns.gov/espan/gr_app/acobjective_popup.jsp?app=10ND107460&seq=0&sid=3b51f4e4ed5b431). The page header includes the "eGRANTS" logo and the text "Start New Grant Application Performance Measures". The main content area is titled "Performance Measures" and contains a "General Info" section with a text input field labeled "Performance Measurement Title:". A red arrow points from a text box on the right to this input field. The form also includes "cancel" and "save" buttons at the top right and bottom right.

Enter a title you would like to name this Performance Measure (usually 3-4 words that describe the activity) and click "save".

# Selecting a Service Category for the Performance Measure

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5/3/10 Performance Measures - Microsoft Internet Explorer provided by CNCS

Cooperation for NATIONAL & COMMUNITY SERVICE

eGRANTS

Start New Grant Application

Performance Measures

cancel save

Performance Measures

Please fill in the performance measure information for each section.. ?

General Info

Performance Measurement Title: Financial Literacy

Service Category addressed by this Performance Measure Worksheet:

Select a Service Category ... GO

Select a Service Category ...

Delivery of Health Services (Primary)

Adult Day Care (Secondary)

Consumer Education

Disaster Recovery

cancel save

Grant Application 10ND215823

Select a **Service Category** from the drop-down menu and click "GO". All Service Categories you already created will be listed here.

# Describing Strategy to Achieve Intended Results

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The screenshot shows the eGRANTS application interface. At the top, there is a header for the Corporation for National & Community Service. Below the header, there is a section titled "Performance Measures" with buttons for "cancel", "save", and "save & close". The main content area is divided into three sections: "General Info", "Strategy to Achieve Results", and "Results".

**General Info**  
Please fill in the performance measure information for each section.. ?

Performance Measurement Title:

Service Category addressed by this Performance Measure Worksheet:

**Strategy to Achieve Results**  
Briefly describe how you will achieve this result (Max 4,000 chars.)

**Results**  
The outputs and outcomes you intend to track for a particular activity

Briefly describe how you will achieve the intended result that you will create next. The description should not exceed 4,000 characters (including spaces and punctuation).

# Selecting a Result Type for the Performance Measure

16

For **Aligned Performance Measures**, you need to create at least one “Output” result and one “Intermediate Outcome” result for your primary activity. Therefore, when creating an Aligned Performance Measures, first create an “Output” result type followed by “Intermediate Outcome” result type.

The screenshot shows a web interface for configuring performance measures. The 'Results' section is highlighted, containing instructions on result types and an 'Add New Result Section' button. A dropdown menu is open, showing options: 'Select a Result Type...', 'Output', 'Intermediate Outcome', and 'End Outcome'. A red arrow points from the dropdown to the 'Add New Result Section' button.

Select a **Result Type** from the drop down menu and click “**Add New Result Section**” link. This will add text fields to enter information in regard to the Result Type you have chosen.

# Entering Data for Results

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**Result: Output** Delete this Result Section

**RESULT STATEMENT**  
1-2 Sentences stating the expected Result..

**INDICATORS** ?  
A specific, measurable item of information that specifies progress toward achieving a result.

Indicator:

**TARGETS** ?  
Target Description

E.g. 100 parents will attend the eight-week parenting skills/drop-out prevention class.

#(number) or %(percent)  
 #

**INSTRUMENTS** ?  
Specific tool to collect information (e.g., behavior checklist, tally sheet, attitude questionnaire,

Enter 1-2 sentences stating the expected **Result**.

Select an **Indicator** from the drop down menu. If the options provided do not include the indicator you are measuring, select "other" and describe it in the text box that will appear.

Write a **Target Description** including how you determine what is counted in this target. Make sure your description is less than 250 characters.

# Entering Data for Results

18

Applica

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Budge

Budge

Budge

Review

Author

ant A

#(number) or %(percent)

#

INSTRUMENT

Specific tool to collect information (e.g., behavior checklist, tally sheet, attitude questionnaire, interview protocol).

PERFORMANCE MEASURE STATEMENT

Combine expected results and targets into a sentence (Max 1,000 characters).

To add a Performance Measure Result section, select a Result type and click the

Enter a number for your **Target** and indicate whether it is a whole number or percent.

Identify the specific tools to collect information with a maximum of 250 characters.

Write one or two sentences that combine the expected result and target. Make sure your description is less than 1000 characters.

# Adding Another Result Type

19

For **Aligned Performance Measures**, you need to create at least one “Output” result and one “Intermediate Outcome” result for your primary activity. Therefore, when creating an Aligned Performance Measure, first create an “Output” result type followed by “Intermediate Outcome” result type.

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Done

INSTRUMENTS

Specific tool to collect information (e.g., behavior checklist, tally sheet, attitude questionnaire, interview protocol).

PERFORMANCE MEASURE STATEMENT

Combine expected results and targets into a sentence (Max 1,000 characters).

To add a Performance Measure Result section, select a Result type and click the 'Add New Result Section' link

Result: Select a Result Type...  
Select a Result Type...  
Output  
Intermediate Outcome

Add New Result Section

Yes, I will be using a national performance measure related to this Priority.

Choose “Intermediate Outcome” and click on “Add New Result Section” to create an Intermediate Outcome.

# Adding a National Performance Measure

20

**Performance Measures**

In this section you will select service categories that describe your program activities. First select an Issue Area, and then choose one of the service categories on the pull-down menu. Use the "Add Service Category" link to select more than one. You will need to indicate which service category is the primary one, and which is the secondary. Only one service category can be indicated as the primary, and one as the secondary. After you have completed the Service Category section, enter your performance measures.

**Service Categories:** [add a service category](#)

Issue Area: Community and Economic Development	
Service Category: <b>Community-Based Volunteer Programs</b>	<a href="#">delete</a>
<input checked="" type="checkbox"/> Primary <input type="checkbox"/> Secondary	

**Performance Measures:** [add a performance measure](#)

**National Performance Measures:** [add a national performance measure](#)

Desk | [disable the pictures](#)    [back](#)    [save](#)    [next](#)

Click on "**add a national performance measure**" link. This will create a performance measure worksheet.

# Adding a National Performance Measure

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If you select the **Education Priority Area** and opt-in to National Performance Measures, you are only allowed to select National Performance Measures. You are not allowed to add any additional, applicant-determined measures. For **Healthy Futures, Economic Opportunity, Clean Energy or Veterans Priority Areas**, you may add additional applicant-determined Measures after you enter the National Performance Measures.

The screenshot shows a web application interface for adding a National Performance Measure. The main heading is 'National Performance Measures'. Below it, there is a section titled 'General Info' with the following fields:

- Priority Area: A dropdown menu with 'Opportunity' selected.
- Performance Measurement Title: An empty text input field.
- Service Category: A dropdown menu with 'Select a Service Category ...' selected.

Buttons for 'cancel' and 'save' are visible at the top and bottom of the form.

Select the “**Priority Area**” from drop down menu. Only the Priority Areas that were checked as participating in the national performance measures will be displayed.

Enter a title you would like to name this Performance Measure (usually 3-4 words that describe the activity) and click “save”.

# Selecting a Service Category for the Performance Measure

22

The screenshot shows a web browser window titled "National Performance Measures - Mozilla Firefox" with the URL "https://egrants.cns.gov/espan/gr\_app/natpermeasure\_popup.jsp?sid=3b51f4e-4ed5b43fbef006fa2388c91c7c2". The page header includes the "Cooperation for NATIONAL & COMMUNITY SERVICE" logo and the "eGRANTS" title. The main content area is titled "National Performance Measures" and contains a "General Info" section. In this section, the "Priority Area" is set to "Opportunity". Below this, there is a text box for "Performance Measurement Title" containing "Enhancing Financial Literacy Skills". The "Service Category" dropdown menu is open, showing options: "Select a Service Category ...", "Select a Service Category ...", and "Community-Based Volunteer Programs (Primary)". A red arrow points from a text box on the right to the "GO" button next to the dropdown menu.

Select a **Service Category** from the drop-down menu and click "GO". All Service Categories you have already created will be listed here.

# Describing Strategy to Achieve Intended Results

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Performance Measurement Title:  
Enhancing Financial Literacy Skills

Service Category:

**Strategy to Achieve Results**

Briefly describe how you will achieve this result (Max 4,000 chars.)

**Results**  
The outputs and outcomes you intend to track for a particular activity

**RESULT TYPE**

**Outputs** are the amount or units of service that members or volunteers have completed, or the number of community beneficiaries the program has served. Outputs do not provide information on benefits or other changes in communities or in the lives of members or community beneficiaries. Examples of outputs could include the number of people a program tutors, counsels, houses, or feeds.

**Intermediate Outcomes** specify a change that has occurred in communities or in the lives of community beneficiaries or members, but is not necessarily a lasting benefit for them. They are observable and measurable indications of whether or not a program is making progress and are logically connected to end outcomes. An example would be the number and percentage of students who report reading more books as a result of their participation in a tutoring program.

To add a Performance Measure Result section, select a Result type and click the 'Add New Result Section' link

Result:

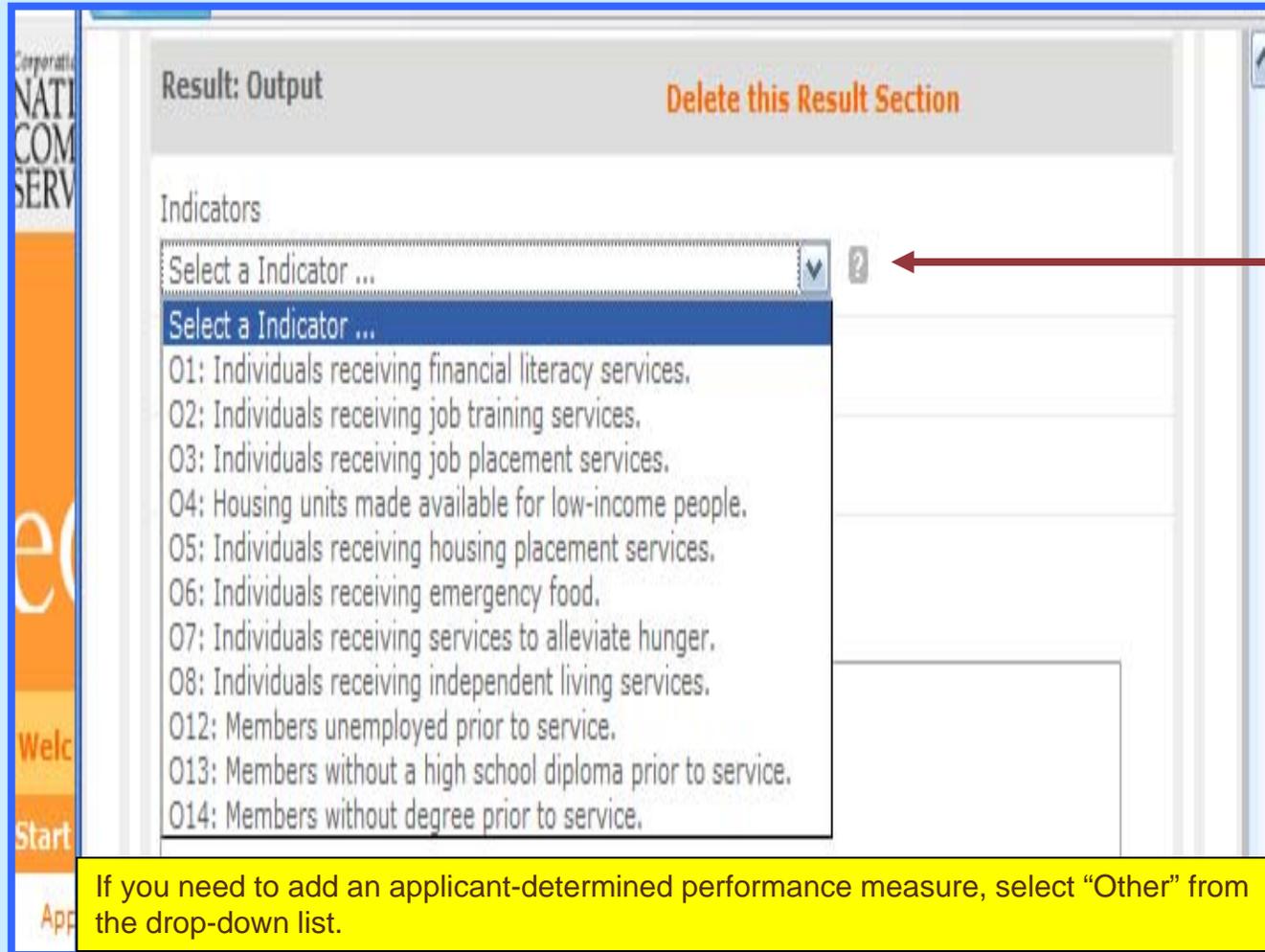
Output  
Intermediate Outcome

Briefly describe how you will achieve the intended results that you will create next. The description should not exceed 4,000 characters (including spaces and punctuation).

Select a **Result Type** from the drop down menu and click "Add New Result Section" link.

## Selecting an Indicator for the Intended Results

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The screenshot shows a web application interface for selecting an indicator. At the top, there is a header "Result: Output" and a button "Delete this Result Section". Below this is a section titled "Indicators" containing a dropdown menu. The dropdown menu is currently open, showing a list of indicators. A red arrow points from the text box on the right to the dropdown menu. The indicators listed are:

- Select a Indicator ...
- Select a Indicator ...
- O1: Individuals receiving financial literacy services.
- O2: Individuals receiving job training services.
- O3: Individuals receiving job placement services.
- O4: Housing units made available for low-income people.
- O5: Individuals receiving housing placement services.
- O6: Individuals receiving emergency food.
- O7: Individuals receiving services to alleviate hunger.
- O8: Individuals receiving independent living services.
- O12: Members unemployed prior to service.
- O13: Members without a high school diploma prior to service.
- O14: Members without degree prior to service.

If you need to add an applicant-determined performance measure, select "Other" from the drop-down list.

The drop-down menu for the “**Indicators**” will list the National Performance Measures for the Priority Areas you have selected. Once you select your first National Performance Measure, eGrants will provide on-screen instructions about other National Performance Measures you must use in conjunction with this measure or if you need to add an applicant-determined intermediate outcome.

# Entering Data for Results

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Indicators  
O2: Individuals receiving job training services.

**Full Title:** O2: Number of economically disadvantaged individuals receiving job training and other skill development services.

**Instructions:** All Economic Opportunity programs must choose one of measures O1 through O8 if community members are the program's beneficiaries.

**RESULT STATEMENT**  
1-2 Sentences stating the expected Result.

**TARGETS**  
Target Description  
E.g. 100 parents will attend the eight-week parenting skills/drop-out prevention class.

#(number)

**INSTRUMENTS**  
Specific tool to collect information (e.g., behavior checklist, tally sheet, attitude questionnaire, interview protocol).

Enter 1-2 sentences stating the expected **Result**.

Write a **Target Description** including how you determine what is counted in this target. Make sure your description is less than 250 characters.

Enter a number for your **Target**. You are only allowed to use a whole number.

# Entering Data for Results

26

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#(number)

**INSTRUMENTS** ?  
Specific tool to collect information (e.g., behavior checklist, tally sheet, attitude questionnaire, interview protocol).

**PERFORMANCE MEASURE STATEMENT**  
Combine expected results and targets into a sentence (Max 1,000 characters).

To add a Performance Measure Result section, select a Result type and click the 'Add New Result Section' button.

Result: Select a Result Type...  
Output  
Intermediate Outcome

Add New Result Section

Identify the specific tools to collect information with a maximum of 250 characters.

Write one or two sentences that combine the expected result and target. Make sure your description is less than 1,000 characters.

# Adding Another Result Type

27

For each of the National Performance Measures, you need to create at least one “Output” result and one “Intermediate Outcome” result to create an **Aligned Performance Measure**. Therefore, when creating a National Performance Measure, first create an “Output” result type followed by “Intermediate Outcome” result type.

Choose “**Intermediate Outcome**” and click on “**Add New Result Section**” to create an Intermediate Outcome. This will display text fields to enter information in regard to the “Intermediate Outcome”.

The screenshot shows a web interface for creating a National Performance Measure. The main content area is titled "PERFORMANCE MEASURE STATEMENT" and includes a text field for "Combine expected results and targets into a sentence (Max 1,000 characters)". Below this, there is a section for "Add New Result Section" with a dropdown menu for "Select a Result Type...". The dropdown menu is open, showing "Output" and "Intermediate Outcome" as options. A red arrow points from the text box on the right to the "Intermediate Outcome" option. Another red arrow points from the text box to the "Add New Result Section" button. The left sidebar contains navigation links for "Rev", "Aut", "Grant", "NOFA:", "Planni", "Type:", "Status", "Initial", "Legal", "Oppor", "Privile", and "2222".

# Performance Measures

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## Performance Measures: [add a performance measure](#)

1.	<b>non national measure health</b> Delivery of Health Services	<a href="#">view/edit</a>	<a href="#">delete</a>
2.	<b>Financial Literacy</b> Consumer Education	<a href="#">view/edit</a>	<a href="#">delete</a>

## National Performance Measures: [add a national performance measure](#)

1.	<b>Healthy Futures</b> Delivery of Health Services	<a href="#">view/edit</a>	<a href="#">delete</a>
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All the Performance Measures you created will be listed in the Performance Measures Section.

# For More Information

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- For more information about Performance Measures go to:  
<http://www.nationalserviceresources.org/star/ac>
- For more information about National Performance Measures Pilot go to:  
<http://www.nationalserviceresources.org/national-performance-measures/home>
- For Assistance with eGrants call the eGrants Help Desk at:  
1-888-677-7849