

## Resource List: SCP Performance Measure Surveys

Below are materials to help you succeed in collecting and reporting outcome data for SCP services.

These resources and others are available at <https://www.nationalserviceresources.org/sc-evaluations>.

### Performance Measure Surveys

The *Senior Companion Program Independent Living Performance Measure Survey* measures **H9**, “Number of homebound or older adults and individuals with disabilities who reported having increased social ties/perceived social support.” **Clients** who receive companionship and independent living services will do this survey. The *Senior Companion Program Independent Living Performance Measure Survey* and more information about performance measure H9 can be found at:

<https://www.nationalserviceresources.org/npm/h9> and <https://www.nationalserviceresources.org/sc-evaluations>.

The *Senior Companion Program Respite Performance Measure Survey* measures **H14**, “Number of caregivers of homebound or older adults and individuals with disabilities who reported having increased social ties/perceived social support.” **Caregivers** who receive respite services will complete this survey.

The *Senior Companion Program Respite Performance Measure Survey* and more information about performance measure H14 can be found at: <https://www.nationalserviceresources.org/npm/h14> and <https://www.nationalserviceresources.org/sc-evaluations>.

### Survey Helper Training Materials

There are two sessions to help you train volunteers and/or staff to collect surveys from clients and caregivers. Materials include detailed facilitator notes and practice exercises. Each session takes about 60- 75 minutes and can be used “as is” or modified to fit the needs of your audience.

*Survey Helper Training Session 1: Giving the Survey to Clients/Caregivers to do on Their Own* includes instructions on how to introduce the surveys, answer basic questions, and give the surveys to clients and caregivers.

*Survey Helper Training Session 2: Giving the Survey to Clients/Caregivers in an Interview Format* is a follow-up session for those staff or volunteers that will assist clients and caregivers to fill out the survey by reading the questions and marking down their answers. Note that Senior Companions should never interview *their own* clients and caregivers.

The Survey Helper Training Sessions are available at <https://www.nationalserviceresources.org/sc-evaluations>.