

Senior Corps Performance Measure Resources

Please note that the below links may change. Contact your CNCS State Office for assistance if you are unable to locate one of the resources.

CNCS Performance Measurement Home Page

This is a great place to start and includes links to our strategic plan, program specific Performance Measurement pages, many of the resources listed below, and more!

<https://www.nationalserviceresources.gov/npm/home>

Senior Corps Performance Measures Home Page

This includes many of the materials listed above in addition to links to Senior Corps specific resources such as the program specific application instructions for performance measures and sample instruments for Senior Corps programs.

<https://www.nationalserviceresources.gov/npm/sc>

How to Use the CNCS National Performance Measure Instructions

The CNCS national performance measure instructions provide key definitions and guidelines for collecting data and calculating the measure. This tutorial explains what the instructions are and how to use them; why the instructions are important to follow; when to use them; and where to find them.

<https://www.nationalserviceresources.gov/links/how-use-cnccs-national-performance-measure-instructions>

National Performance Measure Instructions for Senior Corps

This page lists all Senior Corps Performance Measures and links to the definition and key terms associated with each measure as well as data collection requirements and instruments. This will be very helpful as you are creating your work plans and determining your data collection process. Please note that the resource above explains how to use the instructions to assist with designing work plans and collecting data.

<https://www.nationalserviceresources.gov/npm/instruments/168>

Performance Measurement Core Curriculum

This page includes links to various trainings and learning activities to help you better understand and implement performance measurement. Topics include:

- Performance Measurement Basics
- Theory of Change, Evidence
- Quality Performance Measures
- Data Collection and Instruments.

Enhance your knowledge by gaining a deeper understanding of Performance Measurement.

<https://www.nationalservicerresources.gov/npm/training-resources#overview>

Senior Corps 2013 Virtual Conference

The 2013 Virtual Conference provided a wealth of program specific performance measure information. Recorded session topics include:

- Work plan entry
- Work plan alignment
- Progress report completion

The website below also contains information about the On-Line Learning Center, which is a sub-site of the Knowledge Network. Available course topics include:

- FGP Overview and Exercise: Work Plan Alignment and Volunteer Placement
- Instrument Identification and Application: Education Instruments
- Measuring Companionship-Transportation Activities: RSVP Project Example
- Measuring Home Meal Delivery Activities
- Performance Measure Requirements: Foster Grandparent Program
- Performance Measure Requirements: Retired and Senior Volunteer Program)
- Performance Measure Requirements: Senior Companion Program
- Planning to Collect SCP Performance Measure Surveys
- Prohibited Activities
- RSVP Engaging in Disaster Response and Recovery Efforts
- RSVP Overview and Exercise: Work Plan Alignment and Volunteer Placement
- SCP Overview and Exercise: Work Plan Alignment and Volunteer Placement

<https://www.nationalservicerresources.gov/scvirtualconference-2013>

Independent Living and Respite Surveys (SCP and RSVP)

This page provides resources to help Senior Companion Program and RSVP projects conduct surveys to measure outcomes for independent living clients and caregivers receiving respite services. Resources include:

- Survey instruments in 14 languages
- Instructions
- Samples
- Forms
- Training materials to collect and summarize the data
- Notes and recordings of webinars
- Frequently asked questions.

<https://www.nationalservicerresources.gov/scp-surveys>