AmeriCorps Member Orientation and Training
August 9, 2018
Welcome!
AmeriCorps Member Orientation and Training

We’ll get started in just a couple of minutes.

Please be sure to access the Audio link in Adobe Connect.
Technology Check

• Check the Connect Web Links to access today’s PPT and training evaluation.

• Today’s presentation is being recorded, and it will be posted on the Knowledge Network later in August: www.nationalservice.gov/resources/americorps

• We will use the Chat box throughout today’s presentation. Let’s test the Chat feature; please type a short greeting to your colleagues now.
Purpose of the Staff Development Webinars

• In general, the 2018 AmeriCorps Staff Development Series is designed to build knowledge in core program and grant management areas to support strong service across the AmeriCorps State and National network.

• The webinars are intended to give commission and program staff a break from the day-to-day demands of grant management and focus on broader, longer-term issues.
AmeriCorps Program Staff Series

The 2018 webinar series includes:

- Continuity Planning
- How to Review Data Collection Plans
- Orientations for New Commission and Program Staff
  - Financial Management
  - Criminal History Check Management
- **AmeriCorps Member Orientation and Training**
- Member and Site Monitoring & Reporting Requirements
  - Submitting Grantee Progress Reports
  - Data Quality Monitoring
Today’s Target Audience

- State Service Commission, national/multi-state program, and tribal program staff who are new to their jobs and/or directly involved in designing and delivering orientation and training for AmeriCorps members.
Today’s Agenda

• Introductions
• AmeriCorps Member Orientation and Training – CNCS Requirements
• Member Orientation and Training at Citizen Schools and GRID Alternatives
• Q and A
• Closing Remarks
TOVA PERTMAN
STATE AND NATIONAL PROGRAM OFFICER
CNCS
AmeriCorps State and National

BETH BINKLEY
STATE AND NATIONAL
PROGRAM OFFICER
Introductions

Please use the Chat box to answer these questions:

- Who is online with us today?
  - Name
  - Agency
  - Location
  - Relationship with AmeriCorps
  - Favorite vacation spot this summer
Introductions

✓ Beth
✓ CNCS
✓ Washington, DC
✓ AmeriCorps staff member
✓ Edisto Island
Introductions

Let’s see who is online with us today…
Member Development: Preparing for Service
Spotlight on Cycle of Program Development

- Vision
- AmeriCorps Program
- Foundation-building
- Implementation
- Program Evaluation/Revision
Cycle of Program Development

Vision

- Ex: Member impact on community need/problem

Program Evaluation/Revision

- Ex: Member orientation, training

AmeriCorps Program

Implementation

- Ex: Member service agreement and position description

Foundation-building
What are the CNCS member orientation and training requirements?

- Per the 2018 National AmeriCorps Grant Terms and Conditions, pages 8-9:
  - Prohibited activities
  - Member orientation
  - Limit on number of allowable hours: 45 CFR § 2520.50

Overall goal: equip AmeriCorps members with necessary skills and knowledge to successfully complete their terms of service!
CNCS Requirements and Expectations

- Where can I find the requirements?
  - 45 CFR (Code of Federal Regulations)
    - §2520.50 – Time in training
    - §2522.100 – Minimum requirements
    - §2522.910-.940 – Tutoring requirements
  - NOFO/NOFA
    - Members must receive high quality training
    - Prohibited activities for members & volunteers
  - Grant Terms and Conditions
    - Branding requirement
  - Policy FAQs
Member Development Components

Orientation

Service Training

On-going Training and Professional Development
Member Orientation

Orientation

Introduction to AmeriCorps and Member Service
Examples of Orientation Topics

• History of National Service
• Prohibited Activities
• Review of Member Service Agreement
• Review of Position Description
• AmeriCorps Identity
  – Elevator speeches
  – Gear expectations
• Time and Attendance
Member Training

Service Training

Introduction to Service-Specific Skills and Activities
Member Training Balance

Member qualifications (what they must have in order to enroll)

Member duties (what they must do to be successful)
Spotlight on Training on Program Intervention

• **Critical for preparing members to succeed:**

  ✓ Members must receive high quality training on technical skills needed to provide the program’s intervention.

  ✓ The methods for delivering this component will vary widely between programs, depending on the program design and member position description.
Examples of Service Training Topics

- Member Safety
- Member Wellness
- Data Collection
- Service-Specific Training
- Prohibited Activities
Member Training

On-going Training and Professional Development

Continued Member Development
Examples of On-going Training Topics

• Service-Specific Training
• Professional Development
• Life After AmeriCorps
• On-going Opportunities
  – Prohibited activities
• GED Achievement Support
Discussion

1. What training topics do you provide?

2. What activities do you include in your training program?
   – Examples: Lectures, role-plays, scavenger hunts, music/poetry/dance performances

3. Who leads the training program and provides training?

*Please take a few minutes to answer the questions in the Chat box.*
Let’s Poll!

1. Do your members come together for trainings/orientation?

2. Do you use webinars, conference calls, or other remote tools?
Citizen Schools, Inc.

BRANDI JIMENEZ
DIRECTOR OF NATIONAL SERVICE, CITIZEN SCHOOLS
Citizen Schools, Inc.

ADAM MAURER
CEO, POSITIVELY PARTNERS
AmeriCorps Member Training and Orientation

Citizen Schools, Inc.
Citizen Schools + AmeriCorps

- **1995**: Citizen Schools Founded
- **2002**: Partnership with AmeriCorps
  - Began with 19 members
- **2015**: 1,400 members
  - 2.9 million hours served
  - 30,000 kids served
  - 6 regions: CA, MA, NY, TX, NM, IL
- **2018**: Serving 3 regions
  - CA
  - NY
  - MA

AmeriCorps | Senior Corps | Volunteer Generation Fund
Citizens Schools, Inc.

Regional Training Benefits

- Customize training based on local need
- Deeper connection to campuses, community, and region
- Increased opportunity to make trainings more relevant to community needs
- Ensure integration into communities we are serving
- Less expensive
Regional Training Challenges

- Compliance
- Building connection to national community
- Maintaining continuity and excellence
Citizen Schools, Inc.

Our Solution

- Empowering our local stewards (regional leaders)
- Distribution of curated content
- Regular check-ins with regional leaders
- Accountability partners (regional and national)
Key Themes for Trainings

- Service-Minded
- Strengths-Driven
- Committed to Diversity and Equity
- Reflective and Growth-Oriented

Building

- High quality connections
- Inclusive communities for learning
- Engaging student centered instruction
- Quality, personalized instructional coaching
• Virgil Looney
SolarCorps-AmeriCorps Program Manager
GRID Alternatives
What questions do you have?
Wrap-up

• More Resources at www.nationalservice.gov
  - Branding and Marketing Materials (program factsheets, logos, and more)
  - Links to Notice of Funding Opportunities (NOFOs)

• Next Webinar
  - AmeriCorps Member and Site Monitoring and Reporting Requirements
  - August 23, 3:00 – 4:30 pm Eastern
Thank You!