Welcome!
New Program Staff Orientation

We’ll get started in just a couple of minutes.

Please be sure to access the Audio link in Adobe Connect.
AmeriCorps Staff Development Series
June 14, 2018

Orientation for New Program Staff
Technology Check

• Check the Connect Web Links to access today’s PPT and training evaluation.

• Today’s presentation is being recorded, and it will be posted on the Knowledge Network in late June: www.nationalservice.gov/resources/americorps

• We will use the Chat box throughout today’s presentation. Let’s test the Chat feature; please type a short greeting to your colleagues now.
Purpose of the Staff Development Webinars

• In general, the 2018 AmeriCorps Staff Development Series is designed to build knowledge in core program and grant management areas to support strong service across the network.

• The webinars are intended to give commission and program staff a break from the day-to-day demands of grant management and focus on broader, longer-term issues.
The 2018 webinar series includes:

- Continuity Planning
- How to Review Data Collection Plans
- Orientations for New Commission and Program Staff
  - Financial Management
  - Criminal History Check Management
- AmeriCorps Member Orientation and Training
- Member and Site Monitoring and Reporting Requirements
  - Submitting Grantee Progress Reports
  - Data Quality Monitoring
Today’s Target Audience

- AmeriCorps national/multi-state and tribal program staff who are new to their jobs and/or directly involved in orienting new employees at the program
Webinar Purpose

Today’s presentation is designed to:

✓ Provide an overview of key knowledge and skills needed by program staff to be effective AmeriCorps grant managers and CNCS partners;

✓ Highlight important information new program staff need in first week and first month on the job; and

✓ Share best practices and lessons learned.

How to use this webinar material:

✓ For new staff, we hope this is immediately relevant and helpful to your jobs; we hope the CNCS info is new and applicable to you now.

✓ For existing staff, we hope that you’ll see information or training techniques that could inform your existing staff orientations.
Today’s CNCS Presenters

• Curtis Cannon
  Program Officer
  AmeriCorps State and National
 ccannon@cns.gov

• Barbara Ellen Reynolds
  Senior Program and Project Specialist
  AmeriCorps State and National
  breynolds@cns.gov
Today’s Agenda

• Program Staff Key Knowledge and Skills
• Possible Phases of Learning for New Staff
• The CNCS Relationship
  ➢ CNCS Year-at-a-Glance and Cycle of AmeriCorps Program Development
  ➢ Role of the AmeriCorps Program Director
  ➢ Role of the CNCS Program Officer
  ➢ CNCS Organizational Culture
• Guest Speakers: Natalia Lopez and Fiorella Morales, IRC
• Resources
• Q&A and Wrap-up
National Service Partnerships

**CNCS Partners:**
- Share outreach, training, and technical assistance functions
- Share compliance monitoring, reporting, and evaluation
- Share charge to promote service and volunteerism

**CNCS Prime Grantees:**
- Manage grant implementation and compliance requirements for programs and members
- Receive prime competitive grants
What should program staff know?

As CNCS partners and grantees, program staff should:

- Know CNCS
- Know AmeriCorps
- Know your community
- Know your program
- Know your AmeriCorps members
Know CNCS

☑ Mission, programs, CNCS organization chart/agency structure, and names of leaders, including CNCS staff working in state field offices

☑ Communications and published information; national service branding guidance

☑ National Service Community Service Trust Act as amended by the Service America Act

☑ Federal budget process and what it means for grantees, members

☑ Rules and regulations, funding opportunities, grant application instructions, grant terms and conditions, monitoring and compliance requirements, FAQs, and on-going guidance and instructions
Know AmeriCorps

- History, mission; AmeriCorps program cycle, required support
- Best practices of program development and member support
- Where to find resources online to support program and member development
- How to support diverse programs
- How to connect to others in the state or national service network
Know Your Community

✓ Demographics, community needs, existing resources, and institutions (national service and volunteer networks, nonprofits, businesses, schools, universities, government agencies, religious groups, community and other associations, etc.)

✓ Key contacts and leaders; are there any notable AmeriCorps alumni in the community (from your program or others)?
Know Your Program

✓ Grant requirements and commitments made in approved program grants from CNCS

✓ Budgets (approved and routine reports on budgets to actuals), program financial management process, deadlines; this item may not apply to all program staff

✓ Program/agency board: membership status, role in program’s operations and promotion of service

✓ Program’s organizational context: is your AmeriCorps program part of a larger organization?

✓ History of your program: how has it evolved over the years? Who and where are your AmeriCorps program alumni overall (not just in the community)?
Know Your Program Requirements

✓ Theory of change and logic models as defined and required by CNCS
✓ Required performance measures and evaluation requirements of subgrantees
✓ How to implement and support all aspects of collecting and using performance data for program improvement
✓ The challenges, successes, and lessons learned from program grant cycle
Know Your Members

✓ Position descriptions
✓ Demographics, backgrounds, personalities
✓ Performance data (individual and program)
✓ Site details, if relevant for your program model
✓ Member goals and life after AmeriCorps plans
✓ Alumni data
What skills should program staff have?

As CNCS partners and grantees, program staff should be able to:

– Champion national service relentlessly
– Enforce rules and ensure compliance
– Strive for continuous improvement
– Provide high quality training and technical assistance (TTA)
– Communicate complex information
– Thoroughly and consistently document/keep records
– Work effectively with ambiguity
Possible Phases of Learning

• Week 1: Getting started in the AmeriWorld
  – Prohibited and unallowable activities: in general and how they apply to program staff and members
  – Staff time rules, grant allocations, and timesheet procedures
  – How to access information: PO and GO, eGrants account, CNCS and ASN email lists, www.nationalservice.gov, Knowledge Network
Possible Phases of Learning

• Month 1: Basic and introductory information about working with CNCS
  – CNCS organizational chart
  – CNCS staff contacts
  – Acronyms and terminology
  – Types of prime ASN grantees
  – Types of grants and the grant-making cycle
  – The CNCS relationship
All prime grantees have 3 key points of contact at CNCS:

- Program Officer (PO)
- Grants Officer (GO)
- National Service Trust Officer
Key Terminology and Acronyms

- Competitive Grant Cycle
- Formula Grant Cycle
- Notice of Funding Opportunity (NOFO)
- Grant Application Review Process (GARP)
- Grantee Progress Report (GPR)
- Federal Financial Report (FFR)
- Prime Grantee
- Subgrantee
- eGrants and the Member Portal
Types of Prime Grantees

- National Direct / Multi-state
- Managed by Indian Tribes and US Territories
- State Service Commissions
Types of Prime Grantees

### National Direct / Multi-state
- Programs that have operating sites and place AmeriCorps members in service in at least 2 states
- Headquarters or parent office applies to CNCS directly for AmeriCorps funds and manages the program and grant funds in the various locations

### Managed by Indian Tribes and US Territories

### State Service Commissions
Types of Prime Grantees

- National Direct / Multi-state
- Managed by Indian Tribes and US Territories
- State Service Commissions

- A federally recognized Indian Tribe, band, nation, or other organized group or community, including any Native village, Regional Corporation, Village Corporation, or a tribal organization that is controlled, sanctioned, or chartered by one of the entities mentioned earlier.
Types of Prime Grantees

- **National Direct / Multi-state**
  - Boards of 15-25 individuals nominated and appointed by a state’s governor; oversees the implementation of national and community service and volunteer initiatives in a particular state, US territory, or the District of Columbia.
  - Employ a small professional staff to manage the AmeriCorps grant portfolio and direct other state initiatives.
  - Provide funding to single-state AmeriCorps programs.

- **Managed by Indian Tribes and US Territories**

- **State Service Commissions**
Grant Cycles

- Competitive
- Formula
- Special
Grant Cycles: Competitive

- Competitive
- Formula
- Special

- National, Multi-state
Grant Cycles: Formula

- Competitive
- Formula
- Special

State Commissions Only
Grant Cycles: Special

Competitive

Formula

Special

Tribes,
Targeted Priority,
Program Development
CNCS Grant-making

- Notice of Funding Opportunity and Application Instructions
- Grant Application Review Process
- Notice of Grant Award
- Monitoring and Reporting
- Closeout and Audit
The CNCS Relationship

Here are few important elements of the program and CNCS relationship:

- ✓ CNCS year-at-a-glance
- ✓ Cycle of AmeriCorps program development
- ✓ CNCS expectations of program director
- ✓ CNCS communications
- ✓ Role of the CNCS Program Officer
- ✓ CNCS agency culture
CNCS Year-at-a-Glance

Jan - Mar
- Competitive grants due
- MLK Day of Service
- AmeriCorps Week

Apr - Jun
- GPRs due
- FFRs due
- Unexpended funds report due
- Senior Corps Week
- National Volunteer Week

Jul - Sep
- Symposium
- CNCS site visits
- 9/11 Day of Service

Oct - Dec
- GPRs due
- FFRs due
- Make a Difference Day
Cycle of AmeriCorps Program Development

- Vision
- AmeriCorps Program
- Foundation-building
- Implementation
- Evaluation/Revision
Responsibilities: Program Director

General Expectations:
• Promote national and community service
• Successfully complete project outlined in approved AmeriCorps grant application
• Meet reporting and compliance deadlines
• Ensure compliance with all AmeriCorps requirements
• Serve as CNCS primary contact for all grant functions

Examples of AmeriCorps Program Director Duties:
• Financial management
• Personnel management (staff, AmeriCorps members, site supervisors, volunteers)
• Strategic and operational planning and implementation
• Oversight and monitoring (staff, members, sites, volunteers)
• Reporting and evaluation
Sample Program Director Tasks

<table>
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<th>DATE</th>
<th>GRANTS</th>
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<th>MEMBERS</th>
<th>TRAINING</th>
<th>EVALUATION</th>
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<td>January</td>
<td>Submit GPR, FFR; submit next year’s grant application</td>
<td>Monitor current sites; recruit new sites for next year</td>
<td>Monitor current members; recruit new members for next year</td>
<td>Webinar; resource-sharing; service project</td>
<td>Analyze start-up data; adjust current and next year plans</td>
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<td>February</td>
<td>Confirm Portal compliance</td>
<td>Monitor; recruit</td>
<td>Monitor; recruit</td>
<td>Mid-year retreat</td>
<td>Collect program data and mid-year reviews</td>
</tr>
<tr>
<td>March</td>
<td>Confirm Portal compliance</td>
<td>Monitor; recruit</td>
<td>Monitor; recruit</td>
<td>Webinar; resource-sharing</td>
<td>Collect and analyze data; adjust plans as necessary</td>
</tr>
<tr>
<td>April</td>
<td>Submit GPR, FFR; GARP</td>
<td>Monitor; recruit</td>
<td>Monitor; recruit</td>
<td>Webinar; resource-sharing</td>
<td>Collect and analyze data; adjust plans as necessary</td>
</tr>
<tr>
<td>May</td>
<td>Confirm Portal compliance</td>
<td>Monitor; select new sites</td>
<td>Monitor; recruit</td>
<td>Life After AmeriCorps</td>
<td>Collect and analyze data; adjust plans as necessary</td>
</tr>
<tr>
<td>June</td>
<td>Confirm Portal compliance</td>
<td>Monitor; train new sites</td>
<td>Monitor; recruit</td>
<td>Webinar; resource-sharing</td>
<td>Collect final data</td>
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</table>
## Sample Program Director Tasks

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<tr>
<th>DATE</th>
<th>GRANTS</th>
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<th>EVALUATION</th>
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<td>July</td>
<td>Submit GPR, FFR; review next year’s NGA</td>
<td>Sites recruit members</td>
<td>Exit; selection</td>
<td>Finale</td>
<td>Collect final program data and performance reviews</td>
</tr>
<tr>
<td>August</td>
<td>Confirm Portal compliance</td>
<td>Sites recruit members</td>
<td>Selection; complete all NSCHC</td>
<td>Preparation</td>
<td>Analyze data; prepare final program year report; adjust next year plans; update long-term plans</td>
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<td>September</td>
<td>Confirm Portal compliance</td>
<td>Pre-service</td>
<td>On-board</td>
<td>Pre-service</td>
<td>Collect start-up data</td>
</tr>
<tr>
<td>October</td>
<td>Submit GPR, FFR; prepare application</td>
<td>Monitor (site visits)</td>
<td>Monitor (site visits)</td>
<td>Webinar; resource-sharing</td>
<td>Collect and analyze data; adjust plans as necessary</td>
</tr>
<tr>
<td>November</td>
<td>Confirm Portal compliance; prepare application</td>
<td>Monitor (site visits)</td>
<td>Monitor (site visits)</td>
<td>Webinar; resource-sharing; service project</td>
<td>Collect and analyze data; adjust plans as necessary</td>
</tr>
<tr>
<td>December</td>
<td>Confirm Portal compliance; prepare application</td>
<td>Monitor (site visits)</td>
<td>Monitor (site visits)</td>
<td>In-service training (sites and members)</td>
<td>Collect and analyze data; adjust plans as necessary</td>
</tr>
</tbody>
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**AmeriCorps | Senior Corps | Volunteer Generation Fund**
Sample CNCS Communications Calendar

- 1st or 2nd Tuesdays of the month: AmeriCorps State and National Update Call for state commissions, direct programs, and tribal grantees

- Monthly call with Program Officer: exact date and time will vary

- AmeriCorps Staff Development Webinar: topics and dates vary
Role of the AmeriCorps State and National Program Officer

The AmeriCorps State and National Program Officer (PO) can help programs manage the communications and requests from multiple CNCS units. The PO is the primary point of contact at CNCS.

These are the key elements of the PO’s job:

• Portfolio management, including TTA
• Grant process support
• AmeriCorps State and National committee work
• CNCS cross-unit committee work
CNCS PO Portfolio Management

- Each PO has a group of AmeriCorps State and National direct and commission grantees that she/he manages.
- In this capacity, the PO:
  - Monitors grantees
  - Reviews and clarifies Grantee Progress Reports
  - Connects grantees with resources
  - Helps troubleshoot grant or program issues
Communication Basics (1 of 3)

Types of communication with your PO:

- Online/database contact information
- Phone
- Email
- In-person
Communication Basics (2 of 3)

Be sure to:

• Verify eGrants contacts each month
• Provide 2 contacts for the internal AmeriCorps distribution list when requested (these are email lists used by ASN); update the list when requested
• Sign up for alerts on the CNCS website
• Maintain a schedule of monthly check-in calls with your PO
• Participate in recurring and episodic conference calls scheduled by CNCS
• Always copy your PO on emails sent to other CNCS staff
• Whenever possible and as appropriate, engage your PO in events, service projects, trainings, etc.
Communication Basics (3 of 3)

Be sure your PO has:

- All your great news as soon as possible; don’t wait until your GPR to share news of a great accomplishment or meaningful service story; POs love great news!
- Adequate backstory and context on important program work (especially details that are not part of CNCS-required reports)
- An understanding of special circumstances that impact your ability to be successful
- An immediate heads up on any unexpected developments (for example, a member grievance or notice of investigation from the Office of Inspector General)
Beyond the Basics

• In addition to maintaining regular and positive communication with your PO, there are other ways that you can engage CNCS in program business or help inform the agency’s work.
• Each year, there are multiple opportunities for you to share, advise, and volunteer.
Share

- Be pro-active about collecting and sharing powerful stories and images that depict the impact of national service. You can share these stories with CNCS via your PO, on the CNCS website, and through social media.

- This builds our ability to tell the national service story to potential AmeriCorps members, Congress, the general public, etc., and it keeps us all connected to our shared mission of service.
Advise

• Each year, CNCS asks for input on core agency functions via the Federal Register, written surveys, or conference calls.

• It is critical that programs engage in this type of feedback, since the results of the proposed grant guidance, regulations, or policies will directly impact the communities and members served.

• Sign up for the official email distributions on the CNCS website; and check with your PO about all upcoming opportunities to provide input to CNCS.
Volunteer

- There are also various opportunities to volunteer to help design or deliver aspects of CNCS or AmeriCorps State and National work each year.
- You will receive invitations to help test new grant reports or training materials, speak on panels or webinars, coordinate service projects, and more.
- Check with your PO about all upcoming opportunities to volunteer, and, if your schedule permits, get involved in one or more of these opportunities.
Making the Most of the PO Relationship

In addition to general guidance provided earlier, programs can also:

- Directly communicate your support needs or other feedback.
- Remind your PO if you’ve asked for something and not received it in the requested timeframe.
- Tailor the agendas for the monthly calls to best meet your needs.
CNCS Organizational Culture

• Federal agency; bound by President’s budget, Congressional appropriations, government procurement rules, etc.
• Made up of multiple units and staff; 50+ years of national service laws, regulations, staff guidance to navigate; programs may need to know and manage a variety of programs
• Voluminous communications from various units and staff; requests or deadlines may overlap
Today’s Agenda

✓ Program Staff Key Knowledge and Skills
✓ Possible Phases of Learning for New Staff
✓ The CNCS Relationship
  ✓ CNCS Year-at-a-Glance and Cycle of AmeriCorps Program Development
  ✓ Role of the AmeriCorps Program Director
  ✓ Role of the CNCS Program Officer
  ✓ CNCS Organizational Culture
• Guest Speakers: Natalia Lopez and Fiorella Morales, IRC
• Resources
• Q&A and Wrap-up
Guest Speakers

• **Natalia Lopez**  
  Senior Program Officer, Volunteers & AmeriCorps  
  International Rescue Committee  
  [Natalia.Lopez@Rescue.org](mailto:Natalia.Lopez@Rescue.org)

• **Fiorella Morales**  
  Volunteer Operations Manager  
  International Rescue Committee  
  [Fiorella.Morales@Rescue.org](mailto:Fiorella.Morales@Rescue.org)
## IRC At A Glance

<table>
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<tr>
<th>Name</th>
<th>What we do?</th>
</tr>
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<tr>
<td><strong>Mission</strong></td>
<td>The International Rescue Committee responds to the world’s worst humanitarian crises and helps people whose lives and livelihoods are shattered by conflict and disaster to survive, recover, and gain control of their future</td>
</tr>
<tr>
<td><strong>US Programs</strong></td>
<td>Domestically, our 28 offices across the U.S. ensure new arrivals have food, shelter, and clothing, and work with refugees to help them gain self-sufficiency.</td>
</tr>
</tbody>
</table>
| **AmeriCorps Programming** | • 2 National Direct Grants  
• 41 AmeriCorps members in 19 US Program offices  
• Focus: Providing support in the areas of Job Training, Job Placement, and Health Services |
Org Chart

Senior Director, RAM, USP HQ

Senior Program Officer, USP HQ

Volunteer Operations Manager, USP HQ

19 Field Staff- Supervises AmeriCorps
Orientation for HQ Staff

Orientation Guide
- Provides overview of team and department
- Provides supervisor and self-guided orientation links

90 Day Action Plan
- Outlines primary tasks, meetings and responsibilities of a new employee in their first 90 days with the organization.

Goal Setting Form
- Focuses on key responsibilities, performance goals, and professional development
Orientation for HQ Staff

Section Two: Onboarding Checklist: Supervisor and Self-Guided Orientation

**Supervisor Orientation**: Please review and discuss the additional documents added to this guide with your supervisory team.

**Self-Guided Orientation**: The following is a list of resources (learning modules, websites, documents, videos, etc.) to review in your first weeks in order to learn more about AmeriCorps program policies, US Programs, and the IRC as a whole.

### IRC, AmeriCorps, & Volunteer Management

<table>
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<th>Checklist</th>
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| IRC's AmeriCorps Program Policies | - Read ICM AmeriCorps proposal and Job Training/Job Placement AmeriCorps proposal.  
- Read ICM AmeriCorps Staff Handbook and Job Training/Job Placement Staff Handbook (slightly different for each program – note the differences in data collection and budget).  
- Watch FY18 IRC AmeriCorps Program - Part 1  
- Watch FY18 IRC AmeriCorps Program - Part 2  
- Watch FY18 Member Management and Support  
- Review National AmeriCorps Resource Net Team Site (request to become an owner/admin on the site)  
- Log into our eGrants account and review the different applications, etc.)  
- Bookmark Passwords and Login list |
| CNCS Regulations/Monitoring | - Be introduced to Tova Pertman, our CNCS Program Compliance Specialist (e.g. complete CNCS NSCHG e-course and save certificate)  
- Bookmark CNCS Student Loan Forbearance Guide  
- Bookmark CNCS Disenrollment/Enrollment Guide  
- Bookmark CNCS Education Award FAQ  
- Review member files and Monitoring page on tool  
- Review monitoring reports from FY17 and FY16 |

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### 90-Day Action Plan

**RAM Goal**: The role of the RAM team is to improve outcomes for field offices on their fundraising and community engagement efforts by providing technical support and building the capacity of offices and staff members.

**Volunteer Management Sub-Goal**: Provide technical support and improve outcomes for field offices on community engagement efforts, specifically in the areas of:
- Volunteer and Intern Management
- AmeriCorps Program Management

<table>
<thead>
<tr>
<th>Key Objectives to be accomplished within first 90 days</th>
<th>Accomplishments</th>
<th>Date Completed</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Review all onboarding materials and gain a better understanding of volunteer, intern, and AmeriCorps management guidelines and requirements.</td>
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<tr>
<td>2. Review all AmeriCorps member files, ensure all files are up to date.</td>
<td></td>
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<tr>
<td>3. Review AmeriCorps data and submit AmeriCorps mid-year grantee report (due date: April 30)</td>
<td></td>
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</tr>
<tr>
<td>4. Conduct bi-monthly check-ins with AmeriCorps members.</td>
<td></td>
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</tr>
<tr>
<td>5. Develop mid-year memos for offices, send to offices and schedule follow-up meetings in the month of May.</td>
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<tr>
<td>6. Organize and facilitate a mid-year regional training for members. Consider scheduling other trainings throughout the year.</td>
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<tr>
<td>7. Schedule monitoring trip.</td>
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**Key Learning Priorities for First 90 days**

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<tr>
<th>Learning Method and Timeframe</th>
<th>Date Completed</th>
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<tr>
<td>1. Understand all AmeriCorps program requirements and guidelines.</td>
<td></td>
</tr>
<tr>
<td>2. Understand pulling reports and sending out community user logins on Salesforce</td>
<td></td>
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<tr>
<td>3. Understand and collaborate with internal staff on USF HQ intern placement.</td>
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HQ Staff - Highlights & Challenges

Highlights:

• Provides a better understanding of the functions within the organization and the AmeriCorps program
• Builds a strong manager-employee relationship
• Provides insight on performance expectations early on
• Easier access to resources

Challenges:

• Learning policies and regulations implemented by the organization and field offices
• Learning how to navigate employee relations
• Navigating expectations and results
• Training on specific systems
# Orientation for Field Staff

## Webinar Series
- 3 part webinar series that provides an overview on: 1) Program Updates and Preparing for Recruitment; 2) Member Management; 3) Data Collection

## Handbooks and Intranet Page
- Staff handbooks outline program policies discussed during webinar series
- Intranet page to give offices easy access to program resources

## Constant Communication
- Constantly checking in with offices during recruitment and on-boarding
- HQ staff accessible to field staff at any point throughout the year
Orientation for Field Staff

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<td>Tracking Performance Measurements &amp; Outcomes</td>
<td>25</td>
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<tr>
<td>Tracking AmeriCorps Service Hours</td>
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<tr>
<td>Performance Evaluations</td>
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<tr>
<td>Monitoring</td>
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<tr>
<td>End of AmeriCorps Service</td>
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<tr>
<td>Preparing for an AmeriCorps Member’s Departure</td>
<td>30</td>
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<tr>
<td>Early Departures</td>
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Orientation for Field Staff

National AmeriCorps Program Team Site

For Job Training, Job Placement, & ICM AmeriCorps Members and Supervisors

IRC holds two National AmeriCorps grants from the Corporation for National and Community Service (CNCS) grants allow our offices across the U.S. to host Job Training, Job Placement and ICM AmeriCorps members. This team site brings together members and supervisors across the network to connect and collaborate! Questions? Contact Fiorella Morales or Natalia Lopez.

Updates

You added AmeriCorps Monthly Update - May 2018

Comment Like 21 days ago

Igor Radulovic joined the team National AmeriCorps Program Team Site

Comment Like 2 months ago

Gallery

[Image of two individuals]
Field Staff - Highlights & Challenges

Highlights:
• Provides HQ and field staff with an better understanding of the program
• Better collaboration and support between field staff and HQ
• Easy access to resources

Challenges:
• Transition- onboarding new staff during the middle of the year
• A lot of information
• Training on specific systems
Next Steps

- Continue updating orientation and on-boarding resources
- Hear from other organizations on their best practices
- Provide more thorough training on data systems
Thank you, Natalia and Fiorella!
Resources

- Sign up for CNCS email lists:
  - [www.nationalservice.gov](http://www.nationalservice.gov); “Sign up to stay informed!” link in lower right corner
- Managing AmeriCorps Grants:
  - [www.nationalservice.gov/build-your-capacity/grants/managing-americorps-grants](http://www.nationalservice.gov/build-your-capacity/grants/managing-americorps-grants)
- Grant Terms and Conditions:
- GPR Resources:
- AmeriCorps State and National Knowledge Network:
  - [www.nationalservice.gov/resources/americorps](http://www.nationalservice.gov/resources/americorps)
What questions do you have?
Wrap-up for Today

• Please share feedback on today’s webinar: www.surveymonkey.com/r/ProgStaffOrien

• The recording of today’s presentation will be posted on the Knowledge Network in late June: www.nationalservice.gov/resources/americorps
Next Staff Development Webinar

- Next AmeriCorps Staff Development Webinar:

  July 12, 3:00 – 4:30 pm Eastern

  Topic:  
  Criminal History Check Requirements - Monitoring, Best Practices, and Pitfalls to Avoid
Thank you!