

Senior Corps Work Plan SAMPLE

Work Plan Name: Housing Rehabilitation/Construction (Sample 1) RSVP	Work Plan ID: NJG04071
Issue Area: Housing	Total # Stations: 2
Service Category: Housing Rehabilitation/Construction	Total # Volunteers: 15
<p>Community Need: According to the Redwood County Office on Aging Report (2003), the current population of Redwood County over the age of 60 is approximately 42,000, or 14% of the Redwood County's population. To better understand common concerns of this population and gauge future community needs, the Redwood Office on Aging surveyed 1,300 homeowner residents over the age of 60. Eighty-four percent of the respondents reported that being able to remain in their own homes was their first priority, and keeping their homes in good repair and safe livable condition was a primary concern. About half (48%) of the respondents were concerned that they might not be able to afford foreseeable necessary home repairs. In addition, many (17%) thought it was extremely difficult to get tradesmen to install home safety devices that elderly and disabled residents need. To address this need, the Good Neighbor Project sends trained volunteers to the homes of low income seniors and disabled residents to make minor home repairs and install safety devices to make their homes safer and more livable.</p>	
<p>Service Activity: During this year, 15 RSVP volunteers serving at the Good Neighbor Project will complete minor home repairs for low income seniors and persons with disabilities in Redwood County. Volunteers will install safety grab bars and other devices, fix minor electrical and plumbing problems, and perform other simple home repairs such as patching leaks, clearing drainpipes, and fixing windows. The Good Neighbor Project estimates that over 400 eligible residents will request home repairs, of which approximately 80% will be completed by the Project. Residents that request extensive home repair work (beyond the ability of the Good Neighbor Project) will be referred to private contractors.</p>	
<p>Anticipated Input: Fifteen RSVP volunteers will be enrolled as Good Neighbor Project volunteers. They will each serve 24 hours per month, including home repair jobs, travel time, training, and monthly meetings. Total volunteer hours will be 360 per month, or 4,320 hours for the year. The Good Neighbor Project will provide ongoing training to the RSVP volunteers (approximately 4 hours per month, depending on volunteers' previous abilities and experience), and conduct monthly meetings where the jobs will be assigned. The Good Neighbor Project will provide dinner for the monthly meetings and reimburse the volunteers for their travel mileage to the jobs. Supplies will be provided or reimbursed by the Good Neighbor Project and residents receiving services. The RSVP volunteers will spend an average of about 10 hours per household/client which will include the travel time to stores to get the supplies needed if necessary.</p>	

<p>Anticipated Accomplishments/Outputs: Residents requesting home repair services will receive a commitment from the Good Neighbor Project to complete the job.</p> <p>Indicator: The number of clients who receive a timeline for completion of home repair jobs (per month)</p> <p>Target: At least 25 residents per month (or 300 per year) will receive a verbal commitment from the Good Neighbor Project in the form of an estimated timeline for completion of their home repair request.</p> <p>How Measured? <i>Good Neighbor Job Request Log</i></p>
<p>Anticipated Intermediate Impact/Outcome: Clients' home repair jobs will be completed.</p> <p>Indicator: Percent of clients whose accepted home repair requests are completed</p> <p>Target: At least 90% of the clients will have their home repair jobs completed by the end of the year.</p> <p>How Measured? <i>Good Neighbor Job Request Log</i></p>
<p>Anticipated End Impact/Outcome: Clients will be living in homes that are better maintained and safer because of the home repairs that were completed.</p> <p>Indicator: Percentage of clients who feel their homes are safer and better maintained "somewhat" or "to a great extent" since repairs were completed (e.g. grab bars in the bathroom provide reassurance against falling; secured window locks and attic insulation keep heat inside)</p> <p>Target: By the end of the year, 80% of the clients served will report they feel safer and more secure in their homes because of the repairs that were completed.</p> <p>How Measured? <i>Good Neighbor Client Satisfaction Survey</i></p>