

Senior Corps Work Plan SAMPLE

Work Plan Name: Immunization – Sample 2 (RSVP)	Work Plan ID: NDE10089
Issue Area: Health/Nutrition	Total # Stations: 1
Service Category: Immunization	Total # Volunteers: 50
<p>Community Need: According to the North Dakota Department of Health, an estimated 10 to 20 percent of the population contracts influenza every year. Of the nearly 400 North Dakotans who die annually from complications of influenza and pneumonia, 90 percent are older than 64 (North Dakota Department of Health, “Flu Shot Facts!” 2004). The Center for Disease Control and Prevention (CDC) recommends people 65 and over be vaccinated, even if they are in good health. For this group, the flu shot is 80 percent effective in preventing death and 50-60 percent effective in preventing hospitalization (North Dakota Department of Health, “Flu Shot Facts!” 2004). The North Dakota Health Unit aims to raise public awareness about the importance of getting vaccinated, and encourage people to get vaccinated by making the process more convenient. The Health Unit’s annual flu clinics, for example, can assist clients on a walk-in basis and manage large numbers of clients in a timely manner as well as disseminate information. However, in order to maintain this level of service, flu clinics require a strong team of volunteers.</p>	
<p>Service Activity: In collaboration with local health organizations in eight counties, RSVP volunteers will serve at eight flu clinic sites in October for ten clinic days assisting with yearly immunization services. Duties include providing assistance with flu clinics/vaccinations, greeting clients, helping fill out registration forms, computer data entry, collecting and recording payments for vaccinations, and collecting exit surveys from clients. RSVP volunteers will also be distributing educational materials to clients with facts on influenza (e.g. symptoms, dangers, how it is spread, and suggested ways to avoid contraction).</p>	
<p>Anticipated Input: 50 RSVP volunteers will serve a total of 3000 hours at the flu clinics. The North Dakota Health Unit will organize the yearly flu clinics, train RSVP volunteers in their duties, and provide supervision for the RSVP volunteers. RSVP will provide recognition and volunteer coordination.</p>	
<p>Anticipated Accomplishments/Outputs: Clients will receive vaccinations.</p> <p>Indicator: Number of clients who are vaccinated at flu clinics.</p> <p>Target: 2,500 clients will be vaccinated at eight flu clinics over ten clinic days.</p> <p>How Measured? <i>Health Unit Tracking Database</i></p>	

Anticipated Intermediate Impact/Outcome: Clients will be satisfied with their experience at the flu clinic.

Indicator: Percent of clients who rate service as timely (waiting time was “very reasonable” or “somewhat reasonable”) and high quality (overall quality of clinic service was “great” or “good”).

Target: Seventy-five percent of clients who complete the survey will rate service as timely and high quality.

How Measured? *Influenza Clinic Client Survey*

Anticipated End Impact/Outcome: Clients will be better informed about influenza.

Indicator: Percent of clients who respond to the survey will agree that they are better informed about influenza, and correctly identify at least two flu symptoms.

Target: Sixty percent of clients surveyed will agree that they are better informed about influenza, and will correctly identify at least two flu symptoms.

How Measured? *Influenza Clinic Client Survey*