

Senior Corps Virtual Conference 2014

Session: Closing – Lessons for 2015 Training

Speakers:

- Angela Roberts, Associate Director, Senior Corps
- Sherry McClintock, MA State Program Director



This session will begin shortly.

Lessons for 2015 Training

Celebration and Reflection
Closing Session



Session Objectives

- Review key conference metrics (e.g., session attendance)
- Learn what virtual conference features you found most helpful
- Discuss the feedback you shared (via the input form) prior to this session
- Explore issues that could inform CNCS' 2015 training and technical assistance plans

To Provide Your Input. . .

- Please use **the chat feature** during this session to share your input
- Senior Corps staff will comment on and answer as many questions as possible
- If you have a burning question that is not answered, send it by email to:

SeniorCorpsVirtualConf@cns.gov OR stendai.guest@cns.gov



Why are We Here?

Together the participants in this Virtual Conference managed Senior Corps projects that delivered:

- 23.4 million hours of FGP services to 196,000 children
- 10.7 million hours of SCP services to 46,750 clients
- 39.3 million hours of RSVP services in more than 38,000 community organizations

Virtual Conference Features

- 1383 individuals participated in the Conference

Type (via Chat) **your favorite feature** of the virtual conference.

Session Attendance

- Highest level of participation in a live session: Managing Non-Federal Funds: Match and In-Kind (649 attendees)
- Other highly attended live sessions:
 - Meet the Inspector General: Fraud and Audit Awareness Briefing
 - Criminal History Checks
- On the first day, the average participant attended 2.5 live sessions

Conference Metrics by 12noon today

77% of registrants attended the conference
4,272 documents downloaded and saved
261 one-on-one chats
248 emails sent within the conference
519 badges awarded

Assessments and Surveys

474 satisfaction surveys were completed for an average of 43 per session.

273 knowledge assessments were completed

If you have not completed the surveys and assessments, please do so by August 15th.

Addressing Your Questions

Using Your Input to Shape 2015

- 78 of you completed the input form (feedback questions) for this session.
- Thank you for your feedback.
- The feedback survey will continue to be available through August 15 if you would still like to provide feedback.

Topic #1: Multi-Source Information

- Agenda: Viewing in advance
- Browsing & Downloading Resources
- Information Exchange Opportunities
- Q&A: 78% of participants reported enough time to make comments/ask questions

Type (via Chat) **your comments** about this issue.

Topic #2: Different Learning Styles

- 65% of participants reported a good balance between on-demand and live sessions; 15% wanted more live sessions
- 46% prefer live sessions; 25% prefer on-demand sessions; 28% have no preference

Type (via Chat) **your comments** about this issue.

Topic #3:

Virtual Conference Advantages

- Made real-time adjustments
- 93% of participants reported they viewed content that can be used in training their own staff
- Can immediately download resource information and print transcripts to accompany notes
- Cross-country networking, information exchange

Type (via Chat) **your comments** about this issue.

Leaving the Conference



Visit the National Service Knowledge Network anytime as your 24/7 place to obtain information, view eCourses, and collect learning aids to support your project management and ongoing skill development.

Best Moments

“I entered the conference with pure dread because of how frustrating the last 2 years were. You guys did a great job this year; well done! Thank you!”

“I looked and participated in everything I could”

“[At] the end of Day 1. . .the OIG presentation. . .hit home the message.”

“I felt as if I was there”

“All the times in the chat rooms are priceless.”

“The best presentation was from the Inspector General. She had a great style and dynamic voice. I greatly appreciated her training.”

“I learned so much and the speakers were very knowledgeable and passionate about their topics.”

“Makes me more a part of a team and not a lone employee far from others”

“All the times in the chat rooms are priceless...It's like having a mentor”

“Let's do this again”