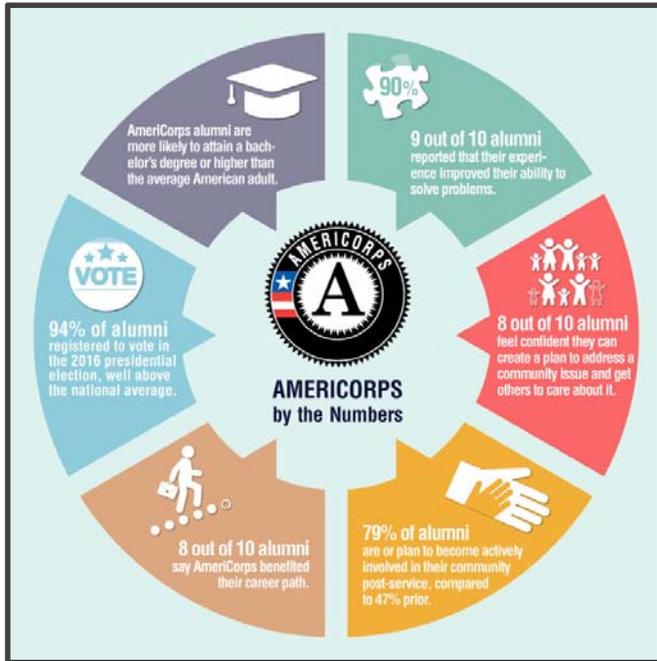


AmeriCorps Member Impact Synthesis

The past 20 years of research on how service shapes the member

Research and Data



- AmeriCorps Alumni Outcomes Study
- Still Serving: AmeriCorps Longitudinal Study
- Member Exit Survey Data
- Does National Service Impact Employability for Young Adults? (Tufts University)
- Understanding AmeriCorps Employment Opportunity & Outcomes (Arizona State University)
- Other administrative data

Find this research on our [Evidence Exchange!](#)

Who are our members?

Member Demographics: All AmeriCorps Programs

- The majority of members in ASN, VISTA, and NCCC are*:
 - Female (63%)
 - 18-24 (69%)
 - Have at least some college (72%)
 - White (61%)
 - Non-Hispanic/Latino (83%)
 - Serving full time terms (55%)
 - Report a disability (5%)
- The majority of members in ASN, VISTA, and NCCC *reporting disabilities* are*:
 - Female (71%)
 - 18-24 (61%)
 - Have at least some college (86%)
 - White (71%)
 - Non-Hispanic/Latino (88%)
 - Serving full time terms (65%)
 - Specify their disability (77%)

*Data from the trust enrollment and exit forms, pulled from Member Exit Survey. N= 132,965. Reporting period: 4/30/2015-2/24/2017

*Data from the trust enrollment and exit forms, pulled from Member Exit Survey. N= 132,965. Reporting period: 3/30/2016-2/24/2017

Member Demographics: Frequent Types of Disabilities Reported

Type of disability selected*, for all Corporate Programs:	
	Percentage reporting disability
Have disability, but do not wish to specify	23%
Psychiatric	28%
Epilepsy	5%
Other disability	41%
Total reporting a disability	6,784
% reporting a disability of total member pool	5%
*Multiple selections allowed	

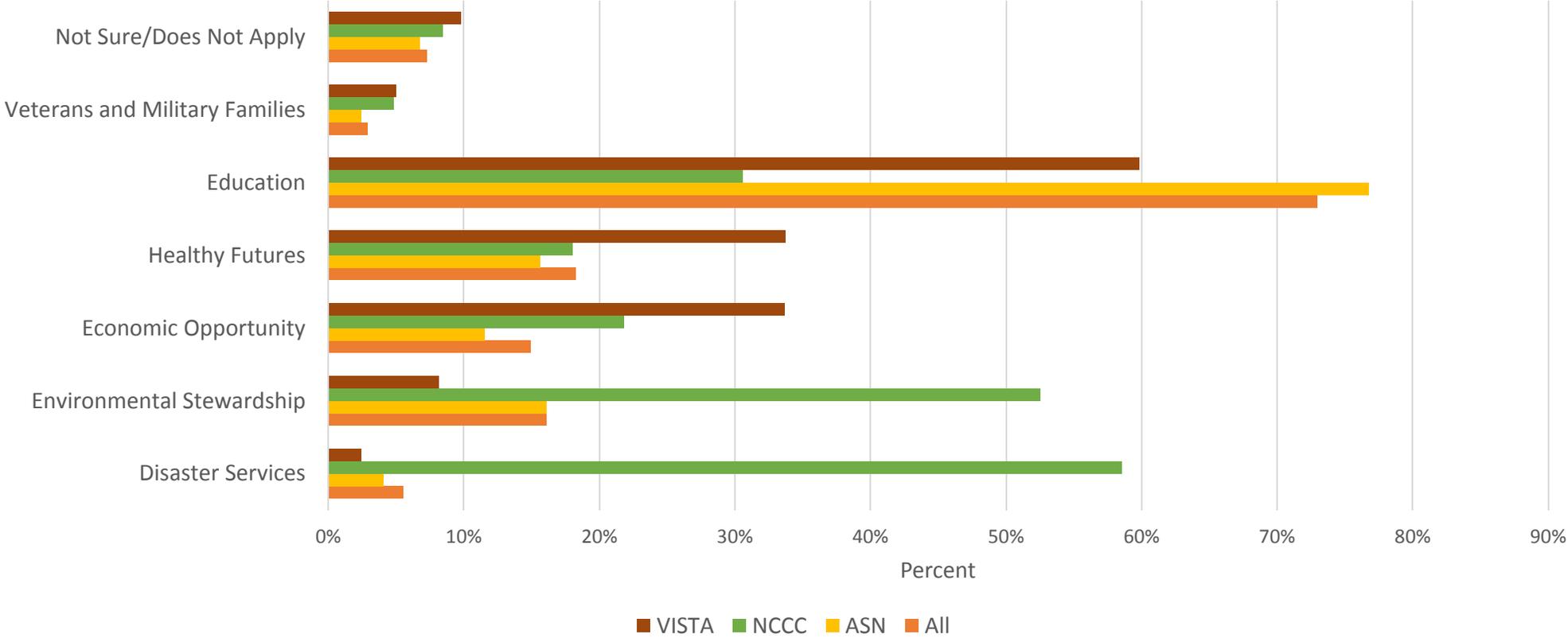
Member Demographics: Corporate Programs

Enrollment by Corporate Program			
Members Not Reporting a Disability		Members Reporting a Disability	
AmeriCorps State and National	86%	AmeriCorps State and National	78%
VISTA	12%	VISTA	20%
NCCC	2%	NCCC	3%

What is the typical member service experience?

Member Service Experience

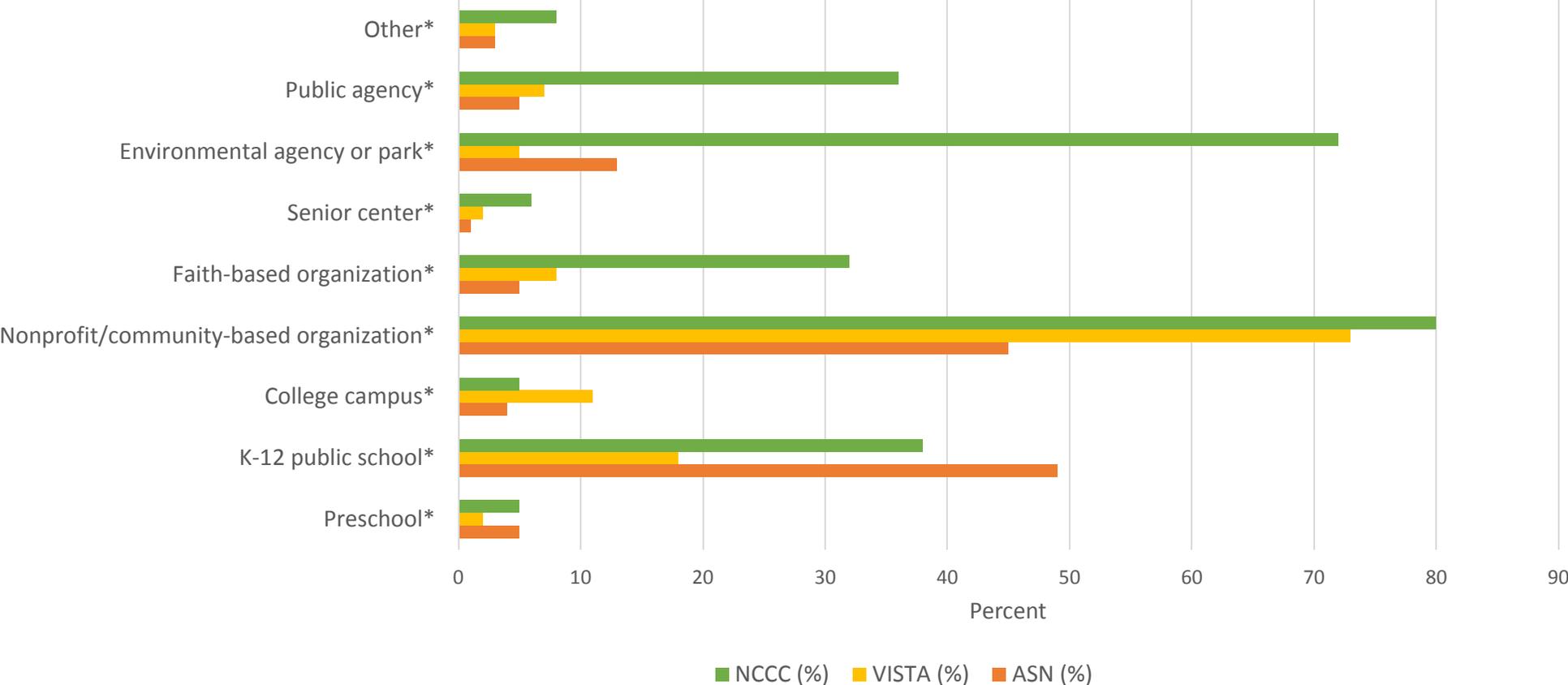
Main Focus Area by Corp. Program



*Data from the Member Exit Survey, Q2. Reporting period: 4/30/2015-2/24/2017.
Multiple selections allowed.

Member Service Experience

Service Site Type by Corp. Program



*Data from the 2016 AmeriCorps Alumni Outcomes Study

Members are satisfied with their experience

Service Satisfaction*	Members Not Reporting Disabilities	Members Reporting a Disability
	(%)	(%)
Very Satisfied	47	42
Satisfied	42	41
Neither Satisfied nor Dissatisfied	8	10
Dissatisfied	2	4
Very Dissatisfied	1	2

*Data from the Member Exit Survey

**Data from the Alumni Outcomes Study

- **91%** of alumni feel they made a contribution to the community**.
- **92%** feel they made a difference in the life of at least one person.

AmeriCorps is a personally defining experience

AmeriCorps was a Personally Defining Experience*	Members Not Reporting Disabilities	Members Reporting a Disability
	(%)	(%)
Strongly Agree	44	45
Agree	40	36
Neither Agree nor Disagree	13	14
Disagree	2	3
Strongly Disagree	1	1

- **78%** of alumni re-examined their beliefs and attitudes about themselves**.
- **68%** did things they never thought they could do.

*Data from the Member Exit Survey

**Data from the 2016 AmeriCorps Alumni Outcomes Study

AmeriCorps is a professionally defining experience

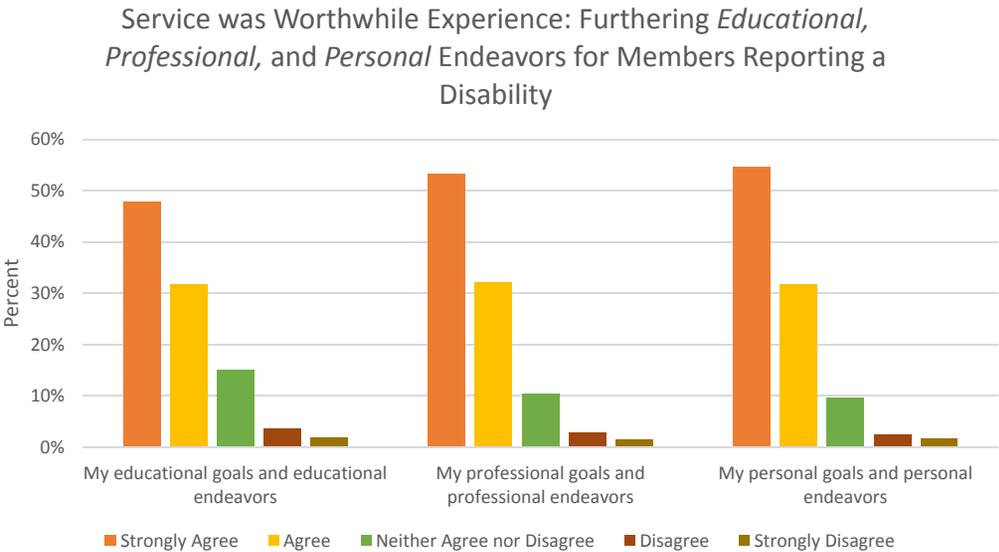
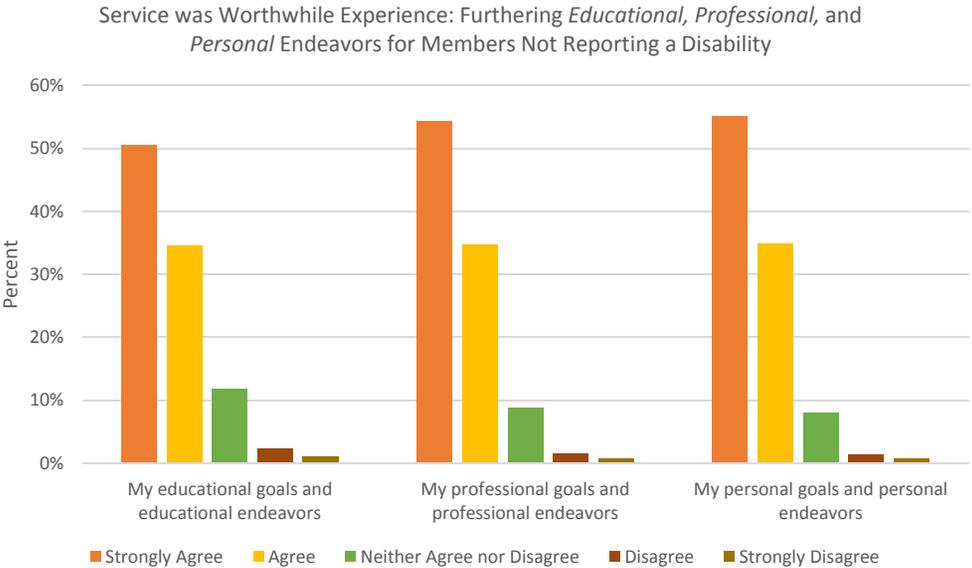
AmeriCorps was a Professionally Defining Experience*	Members Not Reporting Disabilities	Members Reporting a Disability
	(%)	(%)
Strongly Agree	42	42
Agree	41	38
Neither Agree nor Disagree	14	16
Disagree	2	3
Strongly Disagree	1	2

- **64%** reported that they figured out their next steps in terms of career/professional goals.
- **55%** of alumni said they figured out what their next steps were in terms of educational goals.

*Data from the Member Exit Survey

**Data from the 2016 AmeriCorps Alumni Outcomes Study

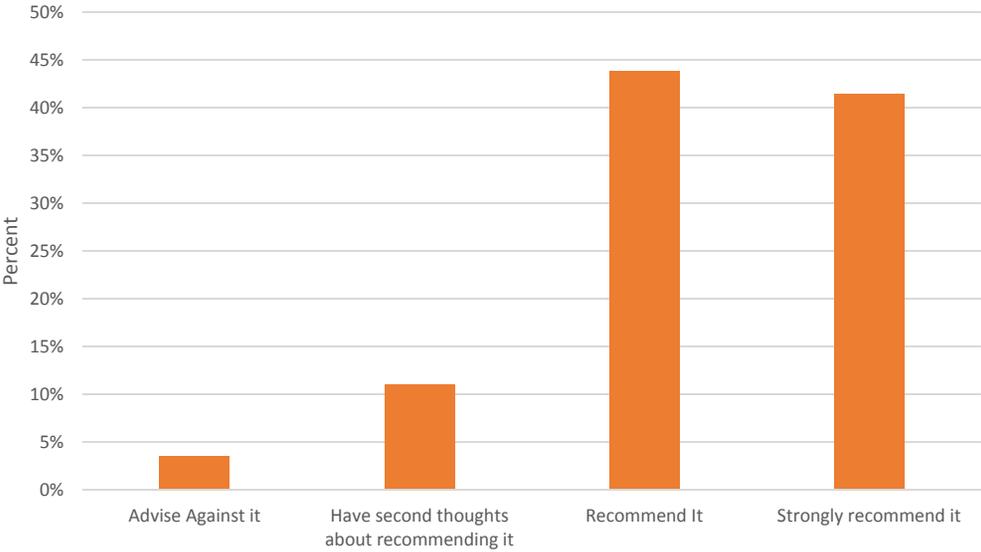
Member Satisfaction: Value of Service



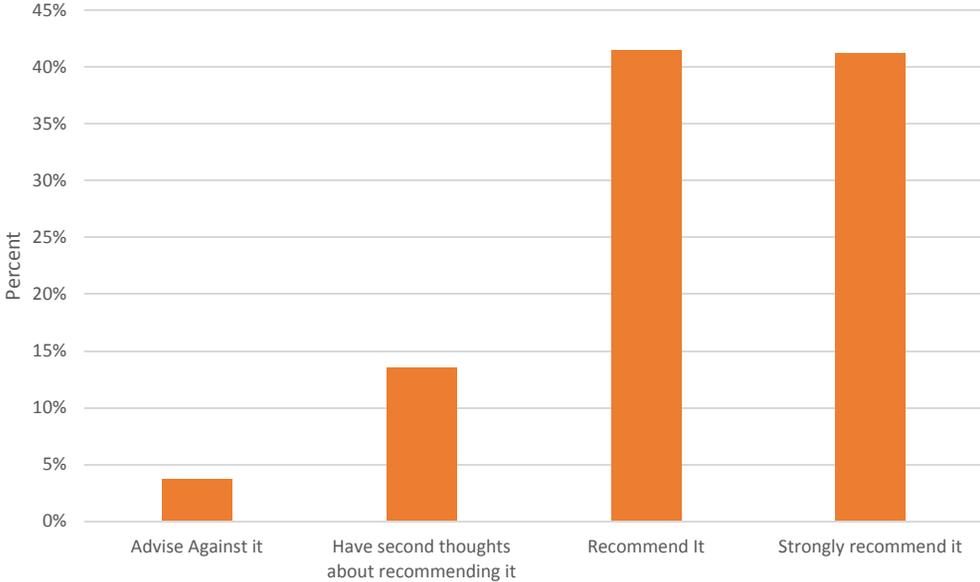
*Data from the Member Exit Survey, Q20. Reporting period: 4/30/2015-2/24/2017

Member Satisfaction: Recommend AmeriCorps?

Members Not Reporting a Disability: Recommend AmeriCorps to Friend or Family Member



Members Reporting a Disability: Recommend AmeriCorps to Friend or Family Member



*Data from the Member Exit Survey, Q25. Reporting period: 4/30/2015-2/24/2017

How are members changed by service?

AmeriCorps Member Theory of Change

Program participants develop along four pathways that we believe are essential in developing the empowerment and preparation necessary to be a change-oriented, active community member.

Civic Engagement	Self-Efficacy
Cultural Competency	Life and Career Skills

Civic Engagement

Evidence of effectiveness in civic engagement is **STRONG**.

- Longitudinal study shows significant, sustained impact in:
 - Feeling connected to community and confidence in working with local government (ASN; NCCC)
 - Aware of community problems and active in community affairs (ASN)
 - Social trust, valuing neighborhood participation, and likelihood to volunteer (NCCC)
- Outcomes study shows positive outcomes:
 - 71% were likely or very likely to “help keep their communities safe and clean,” compared to 42% prior to service (All programs)
 - 70% were very or completely likely to “donate money or goods to a cause,” compared to 40% prior to service (All programs)
 - 94 percent report registering to vote (All programs)

Self-Efficacy

Evidence of effectiveness in self-efficacy is **STRONG**.

- Longitudinal study shows significant, sustained impact in:
 - Confidence in leading local community efforts (ASN; NCCC)
 - Sense of personal effectiveness in the community (NCCC)
- Outcomes study shows positive outcomes:
 - Significant changes in sense of ability to “overcome opposition” and “deal with unforeseen circumstances” (All programs)
 - 90 percent report service “improved their ability to solve problems” (All programs)

Cultural Competency

Evidence of effectiveness in cultural competency is PRELIMINARY.

- Outcomes study shows positive outcomes:
 - 93 percent of alumni said that after service, they felt comfortable interacting with others different than themselves, compared to 72 percent prior to service (All programs)
 - 94 percent said that national service broadened their understanding of society and different communities (All programs)

Life and Career Skills

Evidence of effectiveness in life and career skills is MODERATE.

- Longitudinal study shows significant, sustained impact in:
 - Life satisfaction (ASN; NCCC)
- Outcomes study shows positive outcomes:
 - 51 percent say AmeriCorps “opened up a career path for them they might not have otherwise considered” (All programs)
 - 79 percent of alumni report being satisfied or very satisfied with career trajectory (All programs)

Post-Service: Career and Educational Outcomes

- Longitudinal study shows **sustained, significant impact** on likelihood of going into public service career, such as government, non-profits or education (ASN)
- Outcomes study shows positive outcomes:
 - AmeriCorps alumni are more likely to attain four-year degree than average American adult
 - Within six months of service, 2/3 of alumni report being employed; 1/3 report continuing their education
 - For those employed within six months of service, 42 percent found employment due to a service connection
 - 34 percent currently work in government or the public service and 39% in the nonprofit or social service sector

Post-Service: Career and Educational Outcomes cont.

- Tufts study found that for alumni job applicants:
 - With college – AmeriCorps service on resume improved chances of interview by a statistically significant margin.
- Arizona State study found that, among a sample of Arizona sponsor organizations:
 - 82.7% had hired a former AmeriCorps member
 - 57.8% had hired a member from their site
 - 64.3% of these positions are full-time
 - More than half of these positions are newly created

Thank you!



Contact us at evaluation@cns.gov.