

**BLUE VALLEY SENIOR CENTER
VOLUNTEER TRAINING
MONDAY, OCTOBER 25, 2010
10:00am – 2:00pm**

**Knowledge is Power:
Fraud and Telemarketing Scams**

Today's quote: "Good judgment comes from experience, and often experience comes from bad judgment." Rita Mae Brown

TODAY'S AGENDA

10:00 – 10:15am	Welcome	Greetings, introductions Icebreaker warm-up
10:15 – 10:45am	Announcements	Awards for service Newsletter October birthdays
11:00 – 12:00pm	Guest Speakers Officers Hernandez and Lee, Blue Valley Police Dept.	Presentation (30 min.) Handouts: "Red Flags" and "Reporting Fraud" Q & A Time
12:00 – 1:00pm	Lunch!	Miss Lily's Good Eats (buffet)
1:00 – 1:45pm	Exercise Volunteer Coordinator Julie Wong	Role Play in pairs (20 min.) Debrief in large group (20 min.)
1:45 – 2:00pm	Wrap-up Summary	Last questions, reflection, and next steps
2:00pm	Meeting Adjourned	