

Senior Corps Work Plan SAMPLE

Work Plan Name: CHIPS, SCHIPS – Sample 1 (RSVP)	Work Plan ID: ALE02007
Issue Area: Health/Nutrition	Total # Stations: 5
Service Category: CHIPS, SCHIPS	Total # Volunteers: 30
<p>Community Need:</p> <p>According to the 2002 Arizona Governor’s Report, the county of Buena Vista has the highest number of uninsured children and youth in the state. According to the 2000 Arizona State Health Department Report, 65 percent of the families who do not have private health insurance do not access basic health care services (regular primary or preventive care). Many of these families are unaware of available alternatives (e.g., government programs, free/sliding scale clinics). The report notes that children and adults without health insurance are more likely to visit the emergency room for preventable diseases and injuries because they could not afford to see a doctor or buy prescription drugs before the situation escalated into an emergency. This dilemma for uninsured families also affects insured families in the long run, as hospitals try to cover costs for those who cannot pay for emergency services.</p> <p>The Healthy Children Project, located at five sites in Buena Vista County, is working to alleviate this crisis in children’s health care by providing information on health care coverage options and government programs to eligible families. However, the Project’s services are limited due to severe understaffing. In the past year, the Healthy Children Project has had to close two of its southern Arizona offices due to this problem. RSVP is uniquely equipped to assist these kinds of projects. Volunteers know the community and are able to provide a wide range of services as needed. By assisting with inquiries or traveling as needed to conduct outreach efforts, RSVP volunteer efforts will contribute to increasing the accessibility of health care services for Buena Vista County children.</p>	
<p>Service Activity:</p> <p>Targeting potentially eligible families throughout Buena Vista County, RSVP volunteers will be assigned to the Healthy Children Project to conduct public outreach about CHIP (Children’s Health Insurance Program). The Healthy Children Project has five sites around the county for which 30 RSVP volunteers will be assigned (six per site). RSVP volunteers’ outreach efforts will include distributing CHIP information to staff of day care centers, home-based day care, and church-based programs serving lower income families that are more likely to lack health insurance. The volunteers will answer questions about CHIP eligibility and benefits, and help CHIP applicants complete forms. Of the six volunteers assigned to each site, two volunteers will remain on site answering phones and helping walk-in clients; the other four will visit off-site locations (day care centers, church-based programs), using a schedule and target site list developed by the Healthy Children Project.</p>	

Anticipated Input:

Thirty RSVP volunteers will be dispatched to six Healthy Children Project sites to serve one six-hour day per week for eight months. RSVP volunteers will receive six hours of CHIP outreach training, followed by ongoing supervision and guidance, to be provided by Healthy Children Project staff. CHIP informational materials distributed by RSVP volunteers will be provided by the Healthy Children Project. RSVP will provide mileage reimbursements and volunteer recognition.

Anticipated Accomplishments/Outputs: Staff of day care centers, home-based day care, and church-based programs will receive CHIP information via direct outreach.

Indicator: Number of day care centers, home-based day care operations, and church-based programs in Buena Vista County that receive CHIP information via direct outreach.

Target: Staff at 120 day care centers, home-based day care operations, and church-based programs in Buena Vista County will receive CHIP information via direct outreach.

How Measured? *RSVP Healthy Children Project Outreach Log*

Anticipated Intermediate Impact/Outcome: Healthy Children Project sites will show an increase in inquiries from parents and guardians seeking to enroll their children in the CHIP program.

Indicator: Percent increase in inquiries from parents and guardians who learned about CHIP at one of the locations targeted by outreach efforts.

Target: There will be a 25 percent increase in inquiries from parents and guardians seeking to enroll their children in the CHIP program and who learned about CHIP through information they received at one of the targeted outreach locations.

How Measured? Healthy Children Project intake database (data source), which will provide statistics on the number of CHIP-related inquiries from parents and guardians before and after the RSVP outreach effort

Anticipated End Impact/Outcome: Healthy Children Project sites will report an increase in CHIP enrollment.

Indicator: Percent increase in CHIP enrollment in Buena Vista County

Target: There will be a 20 percent increase in CHIP enrollment in Buena Vista County.

How Measured? Healthy Children Project intake database (data source), which will provide statistics on the number of CHIP enrollments before and after the RSVP outreach effort.