

PART I - FACE SHEET

APPLICATION FOR FEDERAL ASSISTANCE		1. TYPE OF SUBMISSION: Application <input checked="" type="checkbox"/> Non-Construction														
Modified Standard Form 424 (Rev.02/07 to confirm to the Corporation's eGrants System)																
2a. DATE SUBMITTED TO CORPORATION FOR NATIONAL AND COMMUNITY SERVICE (CNCS): 10/18/12	3. DATE RECEIVED BY STATE:	STATE APPLICATION IDENTIFIER:														
2b. APPLICATION ID: 13SR144354	4. DATE RECEIVED BY FEDERAL AGENCY: 10/18/12	FEDERAL IDENTIFIER:														
5. APPLICATION INFORMATION																
LEGAL NAME: Area Office on Aging of Northwestern Ohio Inc. DUNS NUMBER: 049466261	NAME AND CONTACT INFORMATION FOR PROJECT DIRECTOR OR OTHER PERSON TO BE CONTACTED ON MATTERS INVOLVING THIS APPLICATION (give area codes): NAME: Sally A. Davies															
ADDRESS (give street address, city, state, zip code and county): 2155 Arlington Ave Toledo OH 43609 - 1903 County:	TELEPHONE NUMBER: (419) 382-7060 FAX NUMBER: (419) 382-7099 INTERNET E-MAIL ADDRESS: Sdavies@areaofficeonaging.com															
6. EMPLOYER IDENTIFICATION NUMBER (EIN): 341310295	7. TYPE OF APPLICANT: 7a. Non-Profit 7b. Area Agency on Aging															
8. TYPE OF APPLICATION (Check appropriate box). <input checked="" type="checkbox"/> NEW <input type="checkbox"/> NEW/PREVIOUS GRANTEE <input type="checkbox"/> CONTINUATION <input type="checkbox"/> AMENDMENT If Amendment, enter appropriate letter(s) in box(es): <input type="text"/> <input type="text"/> A. AUGMENTATION B. BUDGET REVISION C. NO COST EXTENSION D. OTHER (specify below):	9. NAME OF FEDERAL AGENCY: Corporation for National and Community Service															
10a. CATALOG OF FEDERAL DOMESTIC ASSISTANCE NUMBER: 94.002 10b. TITLE: Retired and Senior Volunteer Program	11.a. DESCRIPTIVE TITLE OF APPLICANT'S PROJECT: RSVP of Northwestern Ohio															
12. AREAS AFFECTED BY PROJECT (List Cities, Counties, States, etc): Ohio Opportunity #7 - Defiance, Eris, Fulton, Henry, Lucas, Ottawa, Paulding, Sandusky, Williams, Wood Counties	11.b. CNCS PROGRAM INITIATIVE (IF ANY):															
13. PROPOSED PROJECT: START DATE: 04/01/13 END DATE: 03/31/16	14. CONGRESSIONAL DISTRICT OF: a.Applicant <input type="text" value="OH 009"/> b.Program <input type="text" value="OH 009"/>															
15. ESTIMATED FUNDING: Year #: 1	16. IS APPLICATION SUBJECT TO REVIEW BY STATE EXECUTIVE ORDER 12372 PROCESS? <input type="checkbox"/> YES. THIS PREAPPLICATION/APPLICATION WAS MADE AVAILABLE TO THE STATE EXECUTIVE ORDER 12372 PROCESS FOR REVIEW ON: DATE: <input checked="" type="checkbox"/> NO. PROGRAM IS NOT COVERED BY E.O. 12372															
<table border="1" style="width: 100%; border-collapse: collapse; font-size: small;"> <tr><td style="width: 20%;">a. FEDERAL</td><td style="text-align: right;">\$ 129,222.00</td></tr> <tr><td>b. APPLICANT</td><td style="text-align: right;">\$ 93,880.00</td></tr> <tr><td>c. STATE</td><td style="text-align: right;">\$ 7,786.00</td></tr> <tr><td>d. LOCAL</td><td style="text-align: right;">\$ 63,253.00</td></tr> <tr><td>e. OTHER</td><td style="text-align: right;">\$ 22,841.00</td></tr> <tr><td>f. PROGRAM INCOME</td><td style="text-align: right;">\$ 0.00</td></tr> <tr><td>g. TOTAL</td><td style="text-align: right;">\$ 223,102.00</td></tr> </table>	a. FEDERAL	\$ 129,222.00	b. APPLICANT	\$ 93,880.00	c. STATE	\$ 7,786.00	d. LOCAL	\$ 63,253.00	e. OTHER	\$ 22,841.00	f. PROGRAM INCOME	\$ 0.00	g. TOTAL	\$ 223,102.00	17. IS THE APPLICANT DELINQUENT ON ANY FEDERAL DEBT? <input type="checkbox"/> YES if "Yes," attach an explanation. <input checked="" type="checkbox"/> NO	
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f. PROGRAM INCOME	\$ 0.00															
g. TOTAL	\$ 223,102.00															
18. TO THE BEST OF MY KNOWLEDGE AND BELIEF, ALL DATA IN THIS APPLICATION/PREAPPLICATION ARE TRUE AND CORRECT, THE DOCUMENT HAS BEEN DULY AUTHORIZED BY THE GOVERNING BODY OF THE APPLICANT AND THE APPLICANT WILL COMPLY WITH THE ATTACHED ASSURANCES IF THE ASSISTANCE IS AWARDED.																
a. TYPED NAME OF AUTHORIZED REPRESENTATIVE: Sally A. Davies	b. TITLE: Director RSVP	c. TELEPHONE NUMBER: (419) 382-7060														
d. SIGNATURE OF AUTHORIZED REPRESENTATIVE:		e. DATE SIGNED: 10/18/12														

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Executive Summary

RSVP of Northwestern Ohio will facilitate and direct volunteer service for an estimated 800 unduplicated volunteers in Ohio Opportunity # 7 encompassing the ten counties, of Defiance, Erie, Fulton, Henry, Lucas, Ottawa, Paulding, Sandusky, Williams, and Wood Counties. The volunteers will contribute service to older adults, individuals with disabilities, economically disadvantaged children, and veterans and their families. All service will be provided through a total of 17 work plans, a total of 800 volunteers and a network of 93 volunteer stations geographically distributed throughout the ten counties. The primary focus area of the project will be Healthy Futures with 38 stations, 9 work plans and 416 volunteers, which is 52% of the total of number of volunteers supporting the performance measures. The following service activities are representative of the Healthy Futures work plans. The volunteer service activities addressing Aging in Place will include services such as weekly one on one visitation of homebound older adults to provide companionship and to monitor their ongoing quality of life provided by the Toledo Police RSVP Patrol Program. Food delivery will be provided by volunteers representing stations such as Mobile Meals of Toledo on five days per week with weekend provisions. Area Office on Aging Caregiver (AOoA) Support Program volunteers will also provide weekly non-professional respite assistance to support primary caregivers with their care giving responsibilities. Service activities for Veterans in the primary focus area will be provided in conjunction with the Department of Veterans Affairs at their Toledo Community Based Clinic and the Ohio Veterans Home in Sandusky, Ohio. RSVP Volunteers will be generating increased social support for the veterans and their families. At the end of the 12-month performance period, 2,425 homebound or order adults and individuals with disabilities and caregivers will report having increased social ties and social support and 667,597 individuals will report increased food security, and health care information, assistance, access to benefits and health education will have been provided to 5,555 individuals. The CNCS federal investment of \$129,222 will be supplemented by \$93,880 of non-federal resources.

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Strengthening Communities

RSVP of Northwestern Ohio will provide program services for 800 senior volunteers with the sponsorship of the Area Office on Aging of Northwestern Ohio, Inc (AOoA). The service area for AOoA, designated by the Ohio Department of Aging, as Planning and Service Area 4(PSA4), consists of ten counties which include Defiance, Erie, Fulton, Henry, Lucas, Ottawa, Paulding, Sandusky, Williams, and Wood. RSVP will address Healthy Futures as the primary focus area because programs and services are needed to support seniors' ability to remain in their own homes with the same or an improved quality of life for as long as possible. The AOoA Aging and Disability Resource Network indicates that 17,000 calls and inquiries concerning assistance for seniors were received during 2011 which was a 15% increase from the previous year. Current funding limitations are impacting the ability to meet the demand of the requests for assistance from seniors that have risen in all ten counties as documented by the Resource Network. The Area Office on Aging Strategic Plan 2011-2014 indicates that the AOoA is currently unable to meet the demand for home and community based care, transportation, prescription drug assistance (Medicare Part D), assistance for caregivers, home maintenance and repairs and some nutrition programs. The increase in requests for these services documents the community need for volunteer services to support organizations addressing service issues in the Healthy Futures focus area. RSVP of Northwestern Ohio's plans and infrastructure to manage RSVP volunteers and their stations are a highly effective means of addressing the Primary Focus Area as is evidenced by the 38 stations and 416 volunteers that are currently providing impactful service in the Healthy Futures Focus Area. RSVP serves a community with as the Ohio Department of Development Office of Policy Research, and Strategic Planning indicates, has a total population, documented by 2010 statistics, that is 913,960 for the ten county service area with 14.49%, of the total population, 182,190 individuals age 60 and over. The area is rapidly aging as documented by the Scripps Gerontology Center at Miami University in Oxford, Ohio. The Ohio-Population study

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of June 2012 indicates that the RSVP service area is comprised of an average of 21.38% residents that were 60+ in 2010 and the 60+ population will average 27.89% of the population of the ten counties by 2020. The RSVP program has, during the past three year grant period, been developing additional service activities to assist in addressing these demographics and working towards meeting needs and gaps in services that enable seniors to remain at home and maintain their independence. The RSVP Grant request for 2013 - 2016 will support current efforts and strive to increase the number of volunteers, and outputs and outcomes that are impacting the need for services to address aging in place, access to care, and increasing access to nutritious food. The Area Office on Aging of Northwestern Ohio, Inc. Strategic plan for 2011-2014 documents that the economy is the most significant factor weighing on the minds of Northwestern Ohioans. The report indicates that providers are looking for more funding to survive and are functioning with waiting lists. The ten county area has 26.3% of persons living below 200% of the poverty level with the highest percentage, 8.2%, of persons living below 50% of the poverty level, located in Lucas County. The end of September 2012 brought more positive indicators with the data released from Ohio Department of Job and Family Services for August, 2012. Ohio's unemployment rate was down to 7.2% and the unemployment rate in Lucas County fell to 7.6%. Lucas County's rate is its lowest since 2008. The Source of Northwest Ohio, Lucas County's one-stop shop for unemployment services, indicates that they are seeing an increase in midlevel jobs but that those jobs are not paying as well. The results of the national banking and housing collapse of 2008 has added to a 20 year erosion of manufacturing jobs in northwest Ohio which continues to put a strain on existing services. RSVP of Northwestern Ohio's Primary Focus Area service activities that lead to National Performance Measure outputs or outcomes are activities impacting these community needs. Service activities addressing Aging in Place will include weekly one on one visitation of homebound older adults to provide companionship and to monitor their ongoing quality of life. Volunteers will provide transportation for medical and personal business

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appointments that will assist with the high demand need in the rural counties where public transportation is unavailable or severely restricted. Food delivery will be provided by volunteers on five days per week with provisions for the weekends available to support seniors needing assistance with diet and meal preparation. All of these service activities will generate outcomes of increased social support for the senior beneficiaries. Volunteers will also provide weekly non-professional respite assistance to support primary caregivers in maintaining their care giving responsibilities and to assist older adults in living independently. Outcomes for these activities will be increased social support for the caregivers. In addition, RSVP volunteers will be addressing Obesity and Food objectives in the Healthy Futures Focus Area by sorting, packing and distributing emergency food from food banks, food pantries and feed your neighbor programs with their service activities generating outcomes of increased food security for service beneficiaries. RSVP volunteers will be supporting food security of older adults by connecting them with long term assistance, the Supplemental Nutrition Assistance Program through the Ohio Benefit Bank and volunteers will also assist with the distribution of food packets provided through the Commodity Supplemental Food Program to augment food stamp benefits. Impacting access to care for seniors is achieved by volunteers providing information and assistance to seniors concerning choices about their Medicare insurance and benefits. Service activities include one on one counseling and screening for eligibility for the Social Security Extra Help benefit and the Medicare Savings Program and assisting the seniors in making applications. RSVP also has volunteers providing service as trainers for a chronic disease management program for seniors entitled Healthy Futures which addresses the objective of participating in health education. Veterans and military families are served as part of RSVP of Northwestern Ohio's Primary Focus Area by providing service activities in conjunction with the Department of Veterans Affairs at their Toledo Community Based Clinic and the Ohio Veterans Home in Sandusky, Ohio. RSVP Volunteers will be acting as hosts and escorts, and providing companionship and interfacing with the veteran population while they are

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receiving services and will be generating increased social support for the veterans and their families. The community needs of food security, home delivered meals, transportation, prescription drug assistance, and caregiver support respite identified in the Primary Focus Area of Healthy Futures will be addressed by the 8 service activities that will be carried out by RSVP volunteers, which will result in the following anticipated outputs or outcomes. At the end of the 12-month performance period for the program, 2,425 homebound or order adults and individuals with disabilities and caregivers will report having increased social ties and social support and 667,597 individuals will report increased food security, and health care information, assistance, access to benefits and health education will have been provided to 5,555 individuals.

Recruitment and Development

The plan and infrastructure RSVP of Northwestern Ohio will create high quality volunteer assignments with opportunities such as sharing their experience, abilities and skills to improve their communities and themselves through service in their communities by facilitating significant and meaningful service placements with activities supporting a primary focus area, Healthy Futures and four agency-wide focus areas that measure service impact. The volunteer service process includes a one on one interview to enable potential senior volunteers to share information and background about their skills, professional experiences, personal and community interests. As leadership potential is identified, volunteers will be encouraged to consider a leadership service opportunity where their abilities and expertise will impact the quality of the service activities and outputs. The RSVP program provides orientation to the Corporation for National and Community Service, Senior Corps and community service and reviews service opportunities providing measurable impact on community needs. RSVP shares service position descriptions which preview the position responsibilities, service activities and volunteer expectations. RSVP of Northwestern Ohio's plan and infrastructure will ensure RSVP volunteers receive the training needed to be effective in their assignments by identifying

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the skills needed for service activities. Training is provided for all volunteers and is planned and provided in partnership between the station and RSVP prior to initiating volunteer service. It may be designed as a single in-service with one or two potential volunteers or in a multiple day format for larger groups of volunteers as in the training for the RSVP Patrol Program or the Caregiver Respite program. RSVP will provide post placement follow-up to confirm volunteer satisfaction and to ensure that the service match is positive. The volunteers are also asked to submit an annual evaluation of their volunteer service to provide input for station managers and promote quality service experience with RSVP. RSVP will build a corps of volunteers by identifying individuals who have a committed interest or involvement with priority issue areas and the 16 agency-wide performance measures.

Outreach to retirees from a particular field of service, i.e. teacher's groups and healthcare professionals provide a valuable source of potential volunteers. Seniors who have been recipients of service appreciate the need and value of volunteer activity and are responsive to service needs and opportunities. Active committed RSVP volunteers currently providing service with programs are an outstanding resource for recruiting colleagues, friends and neighbors for service. RSVP of Northwestern Ohio's plan and infrastructure are designed to recruit a volunteer pool reflective of the demographics of the communities served by recruiting and supporting senior volunteers from every section of the service area. Northwest Ohio is comprised of diverse towns and neighborhoods with a variety of ethnic populations. RSVP of Northwestern Ohio will recruit and place individuals of all races, ethnicities, sexual orientation, and degrees of English language proficiency. The demographics of RSVP volunteers will continue to represent significant diversity in age, income, education, and professional experience. RSVP provides outreach to neighborhood festivals, cultural gatherings, special interest groups, block watch groups, and senior housing communities. Volunteer service opportunities are shared and promoted with all faith based organizations and retiree groups throughout the region. RSVP is actively involved with service centers such as the Asian Resource Center, the Mayores Center

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serving Hispanic community members and the Ability Center of Northwest Ohio. RSVP of Northwestern Ohio plans to recruit and place RSVP volunteers with disabilities, including individuals with age-related disabilities by working collaboratively with the Ability Center to develop service activities in the Healthy Futures focus area that are accessible for all persons age 55+. Plans to recruit and train veterans and military family members as RSVP volunteers include a special focus that has been initiated during year end of 2012 to identify veterans and seek their involvement in providing services for other veterans. An RSVP volunteer, who is also a veteran, is providing leadership for the project. The plan and infrastructure RSVP of Northwestern Ohio has will retain and recognize RSVP volunteers by providing regular contact and communication to determine that the volunteer's service experience is meeting their expectations and by monitoring their ongoing service satisfaction. RSVP works with the volunteers and the station managers to address any concerns or challenges. Outcomes may result in altering the service activity or in accessing a new placement. RSVP will continue during 2013-2014 to provide volunteer travel reimbursement to recognize and support the seniors' participation during these challenging economic times. At the close of the service year, 2013-2014, RSVP will provide a letter of appreciation to every volunteer providing up to 100 hours of service. Volunteers providing service in the Primary Focus Area of Healthy Futures will also receive a Focus Area fact sheet describing the output and outcome achievements impacting community needs. In addition, the President's Volunteer Service Awards will be awarded to each volunteer providing 100 plus service hours to honor their dedication and contribution to the community. A modest celebration of service is planned to distribute the certificates contingent on available resources. RSVP also, annually nominates outstanding senior volunteers for community and state recognition including the Medical Mutual Annual Senior Recognition, the Ohio Department of Aging Joined Hearts, and the Ohio Senior Hall of Fame.

Program Management

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In 2013, RSVP, as regulated by the Corporation for National and Community Service, will focus resources on partnering with volunteer stations that address community needs and facilitate service activities which align with the program's identified primary focus area, Healthy Futures, RSVP of Northwestern Ohio's plan and infrastructure are aligned to ensure management of volunteer stations in compliance with RSVP program regulations and applicable laws. Currently, RSVP has Memorandum of Understandings with 38 stations in the ten counties that align with Healthy Futures and serve to support aging in place, access to care and increasing access to nutritious food. In planning for the new CNCS funding criteria, supporting programs that demonstrate community impact, the RSVP program has initiated a review of the community needs being addressed by RSVP volunteers in the ten counties and made determinations as to whether existing service positions and activities will be responsive to National Performance Measures. During, 2013, RSVP staff will be visiting the stations in the primary Focus Area and working with volunteer managers to identify possible additional service activities and ways of enhancing existing activities to effectively facilitate meaningful outputs and outcomes. The CNCS performance measure focus has already begun to generate new collaborations. The opportunity of a new partnership between AOoA/RSVP and the United Way of Greater Toledo has been identified recently and will move forward and provide impact in the Education focus area in the coming months. United Way is supporting their #1 Priority of Graduating kids as the focus of their Agenda for Change. They are recognizing how much efforts in education, income, and health intertwine and play an integral role in providing the foundation and stability needed for success in school and life. They are sponsoring an AmeriCorps project to recruit graduation coaches to mentor kids in the Toledo Public Schools who are at risk of not graduating. They have also already partnered with two organizations, Partners in Education and Read for Literacy to recruit 5000 Readers and Tutors to play an important role in increasing a child's academic success and engagement in learning. RSVP is also engaged with Partners in Education and Read for Literacy

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and has also identified the opportunity and challenge of identifying more senior volunteers to assist in impacting this worthwhile community need. Ideas about joint recruitment efforts are being developed with senior volunteers playing an important role. The alliance of these community organizations is a strong impetus for engaging our children in learning. During this time of restricted growth of resources, the future development of new stations for the program will be directed by the Healthy Futures Focus Area, the Agency-wide focus areas and community need. The unmet community needs specified outside the Primary Focus Area for RSVP include stations represented in the Education, Disaster Services, Economic Opportunity and Veterans and Military Families focus areas and 6 stations aligned with the Capacity Building area. During the grant period, 2013-2016, RSVP of Northwestern Ohio plans to develop capacity by pursuing recruitment of additional volunteers to provide service and address unmet community needs represented in these additional focus areas. The balance of stations with RSVP is classified as Community Priorities. In order to meet changing community needs and minimize disruptions to current volunteers whenever possible, RSVP of Northwestern Ohio will responsibly graduate volunteer stations and reassign volunteers at these stations to capacity building assignments.

RSVP volunteers are genuinely committed to these stations and their service activities. There are currently 322 RSVP volunteers providing service with 31 stations that do not meet the CNCS regulations pertaining to National Performance Measures and exceed the per cent of volunteers allowed to provide service in Community Priorities. RSVP will over the grant period, move to end the organizational relationships and strive to interest the volunteers in a different challenge. The plans for graduating these volunteers during the next few months will include a letter of appreciation for their service to the community, their dedication to RSVP and the Area Office on Aging and an opportunity to consider a different challenge with one of the CNCS Focus areas. RSVP of Northwestern Ohio's plan and infrastructure aim at assuring National Performance Measure outcomes and outputs are

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measured and collected by creditable processes. RSVP has historically gathered information and data documenting volunteer service from each station on a quarterly basis. The report has provided information identifying the activities provided and the number of hours of service provided by each volunteer. In order to assure that relevant data is collected to verify and document National Performance Measure outputs and outcomes, the reporting form will be revised to request additional information about the outputs and information detailing specific service activity. Outcome data including supporting documentation from the measurement tools will be collected annually with each station. RSVP staff will compile and maintain this information and data to meet reporting requirements for CNCS. This data is also reported to the Ohio Department of Aging and provides service information for additional funding entities. A focus for 2013 will be to educate and support the stations in the necessity of collecting significant data documenting the service activities. Orientation to the new reporting format will be provided to each station by RSVP staff. The RSVP program will continue to utilize the "Reporter "software with annual upgrades to manage program data with support from the IT Department of the Area Office on Aging. RSVP of Northwestern Ohio ensures accountability and efficient and effective use of available financial and in-kind resources with comprehensive program and fiscal reporting that documents excellence in program services.

RSVP is currently receiving and managing resources from the Corporation for National and Community Service, Community Services Block Grant, the Ohio State Volunteer Funds, the Lucas County Senior Levy, and the United Ways of Defiance County, and Fulton County. The RSVP program also receives significant benefit from in-kind support of materials, training and professional staff support from the OSHIIP program of the Ohio Department of Insurance, the Ohio Benefit Bank program, the Toledo Police Department and the Toledo Fire and Rescue Department. All of these in-kind resources contribute to the impact of four work plans addressing aging in place, and accessing care in the primary Healthy Futures Focus Area.

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Organizational Capability

RSVP has plans and infrastructure to provide sound programmatic and fiscal oversight, day-to-day operational support and data collection, to include clearly defined internal policies. The Area Office on Aging of Northwestern Ohio, Inc. has provided sponsorship and leadership for the RSVP of Northwestern Ohio program for thirty eight years. The Board of Trustees of the Area Office on Aging of Northwestern Ohio, Inc., the Advisory Board and the management staff consistently provide exemplary leadership and support for the program. 1974, the mission of the Area Office on Aging of Northwestern Ohio, Inc. (AOoA), a non-profit organization, has been to plan, develop, and implement services and programs for older adults in a ten county area. The agency has developed into a comprehensive corporation working in conjunction with the network of 150 senior service providers in northwestern Ohio. Services are planned and designed to ensure sensitivity to individual needs while fostering partnerships with community service providers. AOoA participates in comprehensive strategic planning to prepare the community's aging services infrastructure to meet the needs of tomorrow's seniors. Older adults, family members, advocates, service providers, AOoA Board members and staff participate in the planning process with the purpose of guiding service development for northwestern Ohio. The discussions encompass how to develop resources, re-invent services, and create programs to better serve older adults. The vision statement for 2011--2014 indicates that AOoA is "to be the leader in upholding standards of excellence in the development and delivery of nationally recognized programs and services. RSVP of Northwestern Ohio has descriptions of clearly defined staff positions, and personnel management processes provided by the Area Office on Aging. The management of the RSVP project is the responsibility of the Director, who has twenty- seven years of experience in volunteer service, volunteer program management, program development, planning and evaluation. Non-profit organizational management has been a primary component of her administrative experience. The director has been responsible for development and

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oversight of the program for 11 years with supervisory assistance from the Area Office on Aging Vice-president of Planning and Development and the President and CEO of the organization. The RSVP staff includes one full-time coordinator who has been with RSVP for ten years and one part-time volunteer coordinator who has been with the program for two years and is based in the satellite office in Henry County. Each of the volunteer coordinators has extensive background and experience working with older adults and volunteer service and contributes individual skills and talents to foster a quality RSVP program. The team of two coordinators and the director are responsible for providing recruitment, training, and development of the volunteers and service activity development and oversight of the volunteer stations in the ten county areas. There is one part-time administrative assistant located in the branch office in Napoleon, Ohio who is a former Green Thumb/Experience Works participant that assists in supporting volunteers in the five western region counties. The tenure of the staff is a strong indicator of the positive rewarding employment environment provided by AOOA. The program also depends on the skills and talents of six RSVP volunteer leaders to facilitate and direct various program components such the home visitation program done in conjunction with the Toledo Police Department in the Healthy Futures Focus Area and the Veterans Support program, also part of Healthy Futures. The sponsor, the Area Office on Aging demonstrates their support by respecting and valuing the RSVP program within the agency and actively promoting the contributions of senior volunteerism in the community.

RSVP of Northwestern Ohio's track record in the Primary Focus Area, senior service, managing volunteers, and in measuring performance is demonstrated by a collaborative partnership in the Healthy Futures focus area that developed twelve years ago. RSVP joined with the Toledo Police Department to create a visitation program for vulnerable, frail and often homebound older adults. The Mayor of Toledo and the Police Chief at the time made a visit to San Diego, California to learn about a very successful program utilizing senior volunteers. They returned determined to develop a similar

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service in the Toledo community. RSVP became a founding partner and the outcome today is that approximately 90 older adults each year have received weekly visits from senior volunteers that provide companionship and simultaneously monitor their physical environment, their health status and their general quality of life. Since the inception of the program, over 1000 older adults have benefited from the social support of caring visitors and senior volunteers have enhanced the capacity of the Toledo Police Department to attend to public safety concerns. Outcome data collected for the last six years, confirms that the beneficiaries report that the service activities have been a positive support in maintaining independent living. During 2011 and 2012, RSVP undertook a project focused on the need in the Healthy Futures Focus Area for outreach to seniors potentially eligible for Medicare low income subsidy that was accomplished solely by RSVP volunteers. The senior volunteers increased access to care and benefit assistance for prescription drugs for 1522 seniors with a value of \$6,088,000 in savings for the beneficiaries. RSVP's involvement in the Healthy Futures Focus Area continues to develop during 2012 with the beginning of the Caregiver Support Respite Program. The first training was completed during the last few weeks and four new respite volunteers will be providing service to caregivers and their beneficiaries in the coming weeks. RSVP of Northwestern Ohio demonstrates strong organizational infrastructure, including: tangible assets, including assets such as facilities, equipment and supplies as well as governance structure and operations, internal policies, purchasing procedures and personnel management; Role of a community participation group such as an RSVP Advisory Council to ensure input from the community; and the existence of robust management systems and past experience managing federal grant funds. RSVP ensures local involvement with program design and evaluation by seeking input and collaboration from partnering groups including the 40 member AOoA Advisory Board, the 16 member AOoA Board of Trustees, the TRIAD Council of Northwest Ohio comprised of representatives from social services and area law enforcement, the AOoA Senior network comprised of 150 organizations serving seniors, "The Alliance

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of Concerned Citizens" comprised of senior retirees and union retiree groups, and RSVP volunteers providing service in the ten counties. The AOoA provides for a facility for programming that encompasses a professional environment for staff and volunteers. The building includes a training room that accommodates 75 volunteers for meetings and training events. The organization provides for current technology to support maximum efficiency within the current fiscal environment. Organizational divisions facilitate the sharing of program information to support quality services. AOoA administrative and fiscal staffs provide responsible purchasing and personnel support and the planning department staff provide outstanding support and direction for the RSVP program. Annual performance reviews are conducted for all of the AOoA and RSVP staff. A uniform tool is utilized to conduct the reviews and the process includes opportunities for discussion and input by the employees. AOoA has comprehensive internal policies approved by the Board of Directors that provide for personnel and program management. Leadership by the Board of Directors ensures the quality management and performance of the Area office on Aging for the seniors of the service area. The AOoA has responsibility for a budget of over 43 million dollars on an annual basis. The resources reflect funding from the federal government, the Older Americans Act, PASSPORT (Medicaid Waiver/Federal and State), Community Services Block Grant, State and local funds, Lucas County Senior Services Levy and program income. The agency receives an A-133 Audit each year and has no findings under the current report. They provide comprehensive fiscal management and expertise to support the administrative responsibilities of the RSVP program. Fiscal oversight is provided by the vice president of finance and seven members of the fiscal department. The RSVP Director is responsible for budget development and oversight with supervisory assistance from the vice-president of planning and development and the vice-president of finance. RSVP of Northwestern Ohio will adequately sustain the proposed required non-federal share by providing volunteer services that reflect quality service experience and generate significant outputs and outcomes for the program funders and

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supporters, and the community. The Area Office on Aging has for 38 years utilized their resources to support RSVP volunteer services for seniors by sustaining and ensuring the federal match and will continue to sponsor and support the RSVP program during 2013-2016.

Other

Not applicable

PNS Amendment (if applicable)

Not applicable