

SUMMARY REVIEWER COMMENTS

2013 RSVP Competition

Legal Applicant: Federation Employment and Guidance Service, Inc.

Applicant ID: 13SR143903

Project Name: FECS Senior Source – RSVP Nassau County

For the purpose of enhancing our programs by improving the quality and quantity of applications to the Corporation for National and Community Service (CNCS), we are providing specific feedback regarding the strengths and weaknesses of this application. These comments are not meant to represent a comprehensive assessment; rather the analysis represents those elements that had the greatest bearing on the rating of the application. Please note that this feedback consists of summary comments from only the external reviewer on the blended panel. Comments are not representative of all of the information used in the final funding decision.

External Reviewer's Summary Comments:

Strengths:

The applicant lists Healthy Futures as the Primary Focus Area and provides a description of the community need through data and research demonstrating an unmet need of food in the service area.

The applicant demonstrates a clear and realistic plan and infrastructure to create well-developed high quality RSVP volunteer assignments with opportunities to share their experiences, abilities, and skills to improve their communities and themselves through service in their communities.

The applicant has significant experience hosting volunteer recognition events and will create an event that will feature the Senior Source initiative. The applicant regularly recognizes the importance and impact of volunteers in agency communications such as annual reports, e-news articles, press releases, social networking, and other venues.

The applicant proposes that RSVP volunteers will provide the following service activities: food delivery, public transportation navigation and/or rides to/from medical appointments, offer friendly companionship visits, and financial literacy.

The applicant provides a description of the duties and responsibilities of the Project Manager and LI Volunteer Coordinator who will be tasked with fiscal oversight, day-to-day operational support and annual data collection of the project.

The applicant provides extensive information about its partnerships with a network of social and health agencies, that serves 100,000 individuals annually across the NY metropolitan region, which includes 20,000 seniors that are engaged in programs designed to help them live as independently as possible, manage their health and other challenges, obtain employment, improve their access to benefits and services, increase community engagement and reduce social isolation.

The applicant demonstrates a successful track record of operating major, high-volume contracts from city, state and federal funding sources, and developing the infrastructure, systems, processes and administrative controls necessary

to comply with all government rules and regulations. As a federal government contractor, the applicant is experienced in producing A-133 audits annually, and has well-developed financial systems and controls in place to record revenues and costs of the program.

Weaknesses:

The applicant states that RSVP volunteers receive training through its existing Quality Assurance and Corporate Compliance programming protocols and tools; however, the applicant does not specify what topics will be covered or detail station specific training to be effective in their assignment.

The applicant does not detail a Program Design which includes significant activity in service to veterans and/or military families as part of service in the Primary Focus Area, Other Focus Areas, or Capacity Building.