

Senior Companion Program National Performance Measures Frequently Asked Questions

1. Can Senior Companions serve in adult day care centers in the H13/H14 output/outcome pair?

Answer: No. Activities in adult day care centers are not considered to be respite activities.

2. What is the purpose of the 10 percent of unduplicated volunteers who can be outside of the required outcome measures? Are there limitations or prohibitions on how or where these volunteers serve? For example, can they serve in adult day care centers?

Answer: This option is available so that grantees serving individuals who do not meet the definitions for any of the National Performance Measures can continue in these activities so long as:

- 1) The activity is appropriate for Senior Companions and not prohibited under statute or program regulations;
- 2) The placements of the Senior Companions are in compliance with program regulations (person-to-person service to designated clients);
- 3) The clients are eligible to receive Senior Companion services; and
- 4) The activities of the volunteers are meaningful to the community.

Under this definition, for example, service activities at adult day care centers are allowable as part of the 10 percent community priorities component of the Performance Measures requirements. Senior Companions placed at adult day care centers must have assignments in accordance with SCP regulations, including assigned clients, and may not replace paid staff.

3. Can Senior Companions serve in adult day care centers if the activity is not part of the 10 percent of unduplicated volunteers that can be outside of the required outcome measures? For example, can this activity be included in the H13/H14 output/outcome pair?

Answer: No. Activity in adult day care centers should only be included in the 10 percent of unduplicated volunteers that can be outside of the required outcome measures.

4. Is the SCP Survey a required data collection instrument? The Senior Companion Performance Measure Instructions state that it is recommended.

Answer: Yes, the SCP Survey is required. At the time the SCP Performance Measure instructions were issued, the SCP Survey was not yet final.

5. How long does a project have to graduate volunteers and stations that are not part of the new Performance Measures?

Answer: Projects awarded under the new Performance Measures should only support activity that is in alignment with the new Performance Measures as described in the awarded grant

application. All volunteers and stations in the Senior Corps project should be serving according to the Performance Measure work plans described in the awarded application. Grantees should be working on work plan targets that are set to be achieved in the third year of the grant. However, this does not mean that grantees have three years to graduate stations and volunteers.