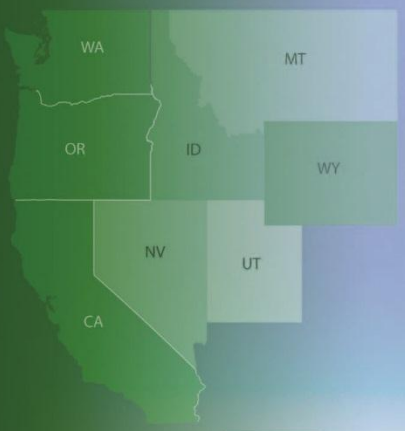
TEAM LEADER WELCOME PACKET



PACIFIC REGION CAMPUS

SACRAMENTO, CALIFORNIA

AMERICORPS

NCCC

CLASS XXII
TEAM LEADER
WELCOME PACKET

1994 - 2014

IMPORTANT INFORMATION
ABOUT YOUR WELCOME PACKET

This Welcome Packet contains information vital to your success as an AmeriCorps National Civilian Community Corps Team Leader at the Pacific Region Campus.

★★PLEASE READ THIS PACKET FROM COVER TO COVER.★★

It includes information about what to pack, how to travel to the Pacific Region Campus, and what to expect when you begin to settle into our community.

Please pay special attention to the "Guide to Completing Forms" section at the end of this packet. It contains a list of paperwork that you must complete and submit to secure your position in the program. Make sure to read pages 44-45 before filling out the forms and sending them in. If you miss the deadline for turning in these forms, you may lose your place in the program.

Forms may be found in the same email you received this Welcome Packet.

★THANK YOU!★

Pacific Region Team Guardian Program

Before leaving home let your friends and family know we need their help!

We need them to volunteer to be Team Guardians to support you and your team. Team Guardians can be a parent, guardian, relative, mentor, NCCC alum, or a friend of a Corps Member or Team Leader…

The Team Guardian Program is a fun way to get your friends and family involved in your term of service, so ask the people around you for their support!

The goal of the program is to provide positive reinforcement to Members during their term of service and to promote opportunities available after AmeriCorps NCCC.

Look alongside every great achiever and you will find caring people offering encouragement, support and able assistance

Here are some activities a Team Guardian might participate in:

- Corps morale boosters (ex: send treats, cards, holiday surprises, games, submit entries to campus newsletter)
- Reach out to Members during the holidays
- Research and share life after AmeriCorps opportunities
- Recruit potential Members and projects
- Interact with teams who are nearby
- Volunteer with the team

Please bring to campus the contact information of someone who *you* want as your team guardian!

Stay tuned for more information upon arrival.

Education Team

Work towards your High school diploma while serving with NCCC Pacific Region to unlock opportunities and empower your future.

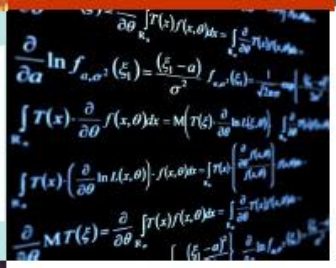
EXPLORE

Serve on an NCCC team and work towards your diploma

teacher who travels with our team to each project.

Challenge

MOTIVATION



Work on NCCC Projects and attend classes each night.

Work hard, play hard.

Earn your education award, and have the ability to use it.

OPPORTUNITY

SUCCESS

If you do not yet have your high school diploma, contact Sarah Her, Member Development Associate *now* to learn more about how you can take advantage of this unique opportunity and work towards your high school diploma while serving with AmeriCorps NCCC Pacific Region. It is highly recommended that you take this step before arriving to campus . Phone: 916-640–0607; Email: SHER@cns.gov

Welcome Packet Contents

NCCC Overview 1-2
CNCS Organizational Chart 1
NCCC Mission Statement and AmeriCorps Pledge 1
A Commitment to Service 2
Getting Things Done 2

Greetings from the Pacific Region Staff 3

Getting To Campus 4-10
Arrival Date 4
Friends & Family Helping You Move/Hotel Suggestions 4
Travel Options by Air, Bus or Car 6
Arrival in Sacramento 7
Travel Timeline 7
Driving Directions to Campus 8
Frequently Asked Questions about Getting To Campus 10

What to Expect On Arrival 11-19
Your First Day on Campus: Arrival Day / In-processing 11
Preparing for NCCC 13
Uniforms 15
Required Documents to Bring 16
Banking 17
Vehicle Registration 17
Sample Schedule 18
Mandatory Drug Screen 19

Corps Life 20-32
Your Contact Information 20
Mail/SPIKE Mail/Telephone 20
Emergency/Administration Contact 20
Cell Phones 20
About the Sacramento Campus 21
Getting Around 23
Campus Area Map 23
Residence Halls 24
Phones 25
Dining Facility 26
Safety & Sanitation 27
Drug & Alcohol Policy 27
Security & Visitors 28
Physical Fitness 28
Free Time 28
Benefits 29
Living Allowance 29
Health Care 29
Education Award/Student Loan Forbearance 30
Child Care Allowance 31
Personal Days 31
Vacations/Holidays and Training Calendar 31
Frequently Asked Questions 32

Member Development & Training 34-36
Service Learning 34
Training 34
Composite Teams, Independent Service Projects (ISP) 35

Member Development 36
Life After AmeriCorps (LAA) 36
Frequently Asked Questions 36

NCCC Teams 37
Team Position Roles 37

NCCC Projects 39-42
Project Information 39
SPIKES 39
Examples of Previously Completed Projects 40
A Day in the Life of a Member 42

Connect with Class XXII 43

Guide to Completing Forms 44
Guide to Completing Forms (attached as PDFs) 44

ABOUT THE NATIONAL CIVILIAN COMMUNITY CORPS

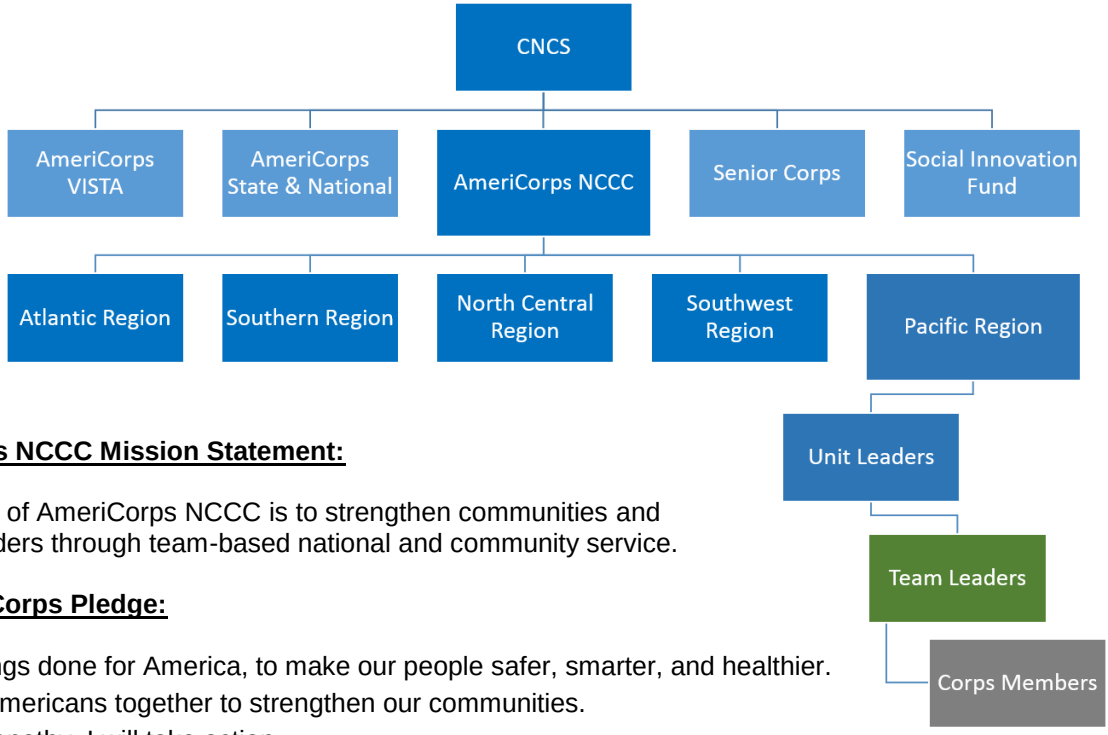
AmeriCorps NCCC Overview

AmeriCorps National Civilian Community Corps (NCCC) is a residential national service program for men and women between the ages of 18 and 24. Approximately 1,200 members participate nationwide each year.

For 10 months members will work on teams of 10-12 members to meet urgent community needs through projects that assist in rural and urban development, energy conservation, infrastructure improvement, disasters, as well as environmental stewardship and conservation. AmeriCorps NCCC has responded to many national disasters since the program began in 1994. Projects operate through partnerships with non-profit organizations, state and local agencies, and other community and faith-based groups. Teams will work on a series of different projects, including hurricane recovery efforts on the Gulf Coast, allowing members to experience a variety of service experiences as well as different communities and cultures.

Members are based out of one of five Campuses, located in Denver, CO; Sacramento, CA; Baltimore, MD; Vinton, IA; and Vicksburg, MS. Members receive training in CPR, first aid, leadership, team building, and disaster services, in addition to many other topics throughout the year.

The Corporation for National and Community Service (CNCS) oversees the three branches of AmeriCorps (AmeriCorps VISTA (Volunteers in Service to America), AmeriCorps NCCC, and AmeriCorps State & National), as well as Senior Corps and Social Innovation Fund. You'll learn much more about the different AmeriCorps programs during your 10 months with us!



AmeriCorps NCCC Mission Statement:

The mission of AmeriCorps NCCC is to strengthen communities and develop leaders through team-based national and community service.

The AmeriCorps Pledge:

I will get things done for America, to make our people safer, smarter, and healthier.
I will bring Americans together to strengthen our communities.
Faced with apathy, I will take action.
Faced with conflict, I will seek common ground.
Faced with adversity, I will persevere.
I will carry this commitment with me this year and beyond.
I am an AmeriCorps member, and I will get things done.

As a Team Leader, you will set the example for the Corps by knowing both the Mission Statement and the AmeriCorps pledge.

A Commitment to Service

The NCCC program is an entity of the public trust – it is paid for entirely through taxpayers' money. Consequently, our objective is to always carry ourselves in a manner that warrants the respect, trust, confidence, and resources the people of this country have invested in us. The NCCC program is structured; it has rules and high standards for its participants and its employees. Before accepting the position offered to you, please evaluate and be certain of your willingness to comply with set standards, rules, and living conditions. If you change your mind about participating, please notify the campus immediately so that another applicant may be offered your position.

If you do accept the challenge to join us, please know that community service is not always fun. We all know that our country has issues that need to be addressed. We want you to think of your 10 months with NCCC as a commitment that you have made to serve the communities of this nation; to be fully engaged and to see the program through to its end; to be a part of the solution to some of our nation's most challenging problems; to put others ahead of your personal needs. Through your service you will make a real difference in the communities that build our country; it will be an experience you will never forget, and which may change your life from this point forward.

Getting Things Done

We take our motto of "getting things done" very seriously. Past experience and research from noted professors and public policy makers show that getting things done involves much more than simply going out and doing service. We encounter complex social issues that oftentimes cannot be solved by simply completing the short-term service that is assigned to us.

We may question how we can help communities commit to the long-term responsibility for and maintenance of their own neighborhood environments and underperforming schools. We may contemplate how we can build affordable housing in cities to lessen the number of homeless people. The erosion of wetlands and the disappearance of wildlife make us question how we can teach communities to care for our precious natural resources.

Thinking about these large problems can feel overwhelming. However, by dedicating 10 months to national service, you have provided a solution for the first part of this problem – community involvement. During your time as a Team Leader your work will make a real difference, and those who benefit will not forget what you did for them. We may have a long way to go, but the way to get there is through learning, understanding, and evaluating some of these hard issues. NCCC strives to build a community of critically minded thinkers who do not simply get things done, but, more importantly, get things done thoughtfully through actions that are informed and prepared.

The Pacific Region Staff

Moira Carpenter	Region Director
Nicole Shala	Deputy Region Director for Operations
Joshua McVay	Deputy Region Director for Unit Leadership
Jennifer Szeliga	Deputy Region Director for Programming
Brigette Black	Program Office Program Associate
Erin Blobaum	Assistant Program Director/Training
Dustin Brown	Unit Leader
Amanda Cochran	Assistant Member Support Specialist
Michael Coleman	Unit Leader
Debbie Creamer	Counselor
Zak Donetskov	Support Services Specialist
Sandra Erickson	Community Relations Specialist
Lauren Goudeaux	Program Associate for Region Director
James Griffin	Assistant Program Director
Erin Harmon	Logistics Assistant
Joel Harmon	Residence Coordinator
Sarah Her	Member Development Associate
Carrie Hess-Greene	Counselor
Andrew Jacobs	Resource Manager
Anna Lawrence	Assistant Program Director
Amber Manko	Unit Leader
Norma Martinez	Member Support Specialist
Reynaldo Martinez	Unit Leader
Larry Meade	Assistant Program Director
Scott Murphy	Fleet Manager
Jeanine Oien	Unit Leader
Jesse Pluim	Community Relations Associate
Ben Richey	Unit Leader
Griff Ryan-Roberts	Unit Leader
Christopher Sanchez	Associate Resource Manager
Masayuki Sugie	Training Specialist
Deanne Young-Reeves	Assistant Program Director

Getting To Campus

Arrival Date

Support Team Leaders will report to campus on **September 3, 2015**

Field Team Leaders will report to campus on **September 10, 2015**

Travel

Your transportation to and from the Campus at the beginning and end of the program will be provided for you. Please complete and sign the ***Transportation Selection Form*** located in the back of this packet. If the form is not signed we cannot confirm your spot at the Campus. Return this form to Norma Martinez no later than **10 days after receiving this packet**.

Your contact for travel-related questions is:
Norma Martinez, Member Support Specialist, Office: (916) 640-0307, email: nmartinez@cns.gov or Amanda Cochran, Assistant Member Support Specialist, Office: (916) 640-0356, email: acochran@cns.gov

Friends and Family Helping You Move?

If your friends or family members are accompanying you to the Campus, please note that overnight guests are not allowed on Campus. However, there are plenty of hotels and motels in the area.

Lodging Suggestions

(There are many other hotels to choose from; these are just a few suggestions.)
These are from 5 – 25 minutes from Campus. Our address: 3427 Laurel Street, McClellan, CA 95652

⇨ *Please call to confirm current rates and other information which might have changed* ⇦

Lions Gate Hotel **3410 Westover** **McClellan, CA 95652** **Phone: 916-643-6222** **Price: $ call** **Swimming Pool, Fitness Center, Wheelchair Accessible, Meeting Facilities (In same office park - closest to Campus)**	**La Quinta Inn Sacramento North** **4604 Madison Ave** **Sacramento, CA 95841** **Phone: 916-348-0900** **Price: $ call** **Swimming Pool, Wheelchair Accessible, Motel, Hotel** **2 miles, about 5 mins.**
Crowne Plaza **5321 Date Ave** **Sacramento, CA 95841** **Phone: 916-338-5800** **Price: $ call** **Swimming Pool, Pets Allowed, Fitness Center, Wheelchair Accessible** **2 miles, about 5 mins.**	**Residence Inn Sacramento Airport** **2410 W El Camino Ave, Phone: 916-649-1300** **Fairfield Inn & Suites** **2730 El Centro Ave, Phone: 916-923-7472** **Sacramento, CA** **Price: $ call** **Swimming Pool, Pets Allowed, Fitness Center, Wheelchair Accessible** **http://www.marriott.com** **12 miles, about 20 mins.**

Hilton Garden Inn **2540 Venture Oaks Way** **Sacramento, CA 95833** **Phone: 916-568-5400** **Price: $99.00 - $179.00** **Swimming Pool, Wheelchair Accessible, Broadband Access, Hot Tub, Hotel** **12 miles, about 20 mins.**	**Super 8 Motel** **2654 El Centro Rd** **Sacramento, CA 95833** **Phone: 916-920-4451** **Price: $49.99 - $69.99** **11 miles, about 20 mins.**

Travel Options

Air

- If the trip to our Campus is over 50 miles, a bus ticket or an airline ticket will be purchased for you.
- The NCCC Campus **will purchase the ticket for you** and contact you with your travel information. The Campus arranges travel so that we may arrange a shuttle schedule as well as pay the government rate for the ticket.

Please *DO NOT* make your own flight reservations, *DO NOT* purchase your own airline ticket, and *DO NOT* attempt to change your airline reservation.

- You will receive an electronic ticket (e-ticket) not a paper ticket. It will be sent to you by email.
- Your itinerary (e-ticket) will be emailed to you approximately two weeks before your arrival. Since you will not receive a paper ticket – you will need to present a valid photo ID at the ticket counter to receive your boarding pass/ticket.
- We recommend that you contact the airline a day or two before your flight to inquire about recommended pre-flight arrival times to the airport as well as any luggage limits. The general recommendation is to arrive two hours prior to your flight, to allow time for checking in, clearing security, and boarding your plane.
- NCCC is not responsible for any additional charges by airlines for exceeding baggage limits/weights, so please check with the airline before heading to the airport.

Bus

- If the trip to our campus is less than 50 miles, you may be instructed to purchase a bus ticket and receive reimbursement shortly after you arrive.
- If we decide that you will arrive by bus, we will contact you with further instructions.

Personal Vehicle

- If you choose to drive your personal vehicle to Sacramento please plan to arrive between 10:00 AM and noon to begin in-processing on:
  - September 3, 2015 for Support Team Leaders
  - September 10, 2015 for Field Team Leaders

- Please be aware, however, that you cannot drive your vehicle to projects and that we are not responsible for damage, theft or loss. There is a parking lot on Campus where your vehicle can remain while you are away on project assignments.
- The NCCC Campus will reimburse you for the mileage you drive from your home of record to the Campus at a rate of **.57¢ per mile, up to a maximum of $275**. Mileage will be calculated using Google Maps, shortest distance. Additional travel costs (hotels, etc.) are at your own expense.
- If you bring your vehicle you must present a copy of a valid driver's license (one that will not expire while you are here), copy of current registration, a safety inspection sticker if required by your state, and proof of insurance.
- We have adequate parking for vehicles; however, we are not responsible for damage to, or theft of your vehicle or items contained within it.
- If you experience any complications or personal emergencies that might prevent you from arriving before noon please call Norma Martinez at 916-640-0307.
- ***NOTE: Members may not arrive on campus earlier than the campus start date; therefore, if you arrive before this day, you must arrange and pay for your own lodging.***

Arrival in Sacramento, California

- **Sacramento International Airport -** Travelers will fly into Sacramento International Airport on:
  - September 3, 2015 for Support Team Leaders
  - September 10, 2015 for Field Team Leaders

  AmeriCorps NCCC Staff members will meet you at the airport. When you arrive, follow the signs to "Baggage Claim." **Please check-in with the representative before getting your duffel bag.**

- **Greyhound Bus Station -** Please look for AmeriCorps NCCC reps (holding signs) that will be waiting there to pick you up.

- **Drivers** - Drivers should plan their trip to safely arrive on Campus between 10:00 AM and noon on September 3, 2015 for Support Team Leaders and September 10, 2015 for Field Team Leaders. Follow the directions provided on the next page to check in at Building 922.

Travel Timeline

- **IMMEDIATELY –** The deadline to mail or fax (916-640-0303) your **Transportation Selection Form (along with the other forms)** to the Campus is **10 days** after you receive this Welcome Packet. *The mailing date of welcome packets is tracked.* You must complete and return your form on time or you may lose your spot at the Campus.

- **Approximately one to two weeks before your scheduled arrival** you will receive your **duffle bag (for packing belongings),** travel arrangements and itinerary. Travel information will be sent by e-mail (**email is the quickest & preferred method**). For you to receive this information in a timely fashion, please make sure that your contact information is up-to-date. If you have questions about your duffel bag, change your mailing address or contact information, please email your new information to Amanda Cochran at acochran@cns.gov.

- **Approximately a week before your scheduled arrival,** you will receive a call and/or email from a staff member who will share any last minute information with you and be available to answer your questions. Please keep your contact information current.

- Travel and arrival date: **Support Team Leaders** arrive September 3, 2015 and **Field Team Leaders** arrive September 10, 2015. Remember if driving your own car you must arrive between 10:00 AM and noon.

- **Within two weeks of arriving** – You will receive reimbursement for mileage to the campus. If you traveled more than 50 miles in your personal vehicle to get to the airport, bus, or train station, you will be reimbursed for that as well. This distance is calculated by Google Map's shortest distance at $.57 per mile. You will also be reimbursed for the first checked bag at the rate the airline carrier charges. Over weight/limit fees will not be reimbursed. Remember to keep your receipt to submit for reimbursement.

Team Leader Relocation Allowance

- Team Leaders will also receive the first part of their relocation allowance, $250.00, shortly after arrival to

PLEASE KEEP YOUR CONTACT INFORMATION CURRENT

- It's important that you keep your contact information updated so that we are able to reach you. If you change your contact information, please send your new information to Amanda Cochran at acochran@cns.gov or call 916-640-0356 to update your contact information (email, phone, mailing address).
- Email is the quickest way to receive your e-ticket as well as information or updates. Be sure to check your email regularly.

Driving Directions

Pacific Region Campus, 3427 Laurel St., McClellan, CA 95652
Phone: (916) 640-0307

Be sure to review your trip with a map to familiarize yourself with the metropolitan area.

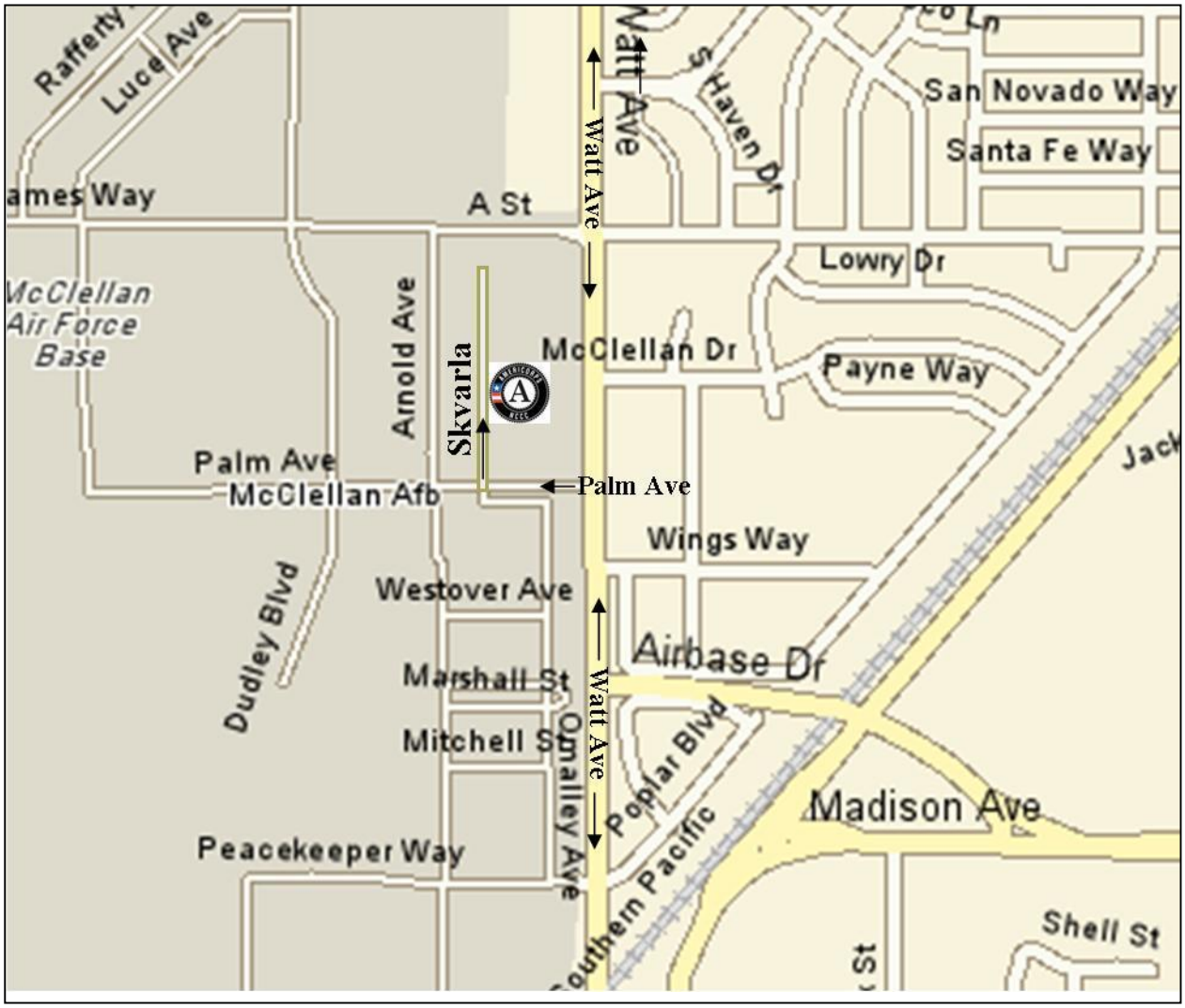
From the North:
- Take **I-5 SOUTH** towards Sacramento, CA.
- Exit **I-80 EAST** towards Reno.
- Exit Watt Avenue. Turn left (north) at stoplight.
- Follow approximately one mile. You will see signs to McClellan Business Park. Turn left on **Palm Avenue**
- Turn right on **Skvarla** (first right).
- Building 943 is on the right. You will see signs directing you to the proper place to begin your in-processing.

From the South:
- Take **I-5 North** towards Sacramento, CA.
- Exit **I-80 EAST** towards Reno.
- Exit Watt Avenue. Turn left (north) at stoplight.
- Follow approximately one mile. You will see signs to McClellan Business Park. Turn left on **Palm Avenue**
- Turn right on **Skvarla** (first right).
- Building 943 is on the right. You will see signs directing you to the proper place to begin your in-processing.

From the East:
- Take **I-80 WEST** towards Sacramento and San Francisco.
- Exit Watt Avenue. Turn right (north) at stoplight.
- Follow approximately one mile. You will see signs to McClellan Business Park. Turn left on **Palm Avenue**
- Turn right on **Skvarla** (first right).
- Building 943 is on the right. You will see signs directing you to the proper place to begin your in-processing.

From West:
- Exit **I-80 EAST** towards Reno.
- Exit Watt Avenue. Turn left (north) at stoplight.
- Follow approximately one mile. You will see signs to McClellan Business Park. Turn left on **Palm Avenue**
- Turn right on **Skvarla** (first right).
- Building 943 is on the right. You will see signs directing you to the proper place to begin your in-processing.

Pacific Region Campus
3427 Laurel St., McClellan, CA 95652
(916) 640-0307



Frequently Asked Questions about Getting To Campus

Q: Are there limits to the personal belongings I can bring?
A: Yes. You may bring only what can fit in the duffle bag that we have supplied to you. The duffle bag will be mailed to you approximately 2 weeks before your scheduled arrival to campus. You may also bring a school-sized back pack. You must also bring a padlock for the duffle bag; this will be used after your arrival on campus. You must still ensure that your duffle bag meets airline weight limits and regulations for checked baggage. Check with the specific airline for more guidance, as you will be responsible for any additional costs for exceeding baggage weight. You will receive reimbursement of the baggage fee for your duffle bag (if a fee is charged). While on SPIKE travel each member of your team is limited to items that will fit into your red bag (issued at in-processing). The red bag measures approximately 22" h x 10"d x 15" w.

Q: May belongings be mailed before I arrive on Campus?
A: No. Members may bring only what will fit in the **duffle** bag received from AmeriCorps NCCC.

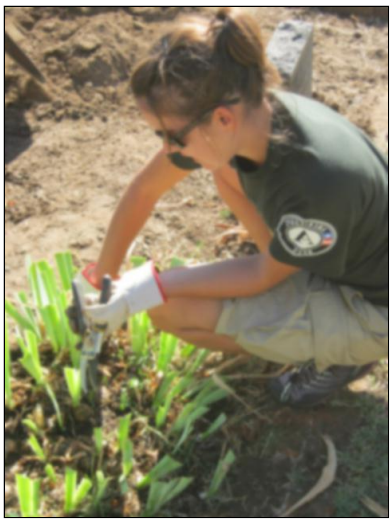
Q: Is there anything special I need to have with me upon my arrival at Campus?
A: Yes. When you check in upon arrival you will be asked to provide your valid driver's license and driving record. Please be sure to have this information readily available at in-processing.

HIGHLIGHTS FROM THIS SECTION

- Your **Transportation Selection Form** and the other forms are due **10 days after receiving this packet**. Please wait at least 5 business days to receive an email confirmation that you forms were received.
- You will not receive your travel information until approximately 2-3 weeks before your travel day! Don't panic…We promise we will get you here!
- Email is the quickest way to receive your e-ticket as well as information or updates; please be sure to provide a current email address.
- If you bring a personal vehicle, you will not be reimbursed until you arrive on campus.
- You may bring only what will fit in the duffle bag that was sent to you.
- Don't forget to have your documents ready to hand in at in-processing.

WHAT TO EXPECT ON ARRIVAL

Your First Day on Campus: Arrival Day



Support Team Leaders, September 3, 2015
Field Team Leaders, September 10, 2015

This schedule is subject to change:

10:00 - 2:30 PM	**Arrival of Team Leaders – Bldg. 922** Begin In-Processing.
12:00 - 2:30 PM	**Lunch – Bldg. 943** A bag lunch will be provided.
2:30 - 4:00 PM	**Welcome and Introductions**
4:00 - 4:30 PM	**Orientation to Team Leader Training**
4:30 - 6:30 PM	**All-Staff and Team Leader Dinner** If you miss dinner, there will be extra meals set aside for late arrivals.

- **Welcome/In-Process stations:** In-Processing will be held throughout Building 922 and you will be guided through each station by staff.

  We will take a photocopy of your current driver's license and collect your driving record.

  In-processing will require your attention and we thank you for your patience in advance. Upon your arrival to Campus, if you arrived from the airport or by bus you may unload your duffel bag in a designated location near the residence halls. You will then be guided to check-in at the first station in Building 922, where you will receive your in-processing checklist. You will proceed through each station on the list. Among the stations are (this also is subject to change):
  1. A short orientation. You will receive an orientation folder with helpful information.
  2. Room assignments. We will verify your name, give you your room assignment and keys, and receive a short orientation on dormitories & facilities from the Support Services Specialist,
  3. Uniform fitting and issue, boot sizing, and issuance of other gear
     - Please be aware that these items are paid for with tax payer money and you are responsible for taking care of your issued gear; should you leave the program for any reason before graduation you will be required to return all items issued and may be held accountable for missing items.
  4. NCCC Identification card. We will take your picture for your id card and verify your date of birth.

- **Moving into your room**: After you receive your room key you will be able to start moving your items into your room. If you arrived from the airport or by bus you will go back to where your luggage was unloaded and stored when you were first dropped off. If you drove to the campus, you can now unload your items from your car.

To help make in-processing go as smooth as possible, please read page 44-45 thoroughly, then complete and return the forms listed below. If you have any questions you may contact Norma Martinez at 916-640-0307 or nmartinez@cns.gov.

These forms came as a separate pdf attachment in the email you received with this welcome packet.

All should be returned within 10 days

- Transportation Selection Form
- Emergency Contact Information
- Media Consent for Release of Information
- Health Coverage Questionnaire
- Member Profile
- Acknowledgement of Receipt of Welcome Packet

Please choose only one method to submit your forms.

If sending by mail:	NORMA MARTINEZ, MSS AMERICORPS NCCC 3427 LAUREL STREET MCCLELLAN, CA 95652-1014
If sending by fax:	916-640-0308 or -0303
If submitting by email:	nmartinez@cns.gov

PREPARING FOR NCCC

Packing List

Please have your documents ready to hand in at In-Processing

- ☐ **Valid Driver's License** (Front and Back)
- ☐ **Current Driving Record** (which covers the past three years)
- ☐ **Record of Tetanus shot** (if you have had one in the past 7 years; if not, we will provide the shot)
- ☐ **Pair of extra thick socks for boot fitting**

Clothing & Footwear

- ☐ **Pants, jeans, shorts**
  - A few outfits of casual (everyday) clothes – pants, shirts, dresses, etc. You will mainly wear these on weekends and in the evening after work.
- ☐ **Shirts, sweaters**
- ☐ **Personal undergarments** (including sports bras for females)
- ☐ **Thermal underwear** (silk or polypropylene works best)
- ☐ **Rain jacket, winter coat, gloves, hat (no logos)**
- ☐ **Workout clothes** (up to 5 days/week in training, 3 days/week during the rest of the year)
- ☐ **Athletic shoes**
- ☐ **Other shoes: hiking, casual, dress** (must be closed-toe and closed-heel to wear with uniform when work boots are not required)
- ☐ **Socks:** athletic, casual, dress, and thick socks to wear in steel-toed work boots
- ☐ **Bathrobe & flip flops:** You will share a communal shower room
- ☐ **White**, **gray**, or **black** long-sleeved, plain shirts to wear under your uniform on cold days
- ☐ **Other clothing of your choice –** what you would normally wear during various seasons, but on a smaller scale

ALL ITEMS MUST FIT IN THE NCCC DUFFLE BAG

NOTE: Space is limited in the dorms and members are limited to bringing only what will fit in the NCCC duffle bag. You will be wearing your uniform during training and on workdays during your service year. While some casual clothing items are useful, you will not need to bring an extensive wardrobe. Weekends and evenings are normally the only times you will be out of uniform. Also, do not bring large amounts of bulky or expensive personal items.

Other

- ☐ **Dishware:** Plate, bowl, cup, fork, spoon, butter knife, cup and water glass. **We will not provide any dishware for meals**; you will have a couple of days after arriving on Campus to purchase your set or you may bring it with you.
- ☐ **Bedding:** Sheets, blankets & pillow. Linens should fit a standard twin-sized bed.
- ☐ **Alarm clock:** a portable one that you may bring on SPIKE is best
- ☐ **Personal toiletries:** deodorant, shampoo, soap, toothbrush & toothpaste, hair dryer, shaving cream and razor, etc.

Keep in mind that many of these items may be purchased after your arrival at campus.

Other Suggested items

- ☐ **Long distance phone card, and/or cell phone with charger**
- ☐ **Towels & washcloths**
- ☐ **Eyewear:** sunglasses, extra pair of glasses, contacts, contact solution (contacts are not covered under the health plan)
- ☐ **Hangers**
- ☐ **Soft or collapsible laundry hamper and laundry detergent**
- ☐ **Medications**
- ☐ **Writing utensils and notebook**
- ☐ **Water bottle**

You may purchase items after you get here, shopping trips to local department stores will be arranged. Members will also have access to the Base Exchange, just walking distance from the dormitories.

Optional Items

- ☐ **A "Club" or other security device for your car:** Highly recommended if you will bring your personally owned vehicle.
- ☐ **Extra set of keys for your car**
- ☐ **Insect Repellent / Sun Block**

The following items are <u>not allowed</u> due to a concern for your safety and that of the community:

- Hot plates, microwaves, broilers, rice steamers, or cooking appliances
- Alcoholic beverages/paraphernalia
- Drugs or drug paraphernalia
- Pets (not even fish, only rocks)
- Candles or incense
- Space heaters
- Weapons (knives longer than 3", guns, or anything that could be used as a weapon)

HIGHLIGHTS FROM THIS SECTION

- You will need to provide your own place setting for meals.
- Cooking utensils are provided for you on campus and at spike sites.
- Bring a couple pair of extra thick socks to prevent blisters when first wearing your steel-toed boots
- You will participate in physical training exercise, so don't forget to pack comfortable workout clothes!

Uniforms

You are required to wear a uniform. Uniforms are issued to Team Leaders and Corps Members as a part of In-Processing. Uniforms must be worn properly and at all times when on duty. Duty times include all service days, training days, team, unit, and community meetings, while on desk or driver duty, or any other time when representing AmeriCorps NCCC. Members will be issued the following garments:

1 pair of black BDU pants
2 pairs of tan BDU pants
2 pairs of khaki shorts
1 long-sleeve polo shirt
1 short-sleeve polo shirt
1 charcoal fleece jacket
2 short-sleeve green T-shirts with AmeriCorps NCCC emblems
2 long-sleeve green T-shirts with AmeriCorps NCCC emblems
2 long-sleeve green button-down shirts with AmeriCorps NCCC emblems
1 hooded sweatshirt
1 pair of steel toed work boots
1 black belt
1 black wool scull cap
1 tan baseball cap
1 black neck gator
*1 red backpack for traveling
*1 winter parka
*1 pair coveralls
*1 rain suit (as needed)
*1 reflective safety belt
*1 hardhat

These items must be returned at the end of your term of service.

Please be aware that these items are paid for with taxpayer money and you are responsible for taking care of all your issued uniform items and gear. If you are dismissed or leave before your term of service officially ends, all items you received from NCCC must be cleaned and returned. You may be held accountable for missing items. Otherwise, you may keep your uniform items (with the exception of those with asterisks) at the end of the year.

The normal uniform for Team Leaders consists of a green shirt or sweatshirt (either of which can be worn as an outer garment) and the BDU pants or coveralls. The type of project will determine which uniform is to be worn. On special occasions, the specific uniform to be worn will be designated.

Safety considerations will always prevail in determining the type of footwear to be worn. On construction or trail building work projects, normally the steel-toed boots will be worn. When working in an educational setting, for example, you may wear personal footwear as long as it is closed-toe and closed-heel. Sandals are not permitted at any time while in uniform. Socks must be plain white or black only. When in uniform, only NCCC-issued headgear may be worn.

You will receive other accessories during in-processing, such as bandanas, safety goggles and more. Specific guidelines about how to wear the uniform will be discussed during Team Leader Training (TLT), and can be found on pages 28-29 of the Member Handbook (you will get a handbook at the campus).

We will collect these documents from you at in-processing

- A valid driver's license (copy)
- Your current driving record (past 3 years)
- Record of current Tetanus shot
- Vehicle registration (if you will drive a car to campus)

How to Obtain Your Driving Record

Team Leaders are required to be van driver certified which also requires that you have a valid driver's license and submit a clean, current driving record. Most driving records can be obtained by calling or visiting the website of the department of motor vehicles in your state (you may try: onlinedmv.com). There may be a small fee involved. ***This can often take several weeks to obtain. Please plan accordingly***. When requesting your driving record, ask for your driving history for the **past three years.**

Banking and Direct Deposit Requirement

All AmeriCorps NCCC members are required to set up direct deposit in order to receive their living allowance (aka: stipend). Funds are automatically deposited into your account on designated dates; you will receive a schedule of these dates when you arrive on campus. Members may access their funds through automatic teller machines, bank cards, check writing, or other banking services i.e. teller services.

TASK YOU CAN COMPLETE NOW

Log into your My AmeriCorps portal account now at **https://my.americorps.gov/mp/login.do** and enter your bank account and W-2 tax information prior to coming to campus. Entering this information will ensure that you will receive your first stipend payment on time, provided you have entered correct information.

Another option is purchasing a pre-paid debit card (places such as Target and Wal-Mart offer these) and using this card for your direct deposit. ***Before purchasing a card, be sure to confirm with the card company and/or vendor that the card may be used for direct deposit****. If you have questions, contact Norma Martinez at 916-640-0307.*

You will not receive your first stipend payment until approximately three weeks after you arrive, provided you have entered correct banking information. You should have about $150 - $200 available to you to cover expenses until your direct deposits have begun.
****** See page 29 for more specifics on your living allowance.

If Driving Your Car to Campus

Privately owned vehicles (POV) must be registered with the Campus personnel. Members driving to Campus with a private automobile must have the following information to register their vehicle:

- A valid driver's license.
- Current vehicle registration.
- Proof of insurance.
- A safety inspection sticker, if your state requires it.

The Next Few Days: The Beginning of Team Leader Training (TLT)

After In-Processing and orientation, the first few weeks will be devoted primarily to Team Leader Training (TLT) and preparation for the arrival of Corps Members. This five-week period is an intensive training program designed to prepare you for community service and develop a sense of community, rules, and team spirit.

A SAMPLE DAY DURING TLT *(subject to change)*

5:25 AM	-		Assemble (muster) for Physical Training
5:30	-	6:30	Physical Training
6:30	-	7:45	Shower, Breakfast, Prepare for Day's Activities
8:00	-	12:00	Morning Training (classes, workshops, team activities, etc.)
12:00	-	12:45	Lunch
12:45	-	5:00	Afternoon Training
5:00	-	6:30	Dinner
6:30	-	9:00	Evening Training

Mandatory Drug Screen

THIS IS A DRUG FREE PROGRAM! ANYONE TESTING POSITIVE FOR AN ILLICIT DRUG DURING THE INITIAL SCREENING WILL BE IMMEDIATELY RELEASED FROM THE PROGRAM!

Upon arrival, you will undergo the following:

- Urine drug screening.
- Vaccination for tetanus. If you have had a tetanus vaccination within the last 7 years please bring documentation. ***Please bring a copy of your immunization records.***
- Skin test for tuberculosis (TB).

HIGHLIGHTS FROM THIS SECTION

- These are the items you will need to bring with you for arrival day and in-processing:
  - Driver's License
  - Driving record (3 year history)
  - Vehicle registration information (If you brought your vehicle)
  - Documentation of tetanus shot if you have had one. If you have not or do not have documentation, we will provide the shot for you.
- Prior to arrival, go online to the My AmeriCorps portal and enter your banking and W-4 tax information.
- If you do not wish to use your current bank account to receive your stipend, you will have the opportunity to sign up for a new account with a local bank of your choice.
- Members are allowed to bring their vehicle (POV) to the campus. However, we are not responsible for personally owned vehicles being broken into or stolen from the parking lot. **You must bring with you to campus proof of insurance, registration, and a valid driver's license.**
- You will undergo a drug screening upon arrival. Also, random drug testing will occur throughout the 10 months of service. Anyone testing positive on any occasion will be immediately dismissed from the program.

CORPS LIFE

Your Contact Information While in AmeriCorps NCCC

Even though you will be traveling and changing locations on a frequent basis, we strongly encourage you to keep in touch with family and friends. Here is how they can reach you.

Mail

This will be your address for your 10 months of service. Family and friends may address items to you as follows:

YOUR NAME, CLASS 22 Fall TL [TEAM #-you will get team information after arrival]
AmeriCorps NCCC
3427 Laurel Street
McClellan, CA 95652

It is recommended that you get in the habit of paying your bills online or over the phone. Due to a minor delay in your receipt of mail from our sorting process, especially when you are on SPIKE, you may not receive bills as quickly as you do at home. Also, due to the size of our organization, the U.S. Postal Service will not forward mail to you from here to your next address at the end of the program, even if you submit a forwarding order. It is also recommended that you do not forward mail via the postal service from your current residence to the address above, as items may get lost or delayed. You will need to call all institutions from which you regularly receive mail and change your address with each of them at the beginning and end of the program.

SPIKE Mail

Of course you will not always live on Campus in Sacramento. However, you may consider the above address as your mailing address for the full 10 months. Once a week, most of the mail received at the above address will be sent to you wherever your team is serving, with the exception of packages. Only in the case of an emergency (money, medications) will small packages be forwarded to SPIKE sites, due to the added cost of re-shipping. All mail that is not forwarded to SPIKE sites will be held for you until you return to Sacramento for transitions between projects.

Emergency

In the event of an emergency you may be contacted through your Unit Leader. These contact numbers will be provided to you upon your arrival. It will be your responsibility to communicate these phone numbers to necessary family members.

NCCC Staff

The Pacific Region Staff can be reached between the hours of 8:00 AM and 5:00 PM Pacific Time Monday – Friday at 916-640-0300.

Cell Phones

Personal cell phones are permitted, but you are required to keep them turned off during trainings, work hours, and team meetings.

AMERICORPS NATIONAL CIVILIAN COMMUNITY CORPS
Pacific Region Fact Sheet

About the Sacramento Campus

McClellan Park is the site of the AmeriCorps National Civilian Community Corps (AmeriCorps NCCC) Pacific Region Campus. The Pacific Region Campus is located in Northern Sacramento, about a twenty minute drive from the California State Capitol. AmeriCorps NCCC Members serving at the Pacific Region Campus may work on projects in California, Alaska, Hawaii, Idaho, Montana, Nevada, Oregon, Utah, Washington, and Wyoming as well as the Pacific territories.

The residence halls, with a maximum capacity of approximately two to three people to a room, consist of two, three-story dormitories which house Team Leaders and Corps Members. Every two rooms share a private shower and toilet.

Just across the parking lot from the dormitories is Building 922, which houses the administrative staff offices, meeting rooms, training rooms and storage areas.

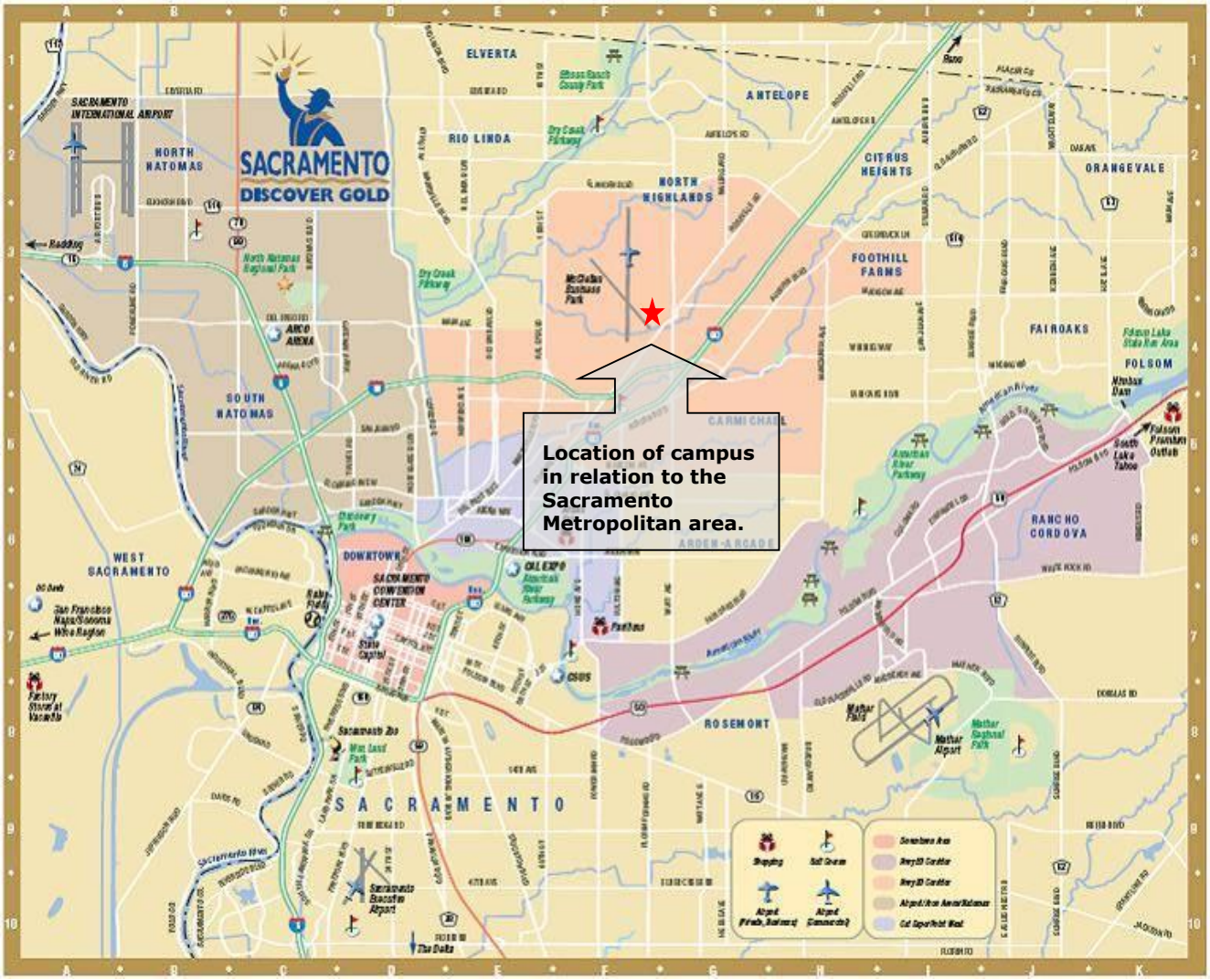
When on campus, Members prepare and eat most of their meals at a dining facility located a short walk from the dormitories. Personal autos are welcome on campus, with ample parking immediately outside the dorms. Public transportation is available and accessible.

About McClellan Business Park

McClellan Park is the home of the AmeriCorps NCCC Pacific Region campus. It is located 13 miles from downtown Sacramento, where you will find many local landmarks including the California State Capitol, Old Sacramento (which has the largest concentration of historic buildings in California), and many museums. The city also hosts the Sacramento Kings basketball team, and the Triple-A Baseball Team, The River Cats. The campus is also a two hour drive to beautiful Lake Tahoe and Reno, Nevada to the east, as well as San Francisco and the Napa wine country to the west.

Since the 1930s, McClellan Air Force Base had been synonymous with its Air Force legacy as an aircraft repair, maintenance, and operations depot. On August 30, 2000, the Sacramento County Board of Supervisors approved a plan to convert the base from military to civilian use. In July 2001, the Air Force Base closed and McClellan Business Park began full-fledged operation. The AmeriCorps NCCC Pacific Region campus, which moved from San Diego to Sacramento in August 2001, is one of over 150 organizations and businesses that currently occupy the 3,065 acre property with more anticipated in the final plan. Additional information may be obtained at: www.mcclellanpark.com.

Sacramento Area Map



More information may be found at:
http://www.cityofsacramento.org/visiting_sac.htm

Getting Around

Sacramento has a public transportation system. These include Sacramento Regional Transit and Light Rail systems. The nearest bus stop is less than one block from the dormitories. The nearest Light Rail station is approximately one mile away. System operating times and routes are available online at the Sacramento RT website: http://www.sacrt.com/

SACRAMENTO REGIONAL TRANSIT General RT information please call: (916) 321-BUSS (2877) or for the hearing impaired: TDD 483-HEAR (4327)

Residence Halls

Front view of a dormitory at the Pacific Region Campus.

The housing is very similar to a college dormitory. You and one or two roommates will share a room that has a small closet, a wardrobe cabinet, a secretary/dresser cabinet, lamps, end tables, and twin beds (furniture may vary from room to room). The rooms have a small refrigerator and a sink. You and your roommates will share a bathroom with another three-person (same gender) room. There is a TV lounge, computer lab, a game room, and a laundry room in each dorm building. Each room has heating and cooling, fire sprinklers, and smoke detectors.

You are expected to adhere to all community rules and regulations. This includes daily cleaning of your room and common areas. All rooms are subject to both regular and random cleanliness inspections (for health and sanitation purposes). This means that rooms must be maintained and inspection ready at all times.

The dorm rooms are small and you will be issued uniforms and other gear, and you will move out of your room in between projects throughout the year, so it is suggested that you do not bring too much extra gear with you. Cars are welcome at the Campus, though you may not drive your own vehicle during duty hours or to project locations.

There is a 10:00 PM to 6:00 AM quiet hours policy, as well as a policy of no overnight guests, or unaccompanied guests. Everyone is expected to be respectful of the buildings, furnishings, and their fellow dorm mates.

Note: AmeriCorps NCCC is not responsible for personal items.

Inside a dormitory room

Phones

Each dormitory building has three courtesy phones for Members' use. Only outgoing calls can be placed. *We recommend you bring a calling card.* You will be given numbers for your family to contact you in case of emergencies. Personal cell phones may be brought and used only during non-duty hours. They may not be used, unless authorized, during duty hours. Team Leaders are issued government cell phones shortly after arrival.

LOUNGE IN DORMITORIES

TEAMS ARE EXPECTED TO KEEP COMMON AREAS CLEAN

There are free washers and dryers for you to use. You are responsible for providing your own laundry supplies and for keeping the laundry room tidy.

Dining Facility

While on campus, Members will prepare and eat most of their meals in the dining/meeting facility located in Building 943 near the dormitories. **Members with special eating requirements/dietary needs should be prepared to supplement their diet on their own.** Members may choose to eat outside of the provided dining facility at their own expense. The Campus is less than one mile from various fast food and other restaurants. When you are on SPIKE or on a local project, you will usually prepare your own meals with food purchased for the team. SPIKE food expenses are also taken care of by NCCC.

Building 943 where
Members prepare & eat their meals with their
teams.

Safety & Sanitation

We want to maintain a safe and healthy living environment for all members and Team Leaders. AmeriCorps NCCC members are responsible for maintaining a safe and sanitary residential living environment.

Members are responsible for the cleanliness of their private rooms on a daily basis. In order to make sure that members are maintaining their rooms, room inspections are enforced and conducted randomly. Inspections are an overall check for the health, safety, and cleanliness of each room.

Unit Staff will manage discipline for failed inspections. Inspections will be completed by a two-person staff team to ensure the security and privacy of personal property.

Room inspection standards are as follows:

- Bed: neatly made
- Desk: neat and orderly
- Floor: clean; no clothing, trash or debris
- Refrigerator: no spoiled foods or odors
- Sink/vanity/mirror area: clean and neat; vanity uncluttered
- Trash containers: empty and clean
- Prohibited items include: candles, incense, flammable materials, hot plates, broilers, rice steamers, illegal drugs or any paraphernalia, ashtrays, alcoholic beverages and/or containers, pornography, or weapons
- Fire and/or Safety Hazards include: Extension cords (surge protector type multi-outlet cords are authorized, but there can be no more than one to an outlet), electrical cords, piles of clothing, open, unwrapped food or food containers, electrical appliances such as coffee makers, hair dryers, irons, etc. plugged in when not in use
- No clothes or scarves over lamps
- Nothing can be attached to or hanging from the ceiling or in windows

Drug and Alcohol Policy

The Pacific Region Campus facilities, project sites and government vehicles are drug and alcohol-free. Use of alcohol by anyone on campus, in the residence halls, SPIKE housing sites, work sites, in a government vehicle, or at any time while in uniform, **regardless of age**, will result in disciplinary action, including possible suspension or dismissal from the program. **Responsible** use of alcohol is permitted only if you are at least **21 years of age**, not on duty, and you are away from NCCC property and project sites. Underage alcohol use is against the law and will not be tolerated. NO alcohol paraphernalia is permitted to be displayed in any dorm rooms or other housing sites and could lead to disciplinary action if such items are present.

Smoking or other tobacco use is not permitted in or near the entrances of the residence halls, dining facility, or the administration building. There is a designated smoking area outside the buildings, on non-campus property. Tobacco use (including smoking, chewing, and other forms) is not allowed on project sites or in NCCC vehicles.

AmeriCorps NCCC has zero tolerance for illegal drug use. You will undergo a drug screening upon arrival as part of a physical exam. Urinalysis drug screening will also occur randomly throughout the 10 months of service. Urinalysis testing and searches of campus facilities can also be done if probable cause exists. Anyone testing positive for illegal drugs will be immediately dismissed from the program. Drug paraphernalia found in a person's possession could also lead to dismissal from the program.

Security and Visitors

Caution and awareness are critical to your safety. Your safety is of utmost important to us. Each night there will be a Team Leader on duty.

Members are allowed to bring a car or motorcycle to the campus. We are not responsible, however, for personally owned vehicles being broken into or stolen from the parking lot. Members with personal vehicles are also encouraged to purchase a "Club" or other theft deterrent for their vehicles, as their vehicles will be left in the parking lot for long periods of time while they are on SPIKE.

Guests may not stay overnight in the residence halls. However, there are many hotels/motels near the Campus where family or friends can stay. All visits must be worked around your work schedule.

Physical Fitness

Physical training (PT) is required and an important part of the AmeriCorps NCCC experience. PT will be required four times per week during Team Leader Training and Corps Training Institute (CTI), and a minimum of three times per week after CTI. After CTI, PT activities will usually be determined by the PT Coordinator and monitored by the Team Leader. We have a small fitness room in the dorms. At their own expense, Corps Members may obtain access to the gym and exercise facilities at a commercial fitness center, located approximately four blocks from the dormitories.

The Pacific Region Campus challenges Corps Members to improve their physical condition during the program by conducting periodic baseline fitness assessments. At the beginning of CTI Corps Members will have their first baseline test which includes a 1.5 mile run, sit-ups and push-ups. Members will run a timed 1.5 mile run, do as many sit-ups in two minutes and push-ups in two minutes as they can do, and then take a sit and reach flexibility test. The test will be repeated at mid-year and end of year, so members can measure their improvement.

Free Time

If there aren't any team or Corps obligations (i.e., working on the project site, team meetings, training sessions, all-Corps events, etc.) unscheduled time is free. There is often free time after dinner and on weekends. NCCC Members will be expected to adhere to all community rules and regulations. However, the schedule is subject to change and Members must remain very flexible throughout the program. **Team Leaders can expect to have less free time than Corps Members.**

Benefits

Living Allowance

Members receive their living allowance (aka: stipend) every two weeks. The Team Leader living allowance is $520.80 before taxes. You will receive your first stipend approximately three to four weeks after you arrive on campus. **Direct deposit is mandatory**.

You will receive a complete schedule of living allowance pay dates during in-processing. Your personal finances are your responsibility. If there is a payroll error, it is your responsibility to keep track of your paychecks and balance, and to work with your bank and the Member Support Specialist to resolve the situation.

It is recommended you have about $150 - $200 available to you to cover expenses until your direct deposits have begun. Please plan accordingly for your first month in Sacramento.

Health Care

As a member, you are enrolled in an exclusive health care plan designed by the Corporation for National and Community Service and administered by Seven Corners, Inc. The AmeriCorps healthcare plan provides you with 24 hour health care coverage automatically upon your entry into AmeriCorps NCCC. Your health care benefits will automatically terminate at midnight on the date you exit the program.

The AmeriCorps benefits plan is not health insurance. Under the Affordable Care Act (ACA) guidelines, you need to have a separate health insurance plan. Please visit the government health insurance marketplace at www.healthcare.gov if you do not already have health insurance.

Only you are covered under the AmeriCorps health plan – dependents are not covered. Coverage is limited and includes payment for most medical and surgical costs, hospitalization, prescription drugs, and certain emergency dental, emergency vision, and maternity care. You will be responsible for the *$5.00 co-pay for each medical office visit*. Pre-existing medical conditions are not covered.

The AmeriCorps health care plan provides a prescription drug program in combination with your health care benefits. Catamaran is our prescription drug plan administrator. Your AmeriCorps identification card also serves as your prescription drug card. There is a $5.00 co-pay for each prescription filled at a pharmacy. While pre-existing conditions are not covered, your pre-existing prescriptions will be covered.

More information including your Member Health Care Guide and Health Care Card will be provided during Team Leader Training (TLT) and Corps Training Institute (CTI). **However, we strongly encourage you to visit www.americorps.sevencorners.com prior to your arrival.** At this website you may view the **Member Health Care Guide** which outlines your benefits and how to use them. Once you have gone to the website, click on the Forms link on the left-hand side then choose the Member Health Care Guide option. You may also find further information on your health benefits on pages 30-35 of the AmeriCorps NCCC Member Handbook.

It is important to note that there are exclusions in this plan.

Benefits are not paid for pre-existing conditions. A pre-existing condition is any condition or illness for which medical treatment was given, or a diagnosis was made, on or before the effective date of coverage. Please visit the website to get complete information on the exclusions.

Education Award

After completing your full term and a minimum of **1,700** hours of service you will receive an Education Award. This award may be applied to future schooling tuition, or to existing qualified student loans. Additional information on how you access this award and places you can use it will be distributed near the end of the program.

Please refer to the AmeriCorps NCCC Member Handbook [pages 36-43] for details. You will receive the handbook after your arrival on campus.

Forbearance of Qualified Student Loans

Members who enter AmeriCorps NCCC with a *qualified student loan* are eligible to apply for forbearance. If you hold a qualified student loan in your name upon entering the program and wish to place the loan in forbearance, after reporting to campus, you will have the opportunity to process your request through the My AmeriCorps web portal.

Even if your loans qualify for forbearance**, this forbearance does not take effect until you are enrolled in the program (arrive at the Campus and in-process). Therefore, if payments for your loan are due any time before your term of service start date, you are responsible for making those payments. We suggest you contact your lender prior to your service to verify qualification for forbearance through AmeriCorps NCCC.**

Please refer to the AmeriCorps NCCC Member Handbook for further details.

WHAT IS FORBEARANCE?

Forbearance means you do not have to make payments on your student loan(s) while you are serving in AmeriCorps NCCC; though interest will accrue on your loan(s). However, if you complete the program, the Corporation for National and Community Service will pay the interest that accrued during the 11 months of your AmeriCorps NCCC service.

You will have the opportunity to apply for the accrued interest payment via the My AmeriCorps portal after graduation. The interest payment will be made directly to your lender.

Child Care Allowance

A child care allowance is available to custodial or joint-custodial parents. The allowance will pay for expenses related to day care. Members who qualify for this benefit will need to complete the necessary forms and provide proof of dependent children (i.e., birth certificate). Please contact Norma Martinez at 916-640-0307 or nmartinez@cns.gov prior to your arrival if you would like to apply for this benefit. You may find more detailed information about the Child Care Allowance application process at http://www.americorpschildcare.com/ or call 1-855-886-0687.

Personal Days

Team Leaders receive **3 paid personal days** – days that you can take off when you would normally be working on a project. The use of personal days must be pre-approved by the Unit Leader. Members wishing to use their personal days must complete a Leave Request Form and submit it to their Unit Leader at least two weeks prior to the day/days being requested.

Members also receive 2 paid days off to use for "Life After AmeriCorps" activities. Members should use the same process as that for personal days to request "Life After AmeriCorps" days. Any additional time requested will be without pay and at the Deputy Region Director of Units discretion.

Sick days do not count as personal leave days. Members are responsible for making up the service hours they miss while on leave.

Vacations/Holidays and Training Calendar

There are several paid breaks during your term of service. The residence halls will remain open during the breaks for members who decide to stay on Campus. Travel & transportation to and from the airport at these times is at your own expense. (**The full Class XXII calendar is not yet available at the time of this packet's publication, but will be distributed to incoming members as soon as it is finalized.)**

AmeriCorps NCCC observes official Federal Holidays. However, members may work on various holidays due to the schedules of project sponsors, cost effectiveness of SPIKE travel, or disaster relief.

During the course of the year there will be mandatory "**All Corps Service Days**" that occur on Saturdays. On All Corps Service Days the whole Corps participates in a selected service project.

Please note that disaster relief is a high priority for AmeriCorps NCCC. You may be required to respond to a disaster at any time during your 10 months of service, which may alter any published calendars.

Class XXII Training Calendar - 2015

STL Arrival on Campus	**September 3**
TL Arrival on Campus	**September 10**
CTI	**October 7**
Induction	**November 3**
First SPIKE Deployment	**November 3**

Frequently Asked Questions about Corps Life

Q: How are roommates assigned?
A: Roommates are assigned randomly. Only same gender matches are made for all rooms. **You will not receive your room assignment until you arrive on campus.** Roommate assignment may be subject to change.

Q: May I decorate my room?
A: The hanging of pictures and posters is permitted on the interior of your room only. These items need to be in good taste and limited so as not to cause a fire hazard or damage to walls. Details will be provided during training. ***This is subject to change.***

Q: Will there be any free time?
A: You will have free time when there are no team or Corps obligations – i.e., working on the project site, training, service learning activities, team meetings, or other all-corps events. There is generally free time after work and on weekends, although during training you may have six-day weeks and/or evening sessions. Projects may frequently go beyond an eight-hour work day, and may have unique work schedules (i.e., Tues – Sat., working from 11:00am – 9:00pm), and you will have to be flexible to the needs of the project.

Q: Will I be given any personal or sick days?
A: You are allotted three personal days, to be used for any occasion (after the conclusion of Corps Training Institute), and two "Life After AmeriCorps" days, to be used with permission to plan for the future, take tests, or go on job interviews. You will be issued sick days on an as-needed basis due to illness or medical treatment. **It will be up to you to make up any hours not worked due to the use of personal leave or sick leave.** If you need to take more than three personal days, you need prior approval from the Region Director, and you will not be paid for these extra days off.

Q: Will there be any breaks?
A: Yes, there will be breaks. **The exact dates of these breaks will be announced when they are available.** All travel at these times will be at your own expense. All residence halls and project housing will remain open - you are not required to leave. **Please remember that you may be called to a disaster relief operation during any of these breaks.**

Q: Will I have holidays off?
A: AmeriCorps NCCC observes Federal Holidays indicated on the pay schedule calendar in your Handbook. You may be asked to work or travel on these days depending on the schedule of your project and the cost effectiveness of travel or lodging.

Q: Can I take classes at night or work a part-time job?
A: No. The varying service projects and schedules, including projects that will be located in states throughout the region (SPIKES) will prevent you from committing to responsibilities involved with outside classes or part-time jobs.

Q: What are AmeriCorps NCCC disciplinary standards?
A: The NCCC Member Handbook includes all NCCC rules, policies, and procedures, which are intended to benefit our Corps Members and the community organizations we serve. You will receive a Member Handbook after you arrive at the campus. **This handbook is not to be shared with anyone else.** We will review this and other campus policies during the initial training period; however, **you are ultimately responsible for understanding the policies and knowing their appropriate consequences if not followed.**

Q: Will I be issued any supplies?
A: You may be issued a sleeping bag, sleeping mat, and a backpack to use while on a SPIKE. Work-related items, such as gloves, earplugs, tool belts, safety goggles, will also be issued out as needed. *Please be aware that these items are paid for with tax payer money and you are responsible for taking care of your issued gear; should you leave the program for any reason before graduation you will be required to return all items issued and will be held accountable for missing items.*

Q: What about my hair, jewelry and piercings?
A: Hair color must be **a natural looking color (i.e. it may be dyed, but not pink, green, blue, etc.) and not spiked or in a mohawk.** The only visible jewelry allowed while in your AmeriCorps NCCC uniform are a watch and bracelet. Earrings must be no bigger than a dime. "Tunnels" should be solid with no holes. Long necklaces must be worn inside the shirt, chokers are permitted. Small nose studs are permissible, however no other facial piercings, including tongue rings. No covering a facial piercing with a band aid. No clear or flesh-colored spacers are allowed. Some information regarding uniforms is on page 14, and a full overview of uniforms will be covered when you arrive.

Q: How will I receive my living allowance?
A: The living allowance, also known as **stipend,** is paid to members by direct deposit only. You will receive an allowance of approximately $520.00 (before taxes) bi-weekly on **Fridays**. **The first stipend payment is made approximately three weeks after your arrival.** Your stipend will be deposited directly into your bank account provided you have entered your banking information in your portal account on time and entered it correctly. It is recommended that you set up your direct deposit before coming to campus. You may enter your **bank account information through your portal account at any time prior to your arrival.**

Q: Will I have medical coverage?
A: Yes, but it is not "insurance". We are a federal agency and are self-insured. We offer limited health care coverage that is administered by SevenCorners, Inc. for injuries and illness that occur during your service year. Hospitals will take care of serious problems; otherwise, a local clinic will provide for general health care needs. **Pre-existing conditions will not be covered. It is recommended that individuals with pre-existing conditions retain other health insurance to cover medical costs related to those pre-existing conditions.** Members pay a $5.00 co-pay for doctor office visits. You may use a private doctor as long as they are part of the SevenCorners network, otherwise you may have to pay for the visit at your own expense. There is $5.00 co-pay for each prescription filled at a pharmacy.

HIGHLIGHTS FROM THIS SECTION

- **All NCCC facilities, housing, project sites and government vehicles are drug and alcohol-free**. Possession or use of alcohol by anyone, regardless of age, will result in appropriate disciplinary action, including possible suspension or dismissal from program.
- Your will receive your roommate assignment when you arrive.
- The exact dates of your breaks will be announced when they are available.
- You will receive your first living allowance payment approximately three weeks after you arrive by direct deposit. Please be sure you have entered your direct deposit information in the portal and plan accordingly for your first month in the program.
- **Pre-existing conditions will not be covered by your AmeriCorps health plan.** It is recommended that individuals with pre-existing conditions retain other health insurance to cover medical costs related to those pre-existing conditions.
- You will receive your education award, and information on how to use it, at the end of your service.
- Cell phones are permitted on campus, but you may not use them for personal calls during on-duty hours.

MEMBER DEVELOPMENT & TRAINING

Service Learning

Many members arrive on campus with the desire to begin their community service immediately, enthusiastic to get the year underway. However, preparation and training are essential so that you and the communities you serve will have the best possible experience. It is also important that you understand how participation in the NCCC program relates to the larger goals of active citizenship and community engagement.

The method that we use to facilitate this understanding is called service learning. Service learning is a methodology through which members acquire the knowledge and skills needed to perform community service projects and gain an in-depth understanding of the value and impact of their work. Through ongoing reflection, service learning encourages participants to consider why certain needs and issues exist in a community and in what ways service projects address those needs and issues. This critical thinking will also help you to recognize how the knowledge, skills, and awareness gained in the NCCC will enable you to continue to help solve community problems long after your term of AmeriCorps NCCC service is complete.

AmeriCorps NCCC incorporates service learning into projects in many ways. The training given prior to a project is only one example. Your service learning experience will continue to evolve throughout the duration of your project. Not only will your practical skills develop, but you will learn more about the organization with which you are working and, ideally, connect with the community in which you are living.

At the conclusion of an NCCC project, each team writes a project portfolio. The portfolio will capture what your team has learned and accomplished on its service project. The experience you will have with a project promises to leave you enriched in many ways, contributing to your personal and intellectual growth.

Training

Team Leader Training (TLT) is an initial four-week training period designed to prepare Team Leaders for their upcoming year of service. During this intensive training, you will receive instruction on how to do your best work in a safe and professional manner. The objective of TLT is to orient you to the culture, procedures, and policies of the NCCC. TLT will also provide you with skills that will enable you to do your job and prepare you for your role as a Team Leader. You will also receive specialized training from the American Red Cross in CPR/First Aid/AED. Finally, you will meet and work with the staff of the NCCC Campus and learn how they will aid you throughout your year of AmeriCorps NCCC service. TLT is a very concentrated period of learning.

In addition to TLT, you will receive further training during the Corps Training Institute (CTI) and transitions. Transitions are short periods of time (2-5 days) that fall between project rounds. Most NCCC projects rounds last six to eight weeks. Transition is not a break or vacation – you will be expected to attend trainings, meetings, and participate in project preparation. The types of training you will receive during these periods may range from acquisition of information and skills that will enable you to do your job in the safest manner, to team building and leadership development.

Apart from the training that you will receive on the Pacific Region Campus, you will also most likely receive job-specific training from your team's sponsoring agency. For example, if your team is deployed to a Habitat for Humanity project and has not had construction experience before, Habitat for Humanity will teach you basic building skills. We are confident that the experience you bring to AmeriCorps NCCC, in combination with the new skills we will teach you, will prepare you to be a leader in your community tomorrow.

Composite Team Opportunities

There will be a number of "composite teams" formed throughout the year, for both disaster relief and non-disaster projects. These projects are in addition to those assigned to permanent teams, and typically take place during rounds two, three, and the first half of round four.

Non-disaster composite teams are formed to provide leadership opportunities for Support Team Leaders (STLs), provide leadership opportunities for Assistant Team Leaders (ATLs), address strategic programmatic goals in focused project areas, serve on uniquely specialized projects that may only require a small number of members, and/or serve more sponsors during a round if the need exists.

Often, Support Team Leaders are selected to lead these projects; however, select opportunities may open up to interested Field Team Leaders via an application process.

Members are invited to apply for composite team opportunities they are interested in, and are selected based on criteria including: Team Leader and Unit leader recommendation, interview performance, specific required skill or interest sets, characteristics of members (responsible, trustworthy, independent, etc.) and demonstrated program success of members (no disciplinary issues, above average on ISPs completed, etc.). Logistical and program necessities are also taken into account, including team size and number of van drivers.

Two special examples of past composite team opportunities, which **may** be continued for Class 20, include:

- **Fire Management Teams**, who've served on projects with the National Forest Service and other agencies on wildland fire preparedness, mitigation, and response. As part of the application process, members were required to pass a physical "Pack" test consisting of a 3 mile walk with a 45 pound weight vest, completed in 45 minutes or less; upon selection they received training in basic wildland fire behavior, fire suppression tactics, and use of chainsaw and other specialized equipment.

- **Bureau of Land Management (BLM) Team** works with the BLM at locations throughout California on a variety of projects including environmental conservation, community education, waterway monitoring, plant care, archeological support, and trail maintenance. The BLM is a federal agency that manages over 15.2 million acres of public lands in California, which is nearly 15% of the state's land area.

Independent Service Projects (ISPs)

Note: ISPs are not a requirement for Team Leaders.

Independent Service Projects are an integral part of our program, and an opportunity to supplement your service experience with work that you may not get a chance to encounter otherwise. Members must complete 80 hours of ISP, as part of their 1,700 hour requirement, before they graduate. It is member's responsibility to contact non-profit organizations to develop ISP opportunities. ISPs must be pre-approved by a Unit Leader and be performed so as not to interfere with the member's regular, team-based project. More specific requirements for an ISP will be discussed during CTI. Some examples of an ISP are cleaning up public schools or volunteering at a homeless shelter. You will be able to do ISP during any off-duty time: after work, on weekends, or even in your own communities when you return home during breaks. There are often ISP opportunities posted on a bulletin board in the dorms, and there will be someone in a position on your team who will help develop ISPs. **Also, Corps Members may earn the President's Volunteer Service Award by completing 100 Independent Service Project hours and Team Leaders can earn the award through completing 50 ISP hours.**

Examples of ISPs in Sacramento

- Local museums
- Habitat for Humanity
- Run to Feed the Hungry
- Sacramento Food Bank

Member Development

Part of our mission at AmeriCorps NCCC is to help members develop and grow, both personally and professionally. We engage members in the development of lifelong civic responsibility and leadership through team-based community service; through NCCC you will gain skill and experience in the areas of service project implementation, flexibility and change management, building and sustaining effective teams, character and responsible citizenship, and life and career skills development.

While in the program, you will set and work towards individual goals for yourself in these areas, be required to complete a personal résumé, and have opportunities to work towards awards and college credit. Related trainings and workshops will be provided during CTI and throughout the year.

Life After AmeriCorps (LAA)

Throughout the year, AmeriCorps NCCC offers the opportunity for Team Leaders and Corps Members to explore their options for "Life after AmeriCorps NCCC." This training will provide valuable information regarding resume development, interview skills, money management, careers in disaster response, short-term adventures, and a variety of other career options. Presenters include AmeriCorps NCCC alumni, as well as other friends of the program. Staff members are available throughout the year to assist with résumé development and refinement. **You are also granted two LAA Days during your service year with which you can pursue future plans.** Please note that you will be held accountable for your activities during your LAA Days. You will not receive service hour credit for these two days; they are considered personal days.

Frequently Asked Questions about Member Development & Training

Q: Will AmeriCorps NCCC help me get my GED if I do not have a high school diploma?
A: Yes. Guidance and support will be provided for members working to complete their GED or its equivalency.

Q: What happens after CTI?
A: You will participate in a variety of educational experiences and complete service learning activities once you are deployed to various projects. The NCCC staff works with community-based organizations to develop projects that will serve the needs of their communities.

Q: What type of training, education and personal development will I receive?
A: During your 10 months of service, you will be developing your skills while you serve communities. You may be called upon to share personal achievements, cultural experiences, or special interests and abilities. Your Unit Leader will meet with you one-on-one during the year to discuss your goals, aspirations, and performance in AmeriCorps. **Professional development is also a part of the AmeriCorps NCCC experience.** Upon conclusion of a project, your team will complete a portfolio and present the challenges and successes of the project to the staff. **All members will develop a résumé commemorating their experience in order to successfully complete the program.**

HIGHLIGHTS FROM THIS SECTION

- Service learning is a methodology through which members acquire the knowledge and skills needed to perform service projects and gain an in depth understanding of the value and impact of their work.
- You will be granted two Life After AmeriCorps (LAA) Days to pursue future plans. You will be held accountable for your activities during your LAA Days.

AmeriCorps NCCC Pacific Region Class XXII Team Positions

Each team has several positions or roles for Corps Members to fill during their AmeriCorps NCCC experience. These different positions and roles provide members the opportunity to enhance the overall AmeriCorps NCCC program, share the workload that comes with sustaining a strong cohesive team, and grow personally and professionally through increased responsibility.

Each team assigns at least one primary Corps Member to each of the available positions described below. When sufficient numbers of Members are available, a different individual should serve as primary for each direct position.

Recruiter **Staff Contact:** CRA, Jesse Pluim

The Recruiter acts as a recruitment liaison/marketing assistant for the NCCC program. Corps Members are in a prime position to educate other young people about the NCCC experience and the opportunities it offers. The role of the Recruiter is to share their NCCC experience in support of the recruitment efforts of the organization. They are responsible for educating the community about the NCCC program by conducting presentations on and distributing information about AmeriCorps NCCC. They are expected to conduct a certain number of recruitment events per project round and to submit tweets for our National Twitter Account.

Environmental Liaison **Staff Contact:** Program Associate, Lauren Goudeaux

The mission of the Environmental Liaison is to reduce negative environmental impact and promote environmental stewardship on their team through education and sustainable lifestyles. The Environmental Liaison will be responsible for implementing best practices regarding water usage, food waste and storage, energy conservation, vehicles, reusing, and recycling. They are expected to have a researched plan prior to project deployment, modify their plan appropriately upon arrival at spike housing, and increase environmental stewardship goals every round. They are expected to track quantified results, meet with their team to define goals, and report out to the Staff and STL POC at the end of each project.

Media Representative **Staff Contact:** CRS, Sandra Erickson

The Media Representative tells the AmeriCorps NCCC story in communities where the team is serving. Working closely with the Community Relations Office, the Media Representative writes press releases, and disseminates them to a variety of media outlets, including newsletters, newspapers, and magazines, as well as radio and television stations. They are expected to write at least one press release per project round. Every other month, the Media Representative is responsible for submitting an article to be published in the campus newsletter. This team position is also in charge of taking the official photographs of the team on projects as they are “getting things done.” Additionally, a team Yearbook page will be made by the Media Representative at the end of the year.

Life After AmeriCorps Representative **Staff Contact:** MDA, Sarah Her

The Life After AmeriCorps (LAA) Representative is available to assist Members in acquiring knowledge and resources to enhance career development, in turn developing leaders beyond the AmeriCorps NCCC term. These skills include effective communication, interviewing, networking, cover letter writing, and career research. The LAA Representative should be self-motivated, with the ability to give and receive constructive feedback. The LAA Representative will work with their team, Team Leader, and Staff POC to correctly identify the needs of the team and organize resources accordingly. The LAA Representative will facilitate team activities to develop and enhance these hard and soft skills to better prepare all Members for development of their futures.

Peer Helper **Staff Contact:** Campus Counselors, Debbie Creamer and Carrie Hess-Greene

Peer Helpers assist their teammates, Team Leaders, and other Members with personal issues and/or challenges. Peer Helpers assist the Team Leader with team challenges and mediation. All Peer Helpers receive an initial training with the Pacific Region's Campus Counselor, as well as on-going training throughout their service year. They are expected to have regular contact with the Campus Counselor to assess the needs of individual Members and/or the team. In addition, they are expected to act as a positive role model to the Corps. Peer Helpers are expected to plan and facilitate a minimum of 2 activities per Project Round.

Physical Training (PT) Coordinator **Staff Contact:** ULs Dustin Brown and Reynaldo Martinez

In consultation with the Team Leader, the Physical Training (PT) Coordinator is responsible for developing and implementing the team's PT plan and schedule. The PT Coordinator is responsible for coordinating and leading the team in physical conditioning exercises and providing nutritional guidance for team meal preparation. The PT Coordinator will also track results of baseline fitness assessments to show team and individual improvement based on set goals.

Project Outreach Liaison (POL) **Staff Contact:** APD, Anna Lawrence

Project Outreach Liaisons (POL) build awareness among potential project sponsors, develop community service projects and identify Independent Service Project (ISP) opportunities that increase Member engagement in the local community, offer diverse service experiences, and increase community awareness of NCCC. The POLs plan days of service that engage community volunteers and contribute to NCCC's volunteer coordination goals. POLs work with Media and CAP Representatives to maximize community contacts.

Service Learning Initiator (SLI) **Staff Contact:** Training Specialist, Masa Sugie

Service Learning Initiators (SLIs) serve as the overall coordinators for team service learning opportunities while working on a project. This involves coordinating and completing the Service Learning Development Plan, identification of service learning opportunities in the implementation of the plan, facilitating reflection activities on a weekly basis, ensuring team orientation and training, and documenting the service learning that occurred on the project. The SLIs also facilitate diversity activities as part of the Diversity in Service curriculum.

Vehicle, Safety & Tools (VST) Coordinator **Staff Contact:** Fleet Manager, Scott Murphy

The VST Coordinator plays a significant role in ensuring the safety and well-being of the team during their service experience, as well as overseeing the maintenance of program property issued to the team. A VST Coordinator is responsible for assisting the Team Leader and team with monitoring the team's vehicle(s), safety practices, and issued tools. The VST Coordinator helps to ensure that teammates understand and follow proper safety procedures at the worksite and housing site, as well as in assigned vehicles. The VST Coordinator supports vehicle and tool maintenance, and is a resource for information about proper usage of tools.

AMERICORPS NCCC PROJECTS

Pacific Region AmeriCorps NCCC members help address community needs in urban and rural areas throughout a 10-state region. The Pacific Region includes: California, Alaska, Hawaii, Idaho, Montana, Nevada, Oregon, Utah, Washington and Wyoming, as well as the territories of Guam and American Samoa.

While in the NCCC program, you will have the opportunity to do service projects in the areas of:

- **Natural and Other Disasters**
- **Infrastructure Improvement**
- **Environmental Stewardship and Conservation**
- **Energy Conservation**
- **Urban and Rural Development**

AmeriCorps NCCC hopes to give you as diverse of an experience during your 10 months of service as possible, but teams will more than likely not have projects that cover each service area.

Project Information

- Your service year will be divided into four project rounds.
- Projects are assigned according to team availability for the timeframe requested by Project Sponsors. Every effort is made to provide teams a variety of service areas and locations. However, there are many different factors that weigh in to available projects for each round.
- The work hours for the team will be determined by the project to which they are assigned. This can range anywhere from 12-14 hours a day (for disaster relief work, wildland firefighting, or special events) to working a “regular” work week (Monday through Friday, 8:00 AM to 5:00 PM).
- The average length of a project is six to ten weeks. Project length is based on many factors, including the needs of the sponsoring organization. So, they can be as short as one day or as long as three months (and occasionally a bit longer).
- Teams serve with Project Sponsors who are nonprofit and faith-based organizations, government entities (federal, state, regional, and local), public and private schools and universities, or Native American Tribal Councils. Project Sponsors submit applications identifying their community needs and how a team can help address those needs.
- Teams will be trained by the American Red Cross in Disaster Relief Services in order to respond to national disasters. This training will occur during Corps Training Institute (CTI). Teams will respond to disasters as situations arise, so there is no guarantee that you will have the opportunity to serve in this capacity. During disasters, Members may respond in any state or U.S. territory.

SPIKES

- “SPIKES” are when teams stay off-Campus to serve on a project.
- During SPIKE projects, the team will establish temporary housing accommodations in the community where the project is being conducted.
- You should come prepared to live in a variety of situations!

Examples of Previously Completed Projects

Of course, all Corps Members enter the program anticipating the start of their first service project. What will my team work on? Where will we go? The Pacific Region Program Office works hard year-round to conduct outreach to, and field questions from, potential new and returning Project Sponsors. Our list of Project Sponsors is continuously changing. However, to give you an idea of the type of service you may be performing, a sampling of projects performed by teams in recent years is provided below.

FEMA – Response to Superstorm Sandy
Various sites in New York and New Jersey
Numerous members were deployed to the East Coast in the weeks and months following Superstorm Sandy, which left residents without power, transportation, and in some cases, needed resources. Members served in a large range of project tasks, including opening and running shelters, assisting with the operations of a 211 call center, helping with donations management, canvassing neighborhoods, providing meal services, mucking and gutting homes, and managing Volunteer Reception Centers. Depending on their location assignment, teams stayed in varied lodging accommodations, including in churches, hotels, schools, military ships, and camps.

Catalina Island Conservancy
Avalon, California
Corps Members have assisted with trail building and maintenance, invasive plant removal, planting native species, fence repairs, and other activities to promote environmental awareness. Corps Members participated in important activities to protect and enhance the unique ecosystems found on the Island. They were housed in tents on platforms with bunk beds. There was access to running water, outhouses, as well as one indoor and one outdoor shower.

Utah Food Bank
Salt Lake City, Utah
Corps Members have assisted with the Food Bank's annual holiday food drive by coordinating the drop-off and pick-up of collection barrels, sorting donations, participating in food deliveries, and supporting distribution sites throughout the state. Corps Members learned about the challenges families and individuals face when dealing with food insecurity, and experienced first-hand what is required to execute a large-scale event such as a major food drive to feed the hungry. The team stayed in a cabin at a nearby camp, and prepared their meals in the camp's kitchen.

Santa Clara County Parks & Recreation
Los Gatos, California
Corps Members helped to protect sensitive habitat areas and increase accessibility in the Parks system. They worked on a fencing project to keep visitors and animals from disturbing sensitive habitat areas with flora and fauna that are very easily damaged by foot traffic, and repaired a bridge by removing the bolt heads and uneven plank edges that are tripping hazards and currently require frequent monitoring and adjustments. They stayed in a house and slept on cots.

The Oregon Garden
Silverton, Oregon
Corps Members helped to restore and protect wetlands and native oak groves through invasive species removal and trail building projects. Members learned about the importance of wetlands and other natural ecosystems. Corps Members gained trail building and maintenance skills, including the use of hand tools. The team was housed in the basement of the administration building, with access to bathrooms and shower. They used the staff kitchen to prepare their meals.

Orange County Outdoor Science School
Running Springs, California
Corps Members worked Monday- Friday facilitating a variety of outdoor education activities with middle school students. Areas of focus include Biology, Botany, Animal Science, & Conservation. Corps Members also served as camp counselors and slept in camper cabins, supervising students.

Camp Fire USA – Camp Sealth Improvement Projects
Vashon Island, Washington
Members worked on a variety of projects to contribute toward upgrading facilities and trails for the thousands of youth who use the camp in the spring, summer, and fall. Specific tasks include trail building and maintenance, the construction of a recycling center, footbridge construction, cleaning swim docks, and demolishing and rebuilding remote outhouses. They gained skills in trail work and construction, learned about recycling practices, water and tool safety, and the inner workings of camp management and nonprofit work. They stayed on-site at the camp in cabins.

Josephine County Food Bank
Grants Pass, Oregon
The team worked on the food bank's farm that provided healthy fruits and vegetables to local food programs. They planted, harvested and maintained the soil. They also assisted with small improvement projects around the farm. The team camped in tents at a local campground during the six week project.

A Day in the Life of a Member

This is an actual schedule of a past NCCC team, representing an example of what a day might be like. However, please note that work schedules vary dramatically, depending upon your specific project.

Schedule: Habitat for Humanity
(Tuesday-Saturday)

7:00 AM: *Daily morning team meeting*
7:15 AM: *Depart SPIKE housing for work site*
7:25 AM: *Arrive at work site*
7:30 AM: *Daily briefing by site supervisor*
7:45 AM: *Work begins*
12:00 PM: *Lunch*
12:30 PM: *Work resumes*
3:45 PM: *Clean-up/prepare to leave for the day*
4:15 PM: *Depart for SPIKE housing*
5:00 PM: *Team physical training (PT) (3x per week)*

Frequently Asked Questions about NCCC Projects

Q: Can I pick my projects?
A: No. Projects are assigned by the Unit Leaders, and project assignment is based on many factors. We strive for each team to have a broad range of project types and locations during the year; however factors including national initiatives, project availability, and community needs also impact project assignment.

Q: Will I be able to develop any projects?
A: All Corps Members have a requirement to complete 80 Independent Service Hours, and these are projects that members can develop and execute on their own. The team's Project Outreach Liaison (POL) will also play a role in project outreach and development for the Pacific Region.

Q: What is a SPIKE?
A: A SPIKE is when a team undertakes a service while not housed in the dormitories. SPIKE accommodations have included staying at community centers, churches, military facilities, youth hostels, camping, etc. If you are without a bed you will be provided a sleeping bag and sleeping mat. You may or may not be cooking your own food. You may have to share a single bathroom or shower facility among your teammates. Come prepared for any of the above and beyond.

Q: How many projects will each team do?
A: Each team will typically serve on four to six projects during the program year.

Q: Will I do a project in each service area?
A: No matter the project that each team is assigned, they will experience a variety of tasks and learning experience! However, most likely teams will not have projects in all five service areas during their four rounds of projects.

Q: How do teams get to project sites?
A: Teams travel to the project site in a 12- or 15-passenger van. All Team Leaders and some team members will be certified as van drivers. Certified drivers must attend a driver's class and take a driver's test at the Campus. Only certified drivers are permitted to drive the NCCC vehicles. You cannot take your personal vehicle to a project.

AmeriCorps NCCC Class XXII Group Site

CONNECTING WITH CLASS XXII
IT'S EASY TO BE IN THE KNOW!

The Pacific Region Campus wants you to be successful next year! We want you to know what to expect when you arrive in September and to be excited about the people and opportunities that AmeriCorps NCCC will provide for you.

Do you have questions about Campus life that you'd like answered by Pacific Region staff?

Would you like to get to know some other Members of Class XXII before you arrive in September?

How about arranging to meet up with other Class XXII Members in your area for coffee or setting up a carpool to the Campus if you plan to drive?

Well, after you read your entire Welcome Packet….here's the place to do it!

The Pacific Region has a Facebook page to facilitate all of these discussions. Join today to connect with Class XXII and prepare for the adventure of AmeriCorps NCCC Pacific Region.

Go to: **http://tinyurl.com/NCCCPacificRegion** and sign up. This is not a required action but hopefully a way for Class XXII to connect.

Questions? Email Sandra Erickson at serickson@cns.gov or call 916-640-0306.

INSTRUCTIONS FOR COMPLETING FORMS

FORMS MAY BE ACCESSED BY CLICKING THE LINK IN THE EMAIL YOU RECEIVED WITH THIS WELCOME PACKET

RETURN ALL FORMS TOGETHER, WITHIN 10 DAYS
Timely receipt of your completed forms *confirms your position at this Campus*.

Use only one method of submitting your forms.
You will receive an email confirmation within 5 business days that your forms have been received. You will also receive updates and other information by email.

IF SUBMITTING BY MAIL:

Norma Martinez
AmeriCorps NCCC
3427 Laurel Street
McClellan, CA 95652-1014

IF FAXING YOUR FORMS:

(916) 640-0303 or -0308

IF EMAILING YOUR FORMS:

nmartinez@cns.gov

- FORMS ARE DUE WITHIN 10 DAYS -

1. TRANSPORTATION SELECTION FORM

- Enter your full name as it appears on your state issued ID and full date of birth, gender, and the last four digits of your Social Security number.
- Enter the address from where you will be departing for travel to campus. This may not be your actual home address, depending on your location prior to travel.
- Ensure that all your contact information including phone number, email address, and physical address are accurate. If anything changes, this must be directly communicated with Norma Martinez or Amanda Cochran.
- Select your travel option, either "AmeriCorps NCCC Arranges Travel" or "I Arrange Travel". If you plan to drive to campus, all current vehicle documents must be submitted in a timely manner. Read the "I Arrange Travel" section thoroughly for information about reimbursement.
- Flight information will be sent via email, so be sure to use a current email address and write clearly.
- Please do not purchase your own airline ticket, because you may NOT be reimbursed for the ticket.
- See "Getting to Campus" beginning on page 4 for more detailed information about travel.
- If you have questions about your travel, or any other forms, please contact Norma Martinez at (916) 640-0307 or nmartinez@cns.gov or Amanda Cochran at (916) 640-0356 or acochran@cns.gov.

2. EMERGENCY CONTACT INFORMATION

- Please include the names, addresses, and phone numbers of people to be contacted in the case of an emergency. These may be parents, other relatives, guardians, or friends.

- This form also asks you to provide the names and dosage of any medications you currently take. All this information is completely confidential and necessary for your safety in an emergency situation.
- Be sure to complete the top section of this form, including your full name, contact number, email address, date of birth, last four digits of your social security number, and your permanent home address.
- Complete this form by officially signing and dating it.

3. Consent for Release of Information

- As a member of AmeriCorps NCCC you will likely be included in news coverage and be photographed on service assignments by NCCC staff or other Corps Members.
- It is important to understand that this information may be distributed to the public in formats including, but not limited to, news stories, posters, publications, public service announcements, or other outreach products, including possibly letters to government officials or Members of Congress notifying them of your service.
- Be sure to sign and date this form completely. If signing electronically, make sure you complete the officially certified electronic signature.

4. Other Health Coverage Questionnaire

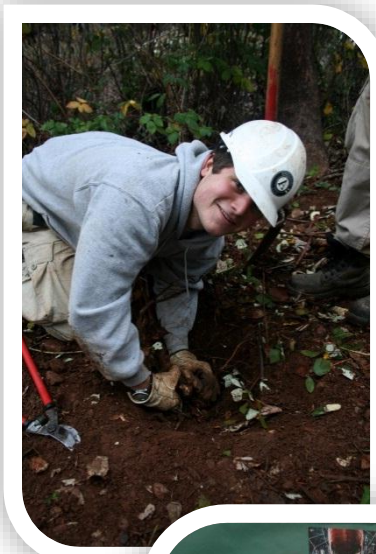
- This form is used to obtain your healthcare coverage.
- **Complete Section 1** – Fill in your name, phone number and home address. You may leave the CERT and NSPID NUMBER fields blank as this will be completed by us.
- If you will have NO HEALTH INSURANCE COVERAGE while in AmeriCorps, check NO under SECTION 1, sign at the bottom and return. As a reminder, under the recent Affordable Care Act you are required to have your own health insurance plan.
- If you will have health insurance while in AmeriCorps, Check YES under SECTION 1 and complete SECTIONS 2 and 3 with all of your insurance information. This must be complete.
- You may sign the form – this does not have to be signed by your parent.
- If you have questions about your health coverage while in the program, you may visit the Seven Corners website at http://americorps.sevencorners.com/default.htm, or contact Norma Martinez at (916) 640-0307 or nmartinez@cns.gov.

5. Member Survey

- This survey is your opportunity to tell us a little about yourself so that we may better serve you. The information that you provide through this survey is used to help us to prepare for your arrival.
- This survey should take only 5-10 minutes to complete.
- This survey must be completed within the 10-day deadline of receiving the Welcome Packet. Please follow this link to complete the survey: **https://www.surveymonkey.com/s/ncccincomingsurveyc22**.

6. Member Profile Form

- This form is used by the Campus to send updates to your hometown newspaper about your service in the NCCC and for other media opportunities.
- **This form may be completed online at: https://www.surveymonkey.com/s/MemberProfileForm**
    - Please fill out the form completely and call your newspaper for their contact information.
    - Please complete this form no later than 10 days after you receive this packet.
- If you have questions about this form, please contact Sandra Erickson at (916) 640-0306 or serickson@cns.gov.

FORMS MAY BE ACCESSED BY CLICKING THE LINK IN THE EMAIL YOU RECEIVED WITH THIS WELCOME PACKET

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